



ADVANCING INTEGRATED HEALTHCARE

Welcome

Care Transformation Collaborative of Rhode Island

Patricia Flanagan, MD, FAAP, PCMH Kids Co-chair

Elizabeth Lange, MD, FAAP, PCMH Kids Co-chair

PCMH Kids Stakeholder Meeting | July 7, 2022

Agenda

Topic Presenter(s)	Duration
Welcome & Opening Remarks <i>Pat Flanagan, MD, FAAP and Beth Lange, MD, FAAP – PCMH Kids Co-chairs</i>	5 minutes
Reflections, Current Environment, and Strategic Direction <i>Pat Flanagan, MD, FAAP and Beth Lange, MD, FAAP – PCMH Kids Co-chairs</i>	30 minutes
What's next for PCMH Kids Stakeholder group – open discussion <i>Pat Flanagan and Beth Lange, Co-chairs to facilitate discussion</i>	25 minutes

PCMH Kids Stakeholder “Improving Child Health in RI”

Mission

To engage providers, payers, patients, parents, purchasers and policy makers to develop high quality, family and patient-centered, medical homes for children and youth that will assure optimal health and development, a commitment to quality measurement, accountability for costs and outcomes, a focus on population health, and dedication to data-drive system improvement. PCMH’s for children will be cost effective and sustainably resourced.

Vision

All children and youth in RI will be cared for in high quality, family and patient centered, medical homes. Rhode Island’s children and youth will grow up healthy and reach their optimal potential.

**Think about “What are PCMH Kids’ priorities for the next 2 – 5 years?”
and what can CTC-RI do?**

Reflections on Past Accomplishments

- **Convened PCMH Kids in 2013** to extend the transformation of primary care to practices that serve children across Rhode Island
- Established a pediatric learning network **transforming** traditional **practices** into **team-based, data-driven, high quality, value based family-centered medical homes**
- **3 Cohort of practices, comprised of 36 practices**, engaged with health plans under common agreements to become NCQA recognized patient centered medical homes.
 - covering over **105,000 lives**
 - including over **250 pediatricians and trainees**
 - representing more than **80% of the state's pediatric Medicaid population**
- **Improved developmental screening** of all children age 9-30 months from a baseline of 41% screened to 85.9% screened which is fundamental to the Governor's third grade reading readiness initiative;
- **Improved BMI screening and counseling** from a baseline of 55% to 85.8%;
- **Improved ADHD screening, diagnosis and treatment plans;**



More Reflections

- **Improved maternal post-partum depression screening** from baseline of 22% to 87% and implemented referrals protocols for intervention.
- Enrolled 75 providers with a total pediatric population of ~34,000, in the **Screening, Brief Intervention, Referral, and Treatment (SBIRT) in the adolescents** learning collaborative;
- Developed and implemented a **pediatric specific high-risk framework** to identify children and families that would benefit from care coordination services;
- **Achieved national recognition from AAP** for PCMH Kids Co-Chairs (Dr. Flanagan and Dr. Lange) receiving the Calvin C.J. Sia Community Pediatrics Medical Home Leadership award at the November 2018 annual meeting.
- **PCMH Kids practices that maintain RI PCMH recognition are eligible for sustainability payments (Medicaid & Commercial)**
- **Persevered through COVID; Established monthly “coffee breaks” to take the pulse of the pediatric community.**



More Reflections

- **2020 funded programs:**
 - Cares Act Pediatric Relief Fund and Medicaid Access to Care
 - **\$7,229,795.79** paid to pediatric practices
 - Welcomed 34 more pediatric / family medicine practices
- Pediatric **Integrated Behavioral Health** initiative – 8 pediatric practices improved screening children for behavioral health conditions.
- **Telehealth** initiative to help practices address the essential and immediate need to adopt technology with the onset of COVID-19.
- **Pharmacy** Initiative with focus on Asthma



PCMH Kids Cohort 3 Clinical Quality Performance Final Results

Legend:

