Practice Transformation Committee

Minutes

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| Date: Thursday, 12 21 17  |  | Start/End Time: 7:30 to 9:00 am |  |
| **Meeting Location**: Healthcentric Advisors - 235 Promenade Street Suite 500, Providence- CR 1  |  | **Call-in number**: 508-856-8222 **Code**: Participant code: 2525 (Host: 2116) |
| Meeting Information: |  | **Attendees** |
| **Meeting Purpose:** To Share Practice Transformation “Best Practice” Joint meeting with Adult and Pediatric Practices**Attachments/Handouts*** Meeting Agenda
* Power point : “A Team Approach to Managing Transitions of Care
* Team Roles and Responsibilities Worksheet
* Power point: “Optimizing Care Transitions with RIQI Tools”
* Worksheet: “Data to Consider in Improving Care Transitions”
* Transition in Care Draft Policy (BizMed)
 |  | Charlotte Crist, Co-Chair Sarah Fessler Co-Chair Donna BagdasarianDoris BelangerDeborah BurbankCandice BrownMichele BrownSusanne Campbell Vicki CrowningshieldJennifer Cormier Jayne Daylor  | Jessica DentJennifer DiPasquaMegan FallonKatie HartDeb Hurwitz Brenda JenkinsAimee Schayer Lois TeitzCaitlin ToweyMichelle VanNieuwenhuizeJenny WeaverPano Yeracaris  |
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| # | Owner / Time  | Topic |
|  | S. Fessler C. CristCo-Chairs 5 minutes | **Welcome, Introductions, and review of agenda** *The group went around for introductions and welcomed new participants.* |
|  | Aimee Schayer, RN, BSN, CPEHR40 minutes  | **Presentation: “A Team Approach to Managing Transitions of Care”** *Aimee Schayer, Nurse Care Manager at Coventry Primary Care presented on how they incorporate a transition of care into their practice.**Her presentation and additional documentation can be found* [*here*](https://www.ctc-ri.org/committees-and-workgroups/practice-transformation-committee) *under meeting handouts.***Discussion** *The group had questions regarding how the huddles work. The practices uses a huddle sheet to keep track of their patients (i.e. ED visits, etc.) and meet first thing in the morning.**Additional questions were regarding flagging high risk patients. They are not able to flag them in the EMR; they use a color coded spreadsheet and keep notes in the medical record. They also record things like phone calls and dates that they reached out to the patients. The Kent Hospital also calls the office and has great communication with the practice. Aimee also has conference calls with Integra on a weekly basis for the Integra patients.* *Aimee also reported that she is in the office four days a week. The practice sees the value in her role as Nurse Care Manager.* *This practice also reported that they don’t use Current Care that often. Due to their relationship with Kent, and the difficulty to have patients to sign up, they think that their process is currently working.**RIQI also had some suggestions regarding using Sharepoint to fill the gap on the patients that are not Kent related.**Southcoast Physicians Group reported that they are using the LACE score for their patients to determine how high risk they are and they are going to base our transitions visit to primary care based on the score, getting the highest risk in sooner.* |
|  | Jennifer Cormier 30 minutes  | **Presentation: “Optimizing Care Transitions with RIQI Tools:** *Jennifer Cormier, Workflow Re-design Specialist at RIQI presented on the RIQI tools that can optimize care transitions: Current Care, Care Management Services, and* *Her presentation and additional documentation can be found* [*here*](https://www.ctc-ri.org/committees-and-workgroups/practice-transformation-committee) *under meeting handouts.**If anyone wants access to the informational video, please let CTC know.***Discussion** *The group had questions regarding direct messaging and costs. There are costs associated with these programs.**These programs are a great resource to keep track of your patients and have up to date information to save time.* |
|  | S. Fessler C. Crist Co-chairs10 minutes  | **CTC Annual Learning Collaborative** *CTC would like to get feedback and suggestions from the 11/7/17 learning collaborative.**The group thought that it was overall a great learning event.**Some folks reported that the CEU credits were accumulative and that nurses will need to contact them and let them know to break out the credits. CTC will follow up with Brown on the credits.* |
|  | S. Fessler C. Crist Co-chairs | **Next Steps:**  * Next Practice Transformation Meeting: January 18, 2018 7:30 to 9:00 RIQI 50 Holden Street Providence RI
* Breakfast of Champions Learning Collaborative: February 9, 2018 7:30 to 9:00am RI Shriners Imperial Room 1 Rhodes Place Warwick
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|  ACTION ITEM LOG |
| Date Added | ActionNumber | Assignee | Action /Status | Due Date | Date Closed |
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