

Project Overview

The State of Rhode Island has contracted with the Rhode Island Quality Institute (RIQI) to begin the creation of a Consumer Engagement Platform utilizing State Innovation Model (SIM) funding. The Consumer Engagement Platform (KnowMyHealthRI) will enable new capabilities, including the ability for a pilot group of practices and individuals to upload documents such as advance directives and/or complete assessments. The goal of this project is to provide insight into key health and social determinant indicators as well as advance directives into a registry for access by the RI provider community. If the individual is also enrolled in the statewide Health Information Exchange, CurrentCare, these advance directives and assessments will automatically be included in their CurrentCare record. KnowMyHealthRI will also contain educational materials for individuals and providers.

The Care Transformation Collaborative of RI (CTC) will select medical practices to be part of this pilot project and will engage these practices in learning collaborative to evaluate KnowMyHealthRI and make recommendations for best practices, improvements. This project is currently funded through June 2019.

For Providers:

Why should I participate?

Participating in this pilot will enable collaboration amongst healthcare teams and consumers with a positive effect on the state healthcare system by helping to:

- Educate the community and care teams about the importance of planning for end-of-life care
- Make it more likely that an individual's end-of-life wishes will be known and carried out by giving providers access to advance directives
- Provide educational materials – PDF documents, flyers, videos - for providers to share with patients
- Upload advance directives from patients into a single location (KnowMyHealthRI) and into the Health Information Exchange (CurrentCare);

Note: For those patients already enrolled in CurrentCare, their advance directives will remain in KnowMyHealthRI, but will also appear in their CurrentCare record and therefore be available to participating healthcare providers in the community who are able to access the CurrentCare Viewer.

- Understand best practices – for upload by the patient, or by the provider office.
- Gather feedback from providers as to how KnowMyHealthRI may be used to help contain and/or transfer other important information into the HIE.

Frequently Asked Questions

How long is the pilot period?

In January 2019, patients or the provider office will have the ability to upload advance directive documents. The CTC will organize learning collaborative sessions beginning in January 2019 and continuing through the end of the pilot in June 2019.

Is there any compensation for participating in this pilot?

Yes, the amounts are associated with milestones and are listed in the participation agreement.

How much work will be involved for me or my staff?

As with similar portal-type products, accounts will be created for staff members who will upload advance directives on behalf of patients. Staff members can also create accounts for patients and invite them, via email, to activate their account and upload their own advance directives. Sample documentation and workflows will be presented at a training session to be scheduled with practices individually.

What type of reporting will be available?

As this is a pilot, there is some basic reporting available. RIQI's Data Quality team will also be working to provide additional types of reporting based on feedback from the pilot group.

Will uploaded advance directives be available (electronically) in hospital emergency rooms?

During the pilot, only a select number of practices will have access to KnowMyHealthRI, however, for CurrentCare-enrolled patients, advance directives uploaded to KnowMyHealthRI will automatically be included in their CurrentCare record. Hospital Emergency Departments who use EPIC already have the capability to receive CurrentCare data via the 'Care Everywhere' option in the EPIC product, so for CurrentCare-enrolled patients, it will be possible for their advance directives to be accessible via this option if the receiving organization chooses.

How secure is KnowMyHealthRI?

RIQI has policies and procedures and system safeguards in place as it does for all data use associated with its products. Access to KnowMyHealthRI will only be allowed to participating practices (to see their patient accounts) and to participating patients (to see their own account). Patients can 'invite' other providers to view their uploaded documents and can also assign another individual (proxy) to see information in their account.

What happens when the pilot ends?

This pilot is a first step toward understanding the impact of having certain types of health information, like advance directives, surveys, medical histories, available to providers across an individual's entire care team. Both RIQI and the State of Rhode Island will review the feedback provided by the practices who participate in this pilot (via the learning collaborative). Other initiatives may be possible based on technological feasibility and availability of funding.

How can I get started?

- Sign the Advance Directive Participative Agreement Application supplied by CTC-RI
- Contact April Arnold at RIQI – Aarnold@riqi.org if you would like to see a demo of KnowMyHealthRI
- If selected to participate in the project, you will also be required to sign RIQI's Participative Agreement and complete RIQI's form required for account provisioning for your staff