Met Target

Met Medicaid Target

Met Target via Improvement

Did Not Meet Target



	BMI		Developmental Screening		Adolescent Well Child		2 MMR		Lead Screening				
	CTC Target	4/15/22 Submission	CTC/OHIC Target	4/15/22 Submission	CTC/OHIC Target	4/15/22 Submission	CTC Target within 90% of 12/2019n	1/15/22 Submission	CTC/OHIC Target	1/15/22 Submission	Meet 2 out of 5	Meet 3 out of 5	Meet 5 out of 5
PCMH Kids Cohort 3 Practices	80%												
Children First Pediatrics	80%	97.62%	45%/55%	84.04%	65.00%	75.08%	63.09%	85.96%	73.11%	63.50%			
Adolescent Medicine, RI Hospital	80%	51.35%	45.00%	NA	44%/65%	48.68%		NA		NA		NA	NA
Atlantic Pediatrics	80%	94.02%	55.00%	94.76%	65.00%	75.90%	87.59%	93.10%	73.11%	76.47%			
North Providence Pediatrics	80%	98.14%	45%/55%	100.00%	44%/65%	78.77%	86.90%	100.00%	73.11%	53.85%			
Ocean State Pediatrics	80%	92.84%	55.00%	78.39%	65.00%	81.23%	86.78%	96.75%	73.11%	73.64%			
Partners in Pediatrics	80%	92.59%	55.00%	89.29%	65.00%	76.37%	84.57%	97.74%	73.11%	51.59%			
PCHC - Capitol Hill	80%	69.11%	45.00%	77.18%	44.00%	81.03%	75.00%	77.55%	73.11%	80.00%			
PCHC - Central	80%	83.93%	45.00%	81.05%	44.00%	73.15%	75.84%	80.95%	73.11%	86.03%			
PCHC- Chafee	80%	82.97%	45.00%	66.09%	44.00%	61.30%	72.50%	74.77%	73.11%	77.83%			
PCHC- Olneyville	80%	79.56%	45.00%	89.34%	44.00%	66.47%	72.16%	86.07%	73.11%	74.85%			
PCHC - Prairie Ave	80%	69.63%	45.00%	80.58%	44.00%	86.62%	71.76%	77.69%	73.11%	75.83%			
PCHC - Randall Square	80%	83.22%	45.00%	74.56%	44.00%	71.14%	81.00%	88.11%	73.11%	59.48%			
Santiago - North Providence	80%	99.90%	45.00%	99.33%	44.00%	76.06%	81.66%	97.02%	73.11%	96.92%			
Santiago - Pawtucket	80%	99.90%	45.00%	99.33%	44.00%	76.06%	73.93%	95.24%	73.11%	90.00%			
Tri-County - Johnston	80%	79.84%	45.00%	73.30%	44.00%	42.72%	72.00%	76.09%	73.11%	55.17%			
Tri-County - North Providence	80%	79.84%	45.00%	73.30%	44.00%	42.72%	79.09%	90.74%	73.11%	86.84%			

Pediatric Integrated Behavioral Health Pilot Program

- **3-year pilot program with 2 waves of practices**
- **Cohort 1 practices graduated in July 2021 and still participating**
- **Cohort 2 practices graduated in April 2022**
- **Key Program Components:**
 - Support culture change, workflows, billing
 - Universal Onsite IBH Practice Facilitation: Screening 3 out of 5: Depression (adolescent), Anxiety (adolescent), Substance use (adolescent), Middle childhood, or Postpartum depression
 - Embedded IBH Clinician : warm hand offs, pre-visit planning, huddles
 - Quarterly Best Practice Sharing: data driven improvement, content experts



