



ADVANCING INTEGRATED HEALTHCARE

Welcome

2020 QUARTERLY IBH COMMITTEE MEETING 6-11-2020

Agenda

Topic <i>Presenter(s)</i>	Duration
Welcome & Introductions <i>Rena Sheehan, MBA, LICSW & John Todaro, PhD</i>	5 minutes
Touch base on COVID-19 <i>Facilitated by Nelly Burdette, PsyD</i>	10 minutes
Results of Survey & group discussion regarding Tele-Behavioral Health <i>Facilitated by Nelly Burdette, PsyD</i>	35 minutes
Announcement - New OHIC Affordability Standards <i>Susanne Campbell, RN, MS, PCMH CCE</i>	5 minutes
Brown University IBH Findings <i>Omar Galárraga, PhD and Bishnu Bahadur Thapa</i>	20 minutes
Online IBH Practice Facilitator Training <i>Nelly Burdette, PsyD and Jody Viera, MSW, LCSW</i>	15 minutes

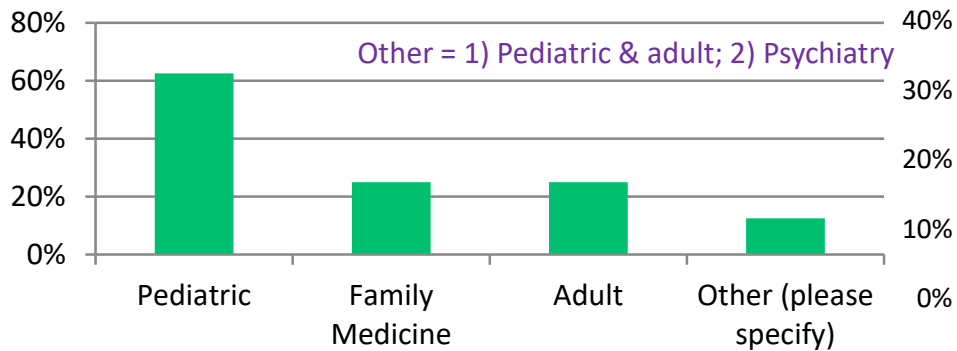


COVID Touch base

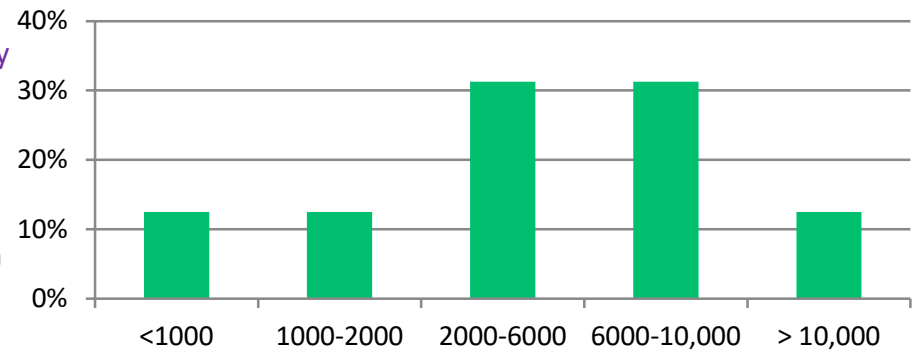


Tele-Behavioral Health Survey Demographics

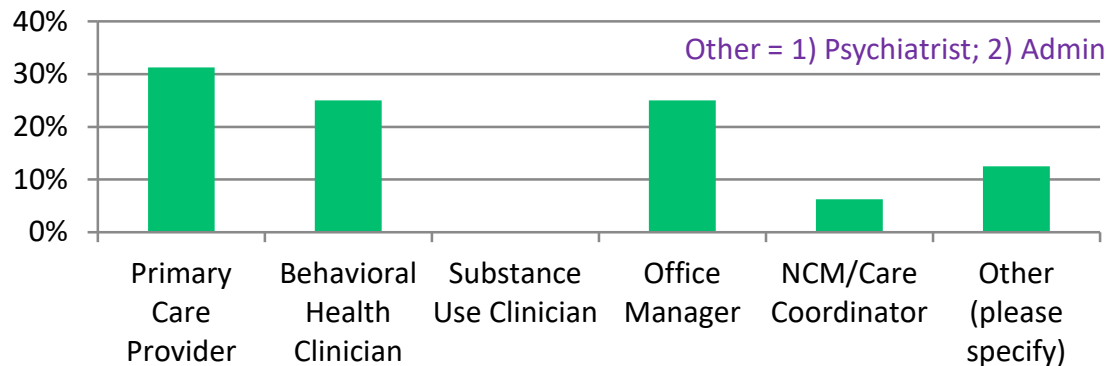
Practice Type



Practice panel size



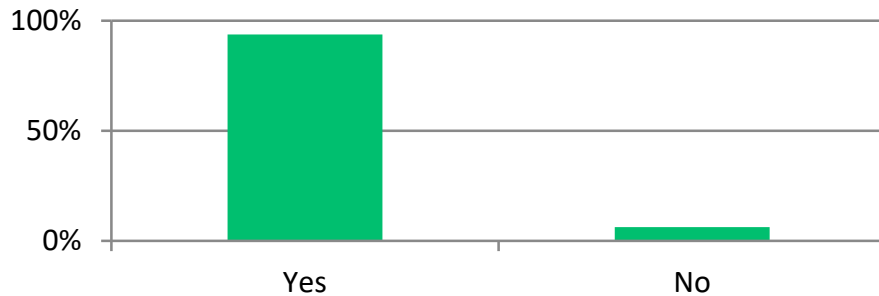
Role



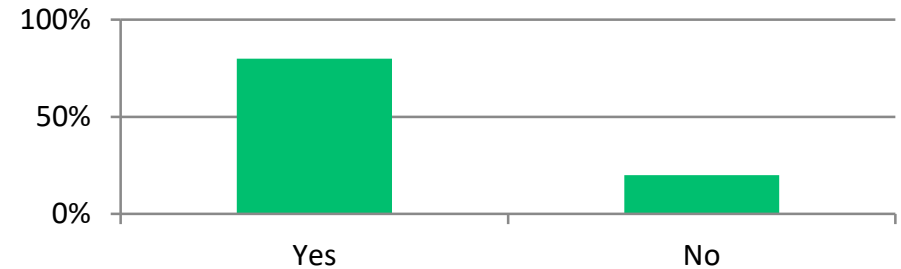
Tele-Behavioral Health Survey

Background information

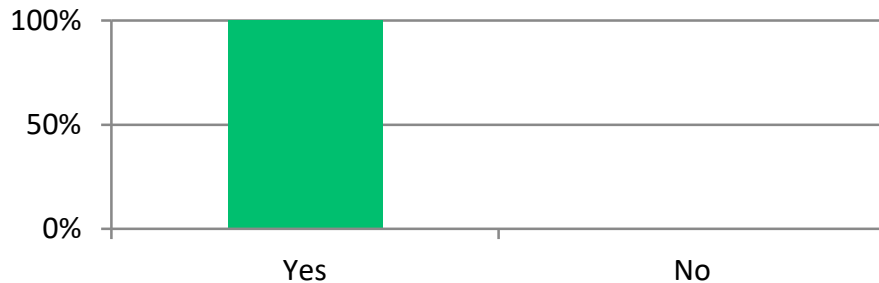
Do you currently have an onsite behavioral health provider?



