Some things that we are doing over all in our practice. Daily changes are being made as this virus evolves.

1) cut staff staff hours for both Providers and support staff, some took an UI leave.

2) AM only seeing WCC for 2 and under, screened for illness and exposure day before visit) 1 parent, + mask,

     We are not schd 4 and under starting week

3) PM unti 2-3pm sick (no respiratory) and every family is screened for illness and exposure

      QUESTIONS  asked

      A) is anyone in the home with cold/GI/fever symptoms

      B) has anyone had a + known exposure

      C) recent travel 14 days

      D) Where the parents work any + know exposure even if it is not "close exposure"

**If the answer is YES to any one of these the baby will be reschedule 14 days out to confirm no symptoms.**

We are NOT a testing site, however we are registered with the RIDOH for Online ordering. This has been helpful and quite easy, and we receive the results and advise the patient 3 days later.  For pediatrics some site just swab the pt, we try and send pt to a site where the child can also have an exam and other testing ie:strep/of flu. (see attached)

#401-374-6670  [doh.elicense@health.ri.gov](mailto:doh.elicense@health.ri.gov)   Click on Doctor Portal and register

4) I have attached the lists of sites and you can see where I circled to the right, yes children or no children and at what age they are comfortable seeing.  The respiratory infection triage unit at Memorial (see attached) will see and examine kids that are not sick enough to go to the hosp, but we would like them to avoid our office.

5) we are updating our FB with information regarding children:  How to talk to you kids about social distancing, a Daniel tiger episode about being safe PPE  ect,  Watching and discussing things with  your teen re: distancing, anxiety, feeling alone.

6)In our office 50% of our visit are televisits, med checks, we are using FT or Zoom

7) Billing for all RN triage phone calls  # 99212 Modifier CR LOS 02

8) our providers are also doing televisits after hours and on weekends.

9) we are all wearing Proper PPE, masks at all times,

10) as for cleaning our office, rooms are being wiped down in between and if possible closed for 10 min in between patients. pens and clip boards are being wiped down. All toys and books have been removed form Waiting room. Lysol at lunch and end of the day all furniture. We have a large/bright sign on our door that directs people to STOP prior to entering and to call, if they have not talked to out office staff.

Hope this Helps, Serena