Lead, Transform, Inspire

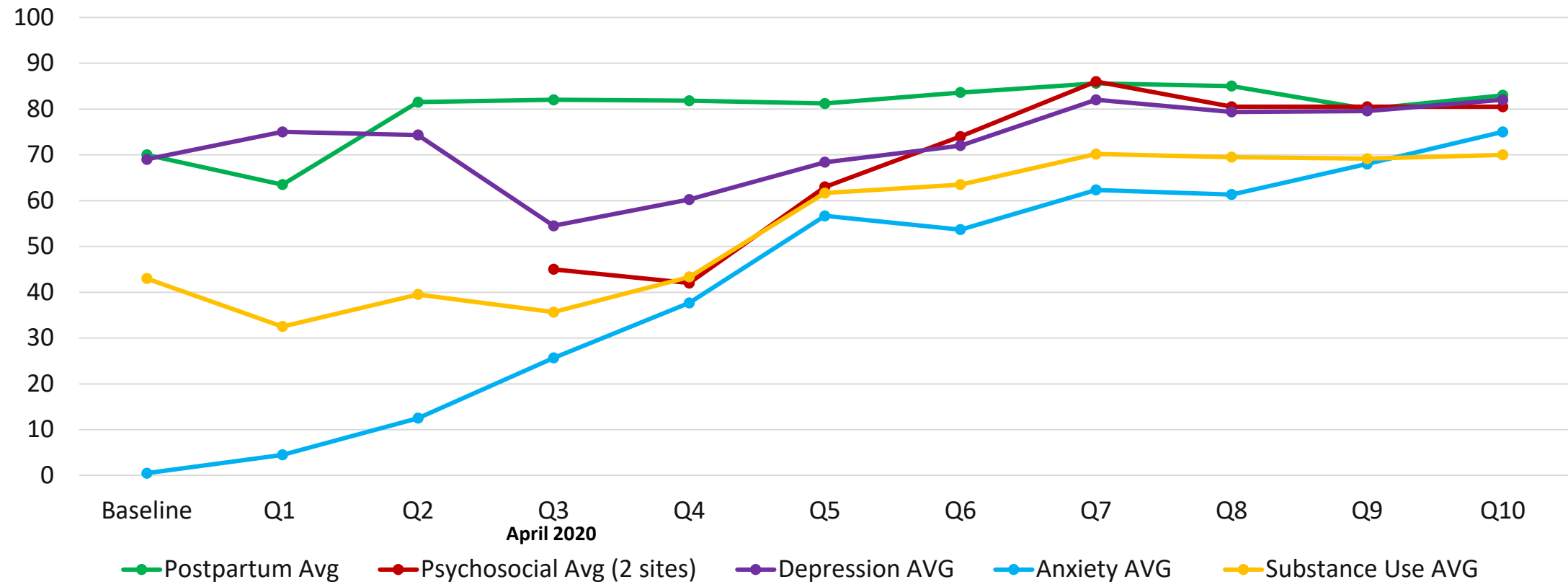


Cohort 1	Anchor Pediatrics
	Comprehensive Community Action Program (CCAP)
	Hasbro Pediatric Primary Care
Cohort 2	Coastal Medical – Bald Hill
	Coastal Medical - Waterman
	Hasbro Medicine Pediatric Primary Care
	Northern RI Pediatrics
	Tri-County Community Action Agency

Screening Data – despite COVID



Screening Results - Combined



“...so I think every practice should have that (onsite clinician.) Every patient and family should have access to that kind of support in the moment when we’re courageous enough to say, ‘we need help’....And the payoff may not be to you, insurance company, your foundations; but it’s going to be a payoff to society at large, and that’s really, really important.”

Telehealth Project - Phase 3: Year-Long Learning Collaborative

21 practices: 11 Adult or family, 10 pediatric:

- A to Z Primary Care
- Anchor Medical Lincoln Adult
- Anchor Medical Lincoln Pediatric
- Anchor Medical Providence
- Anchor Medical Warwick
- Barrington Family Medicine
- Barrington Pediatrics
- CharterCARE Medical Associates
- Coastal Medical
- Encompass Pediatrics LLC
- Hasbro Pediatric Primary Care/RIH Medicine-Pediatrics
- Hasbro Medicine Pediatrics
- Kingstown Pediatrics
- Medical Associates of RI, Bristol
- Medical Associates of RI, East Providence
- P.R.I.M.A. Inc
- Richard Ohnmacht, MD
- Santiago Medical Associates

2 Cohorts
Dec 2020 – April 2022

Practice Type	Chronic Conditions of Focus
Adult	Heart Failure Diabetes Hypertension COPD
Family Medicine	Heart Failure Hypertension Obesity Asthma
Pediatrics	Mental Health (Depression, Anxiety, ADHD) Social Determinants of Health Asthma Diabetes Hypertension Liver Enzymes Obesity

Pediatric Quality Improvement Initiatives in Progress

- 2022 Medicaid Pediatric Healthcare Recovery Program
- MomsPRN
- Healthy Tomorrows
- Transitions from Pediatrics to Adult Healthcare



Medicaid Pediatric Healthcare Recovery Program



Behavioral Health TA Sessions

- Attendance: 77 at the 1st session on April 7th with topic on Brief Intervention Training for Pediatric Staff
- Attendance: 85 at the 2nd session on April 19th with topic on Impact of COVID on children's social-emotional development
- Attendance: 55 at the 3rd session on May 12th with topic on Behavioral Plan Basics
- Looking at the evaluation results (as of 5/7/2022)
 - 100% said that the materials presented met the stated objective
 - 97.5% overall opinion of the sessions was good (16.8%) to excellent (80.7%).
 - 95.9% thought the content was just right (other choices were too advanced or too basic).
 - “I will be able to use the content of this session in my practice” 51.3% strongly agree; 41.2% agree with that statement
 - 45.4% (54 individuals) suggested that they are interested in customized Psychosocial / Behavioral Health technical assistance. Which Liz Cantor is trying to wrap her brain around this. J
 - 73.1% are interested in CME credit for the session