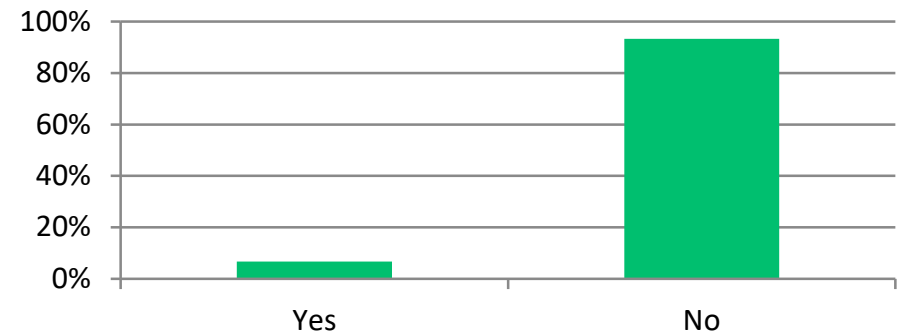
Does your behavioral health clinician have sufficient availability to meet the practice's needs?



Is your behavioral health clinician offering telebehavioral health services?

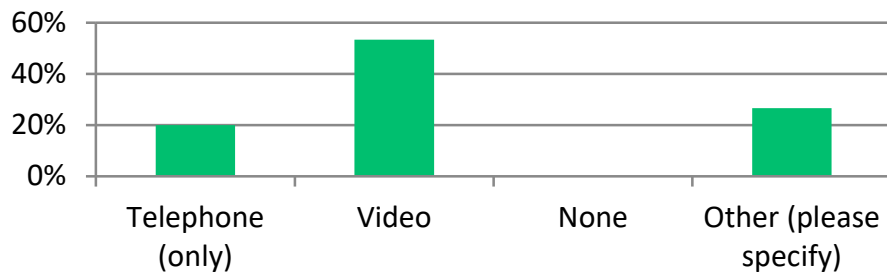


Did you use telebehavioral health before COVID-19?



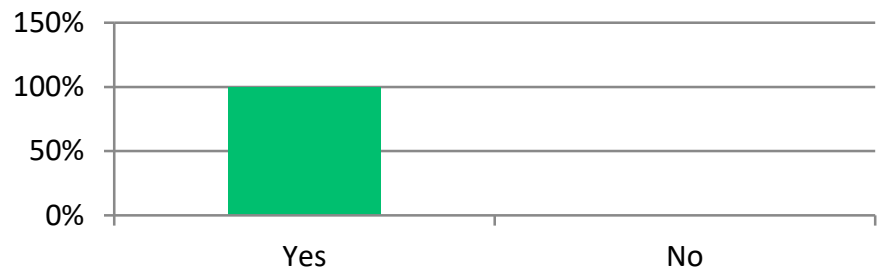
Tele-Behavioral Health Survey During COVID

What forms of telebehavioral health are you using during COVID-19?

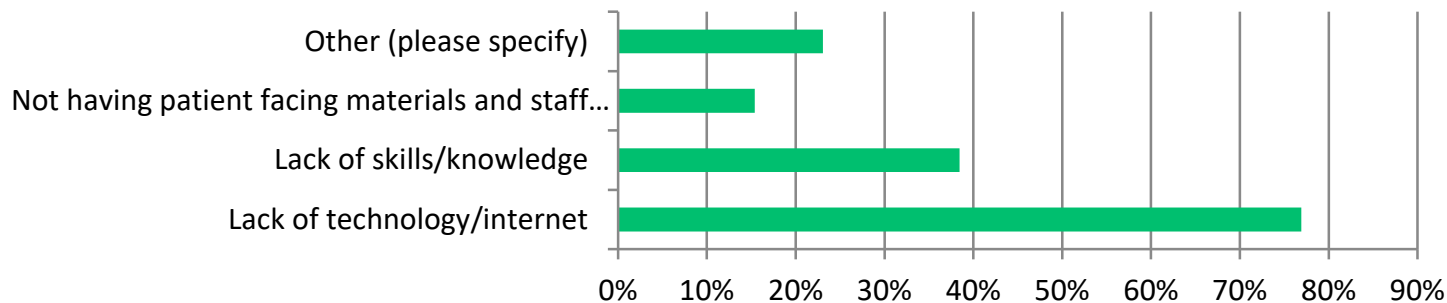


Other = 1) telephone & video; 2) Phone/Real-Time Audio Visual; 3) Telephone and some Video & Telephone