Medicaid Pediatric Healthcare Recovery Program



Well Child Visits – April Summary

	3 – 11 year olds			12 – 17 year olds			Composite Score
	Num	Den	Rate	Num	Den	Rate	Rate
March submission - Baseline (1/1/21-12/31/21)	22485	28803	78.1%	13878	18493	75.0%	76.9%
April submission (4/1/2021-3/31/2022)	23349	29785	78.4%	14712	19353	76.0%	77.5%

- 38,061 Medicaid children out of 49,138 received their well child visits from 4/1/2021 – 3/31/2021 (77.5%).
- The composite score improved slightly despite practices having a little over a month (from the time they submitted their applications on March 9th to April 15th) to improve well child visits.
- Some practices actually went down in their April submission due to the rolling 12 months now including January and February of 2022, impacted by another COVID surge.
- 100% practices hit the HEDIS or their improvement target

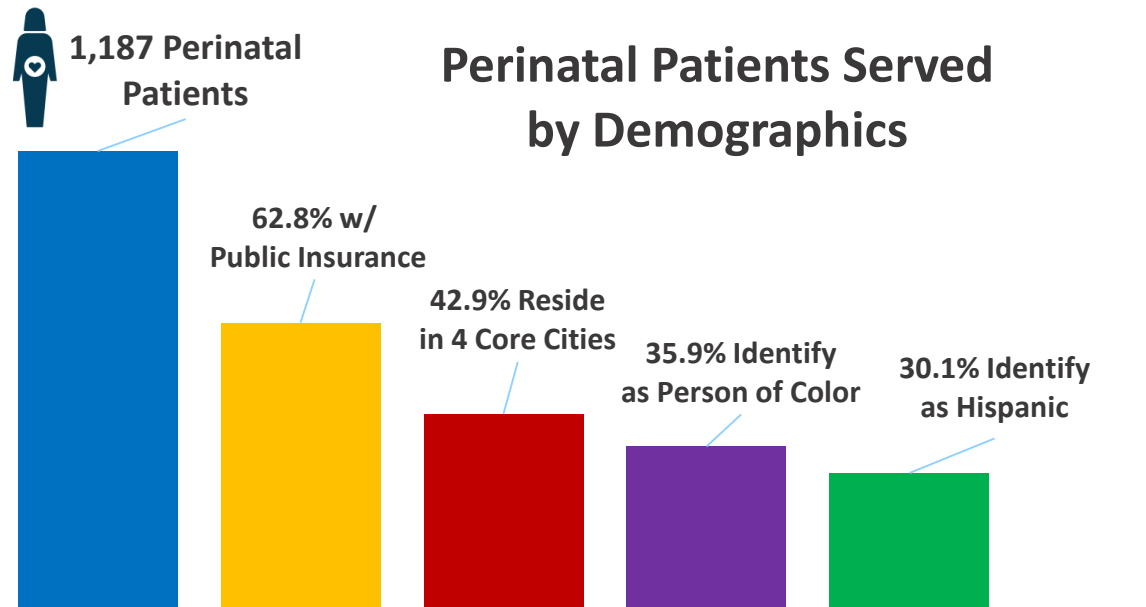
RI MomsPRN Program Overview

- Behavioral health conditions are often underrecognized, underdiagnosed, and undertreated during pregnancy and/or the postpartum period.
- Statewide program launched in 2019, modeled after [PediPRN](#), that is funded by a HRSA grant award that is implemented by the RIDOH, the Center for Women's Behavioral Health at Women & Infants Hospital (WIH), and CTC-RI.
- Program seeks to help providers **universally screen for behavioral health** among their pregnant and postpartum patients and **respond with appropriate treatment/referral** through availability of
 1. Real-time psychiatric telephone consultation and resource/referral services;
 2. Virtual practice advisement and quality improvement support services

RI MomsPRN Teleconsultation Impacts

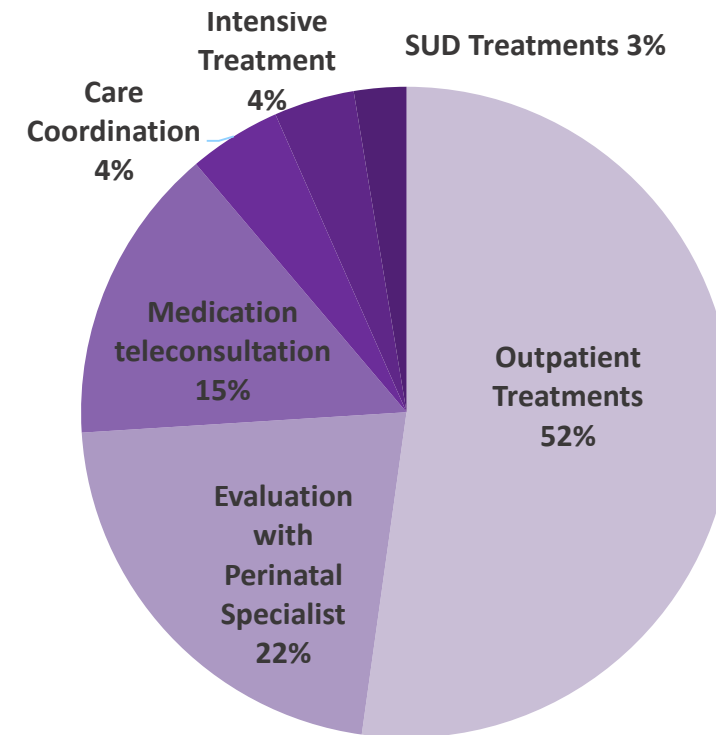


Source: RI MomsPRN Program as of May 2022 since September 20019 launch



Source: RI MomsPRN Program as of May 2022; Percentages exclude unknowns

Referrals/Services Requested by Calling Providers



Source: RI MomsPRN Program as of May 2022



Healthy Tomorrows Initiative

Funded by Health Resources and Services Administration (HRSA) and Tufts Health Plan

5 year Program

Goals

- PCMH-Kids practices and FHV programs have the tools, data and work flows needed to integrate care coordination
- PCMH-Kids practices and FHV programs acquire knowledge, skills and relationships for integrating care coordination through participation in a year-long Learning Collaborative
- PCMH-Kids practices and FHV programs develop and implement strategies to support family engagement in primary care and FHV programs
- Integrated Care Coordination activities will continue after the period of federal funding ends.

Year 1 (Mar 2020 – Feb 2021) – Planning Year

Year 2 (Mar 2021 – Feb 2022) – Pilot with Meeting Street & Blackstone Valley Community Action Program + Hasbro Pediatric Primary Care & Providence Community Health Center – Central

Year 3 (Mar 2022 – Feb 2023) – Expanded to 2 more practices + 2 Family Visiting programs + PAT

Healthcare Transitions from Adolescent to Adult Care

Funded by RI Department of Health and Tufts Health Plan

Goals

- Create standardized process for transfer from pediatric to adult care with youth, with and without special needs, and families
- Use nationally recognized HCT approach and quality improvement methods to implement practice improvements in both pediatric and adult care
- Strengthen engagement with youth and collaboration between pediatric and adult primary care sites
- Measure HCT practice improvements and consumer experience with HCT process
- Encourage sustainable HCT process through improvements in payment and infrastructure support



Data Summary

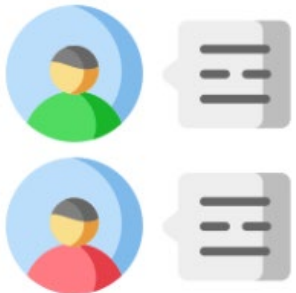
Learning Collaborative May 2021 – April 2022