Is your telebehavioral health solution HIPAA compliant



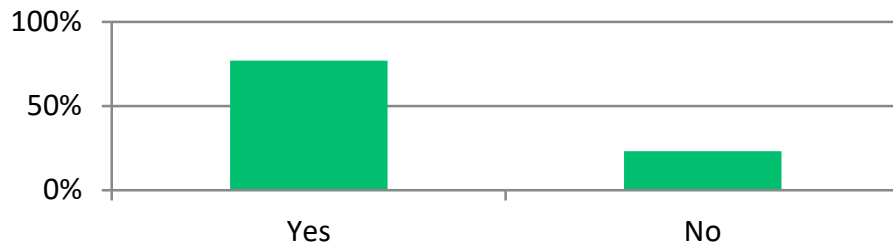
What patient barriers did you encounter?



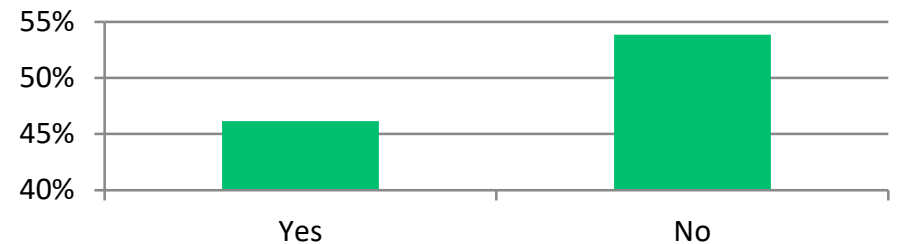
Other = 1) None 2) noncompliance with answering the phone; 3) I do only NCM Telehealth, not BH

Tele-Behavioral Health Survey During COVID

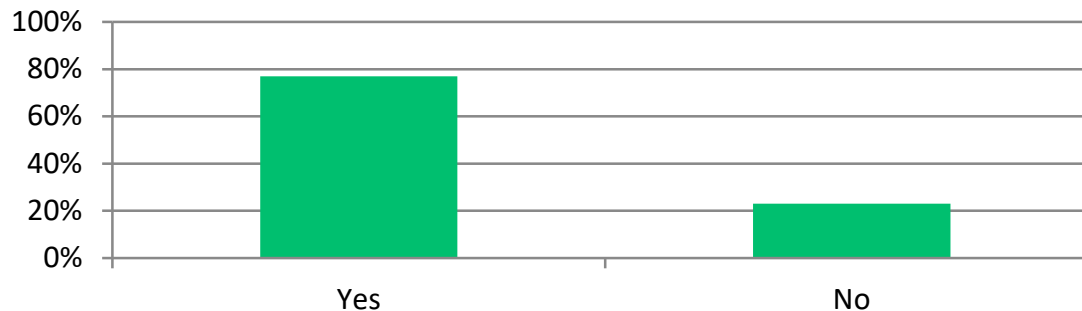
Has your practice developed "Warm hand off" work flows between primary care and behavioral health clinician in a "virtual" setting?



Has your practice implemented work flows for staff to screen for depression, anxiety and substance use disorders while patient is in a...



Has your practice implemented patient consent for telebehavioral health services?