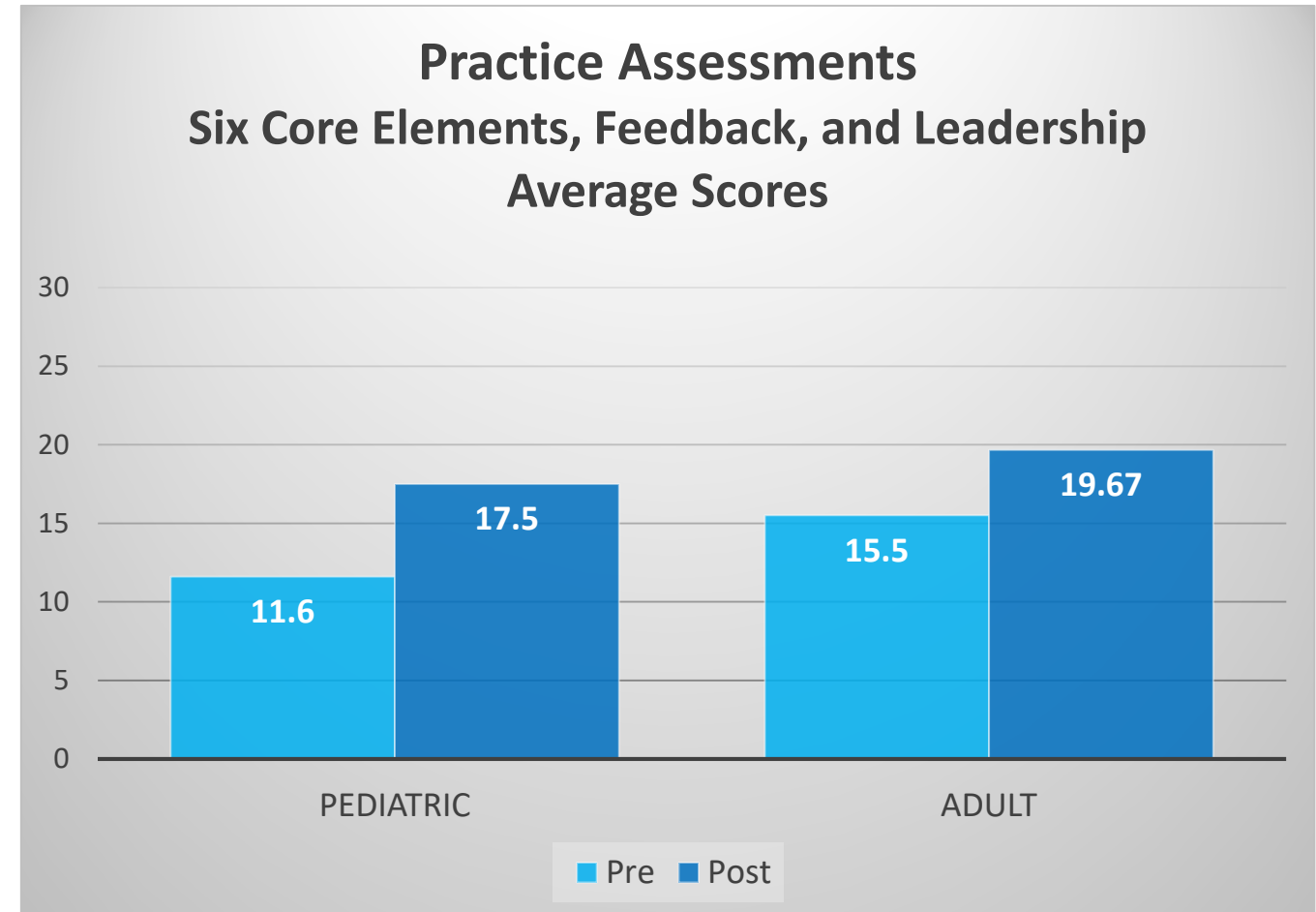
Total # of patients transferred
= 29



Total # of patients awaiting
transfer = 12



Total # of youth surveys
received = 17



Results from Youth Surveys: 17 received



DID YOUR PAST PEDIATRIC DOCTOR OR OTHER HEALTH CARE PROVIDER...	
Explain the transition process in a way that you could understand?	100% Yes
Give you a chance to speak with them alone during visits?	100% Yes
Explain the changes that happen in health care starting at age 18 (e.g., changes in privacy, consent, access to health records, or making decisions)?	100% Yes
Create and share your medical summary with you?	82.4% Yes
Help you find a new adult doctor or other health care provider to move to?	100% Yes
DID YOUR NEW ADULT DOCTOR OR OTHER HEALTH CARE PROVIDER...	
Address any of your concerns about your move to a new practice/doctor?	88.24% Yes
Give you guidance about their approach to accepting & partnering with new young adults?	88.24% Yes
Explain how to reach the office online or by phone for medical information, test results, medical records, or appointment information?	94.1% Yes

- **Overall, how ready did you feel to move to a new adult doctor? 88.24% “Very”; 11.76% “Somewhat”**