Tele-Behavioral Health Survey After COVID

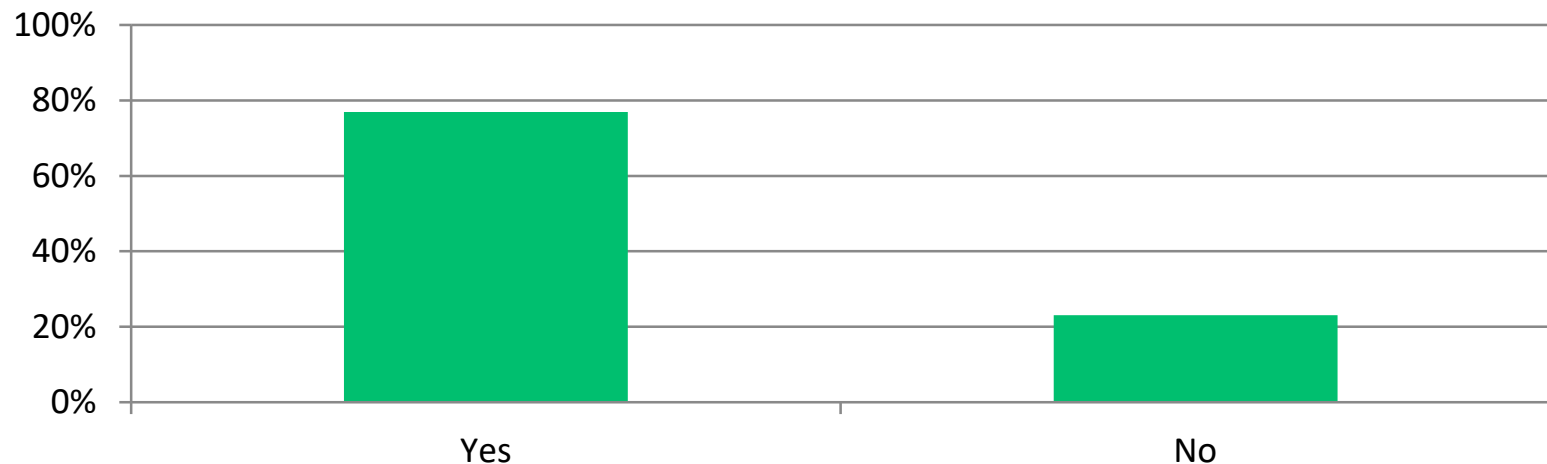
What are your telebehavioral health plans after COVID-19, once anticipated restrictions are reinstated?

- Would like to continue in some capacity-helpful for patients and clinicians
- Unsure
- I hope to continue to some extent
- unsure, in pediatrics, children tend to respond better with an in office setting. so with behavioral health I would say we will prob decrease tele health. However with sick visit, re check etc, as a practice I think that tele health could be continued.

Tele-Behavioral Health Survey

EHR

Does your EHR currently have capacity for telebehavioral health?



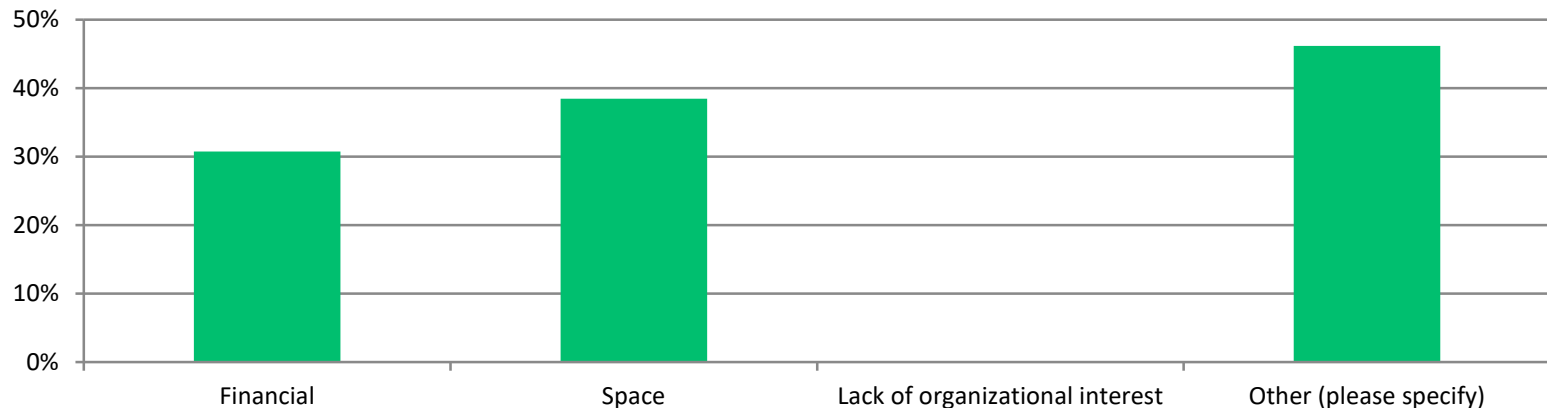
What telehealth platform are you using?

- Zoom
- Zoom, FaceTime
- Bluestream / Skype
- Eclinical

Tele-Behavioral Health Survey

Barriers

What are the barriers in your organization with engaging in telebehavioral health? (Select all that apply)



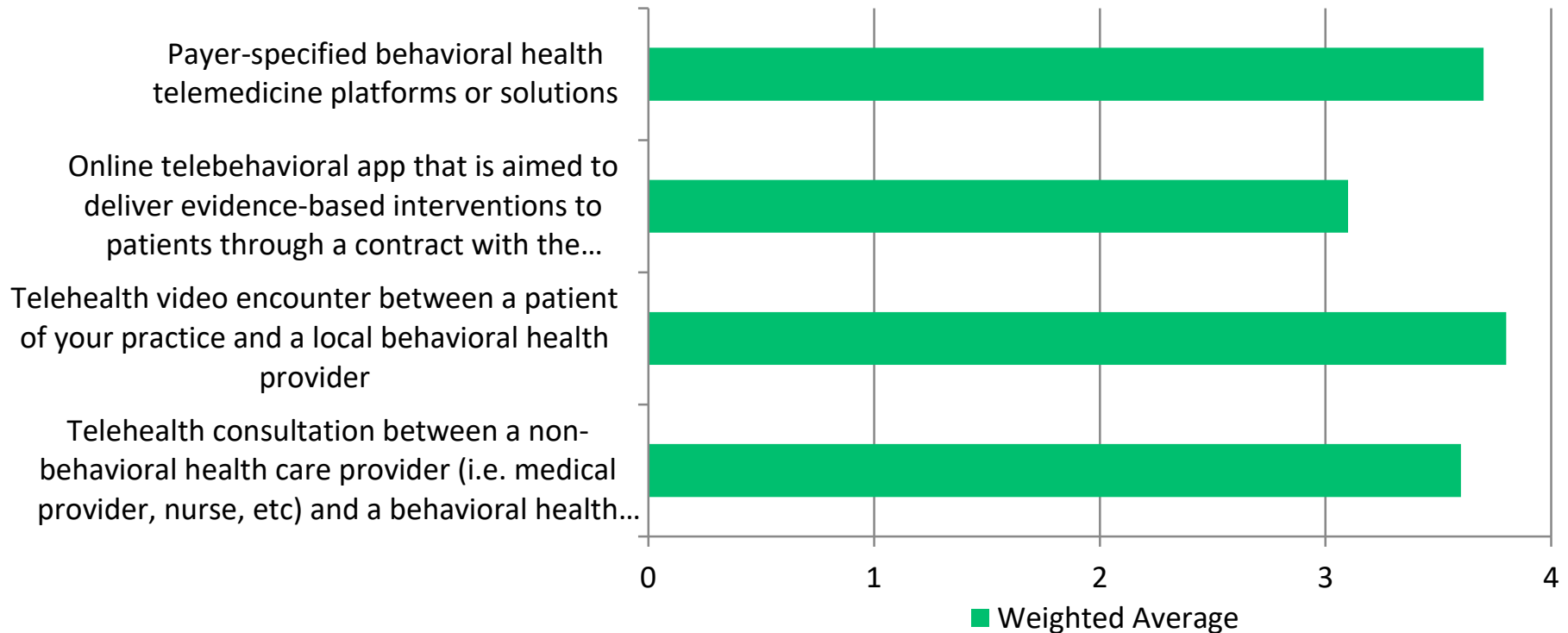
Other

- Not sure
- Patient participation
- Some providers with lack of interest
- Patients wanting to connect virtually. Also, some patients have difficulty navigating technology.