IBH Learning Collaborative:

with focus on Tele-IBH and NCQA BH Distinction
NEED TO UPDATE

- 11 practices across 2 cohorts
- Adult/Pedi IBH
- 12-month initiative
- 2 IBH practice facilitators meet monthly with each practice
- 1 PDSA focused on either obtaining NCQA Designation in IBH or Tele-IBH
- 3 Learning Collaborative meetings



Practices

Associates In Primary Care Medicine

Brown Medicine - Internal Medicine

Anchor Medical - Lincoln Adult Medicine

Anchor Medical - Providence

Anchor Medical - Warwick

Anchor Pediatrics

CNEMG Family Care Center

Providence Community Health Centers - Capitol

Providence Community Health Centers - Central

Providence Community Health Centers - Olneyville

Providence Community Health Centers - Prairie

Upcoming Projects / Programs

- Year 2 Medicaid Pediatric Healthcare Recovery Program – under development
- Pediatric Neighborhoods: Adopting DULCE (Developmental Understanding and Legal Collaboration for Everyone) to Better Serve Families and their Infants
- Rhode to Equity Team (02907) with a focus on asthma healthcare conditions
- Asthma Learning Collaborative using ECHO Learning Approach
- Pediatric Weight Management Initiative using ECHO Learning Approach
- Workforce Development training opportunity for BH clinicians (UMass training)
- Nurse Care Manager / Care Coordinator GLearn Training Program

RI State Budget FY23 (7/1/22-6/30/23)

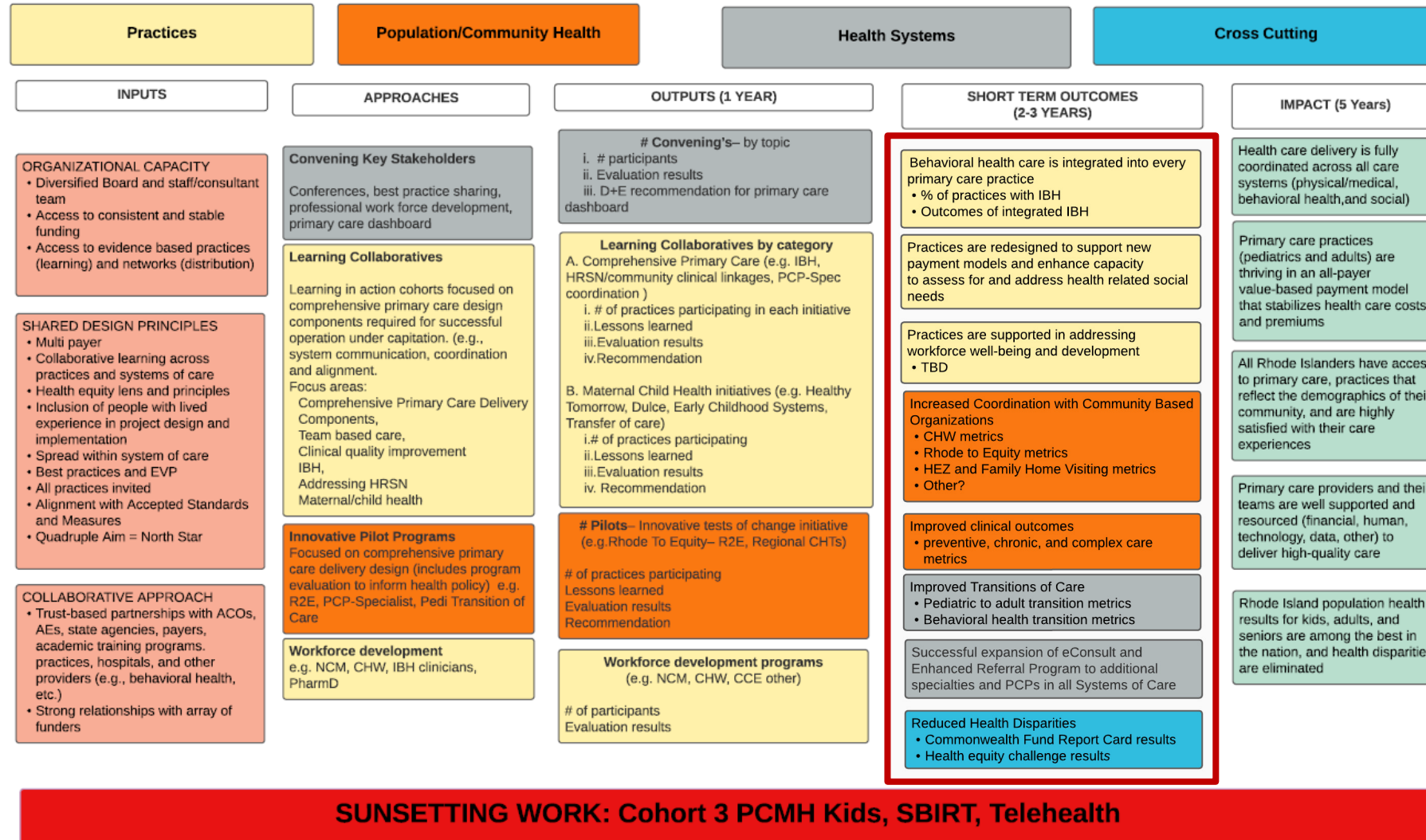
So great for RI's Children!!

1. Extension of Medicaid Benefits 12 month postpartum
2. Re-instatement of Medicaid eligibility for all kids, regardless of immigration status
3. Increased Rates for EI providers, Child Care workers
4. Funding for Another Pediatric Medicaid Relief Project

AND.... Medicare Rate Parity for Pediatric Primary Care Medicaid Codes

CTC Five Year Strategic Plan

CTC DRAFT LOGIC MODEL FOR IMPACT



“What are PCMH Kids’ priorities for the next 2 – 5 years?”

PCMH Kids Stakeholder ➡ Improving Child Health in RI

OPEN DISCUSSION

Thank You to our funders



Lead, Transform, Inspire



Thank You, Pat & Beth



Thank You to our founders

Think Tank that wrote the original White Paper – June 2012

David Keller
Bill Hollinshead
Peter Hollmann
Elizabeth Burke Bryant
David Bourassa
Ailis Clyne
Michael Fine
Pat Flanagan
Deidre Gifford

Conveners –

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Director Deidre Gifford

Administrative Support –

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Stacey Aguiar

Planning Committee –

Blythe Berger
Tina Spears
Jason Lyon
Deidre Gifford
Bill Hollinshead
Pat Flanagan
Beth Lange



Thank You, Practice Facilitators



Thank you from CTC-RI Team



Debra Hurwitz, MBA, BSN, RN
Executive Director



Patricia Flanagan, MD
PCMH Kids Co-Chair



Linda Cabral, MM
Program Manager



Liz Cantor, PhD
Pediatric IBH Practice Facilitator



Jennifer Capewell, BA
Manager, Administration



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Program Coordinator II



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Senior Integrated Behavioral Health Program Leader



Susanne Campbell, RN, MS, PCMH CCE
Senior Program Director



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Program Manager & Practice Facilitator



Carolyn Karner, MBA
Program Management & Evaluation



Anh Kim Nguyen-Leite, MHA
Program Coordinator II



Jade Arruda, BS
Telehealth and MomsPRN Project Coordinator

Friendly Reminders of Upcoming Meetings...

Date	Meeting
July 19th	<p>Best Practices in Team Based Care, 8:00-9:00AM, https://ctc-ri.zoom.us/j/93572867243?pwd=L1h2dDkvc2VMeklRRW1iRlZ2NnJTQT09 Meeting ID: 935 7286 7243; Passcode: 646876; One tap mobile: 6468769923,,93572867243#,,,,,0#,,646876# CME credits pending approval</p>
Aug 4th	<p>Virtual Coffee Break with Pat & Beth, 7:30-8:00AM https://ctc-ri.zoom.us/j/95963024930?pwd=NHMzOGVZdEkzdTQyVk0yZE9CWl80dz09 Meeting ID: 959 6302 4930; Passcode: 646876; One tap mobile: 6468769923,,95963024930#,,,,,0#,,646876#</p>
Sept 9th	<p>Breakfast of Champions, 7:30-9:00AM https://ctc-ri.zoom.us/j/85259643839?pwd=Z3VDLzF1RGhFdTg4dHhXdEluczRNZz09 Meeting ID: 852 5964 3839; Passcode: 646876; One tap mobile: 6468769923,,85259643839#,,,,,0#,,646876# CME credits available</p>



ADVANCING INTEGRATED HEALTHCARE

Thank you Stay Healthy and Safe

Virtual Coffee Breaks: August 4, 2022 & September 1, 2022

Next “Improving Child Health in RI” (Stakeholder) Meeting: October 6, 2022