Tele-Behavioral Health Survey

Post-COVID

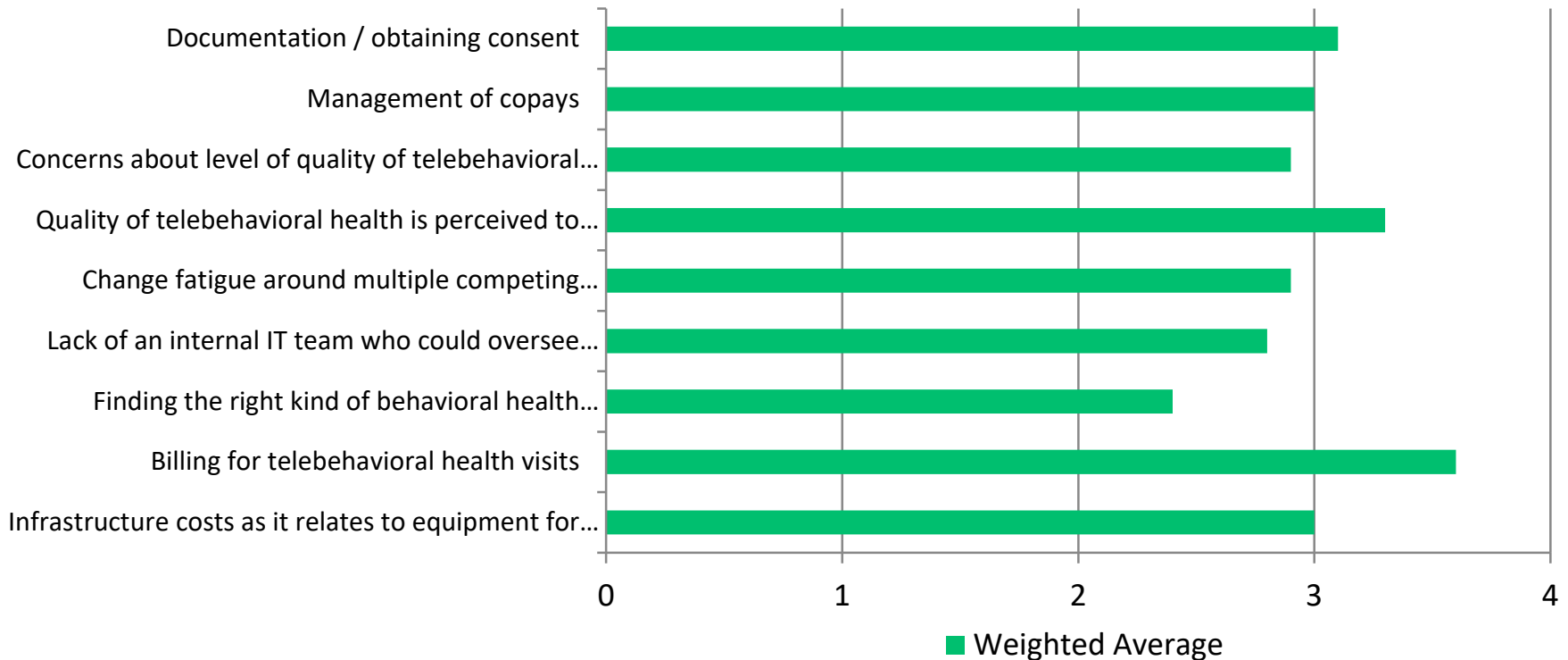
What forms of telebehavioral health would you be most interested in continuing to utilize or adding to your practice post-COVID? (on a scale of 1-5 with 5 being most interested and 1 being not interested at all)



Tele-Behavioral Health Survey

Barriers

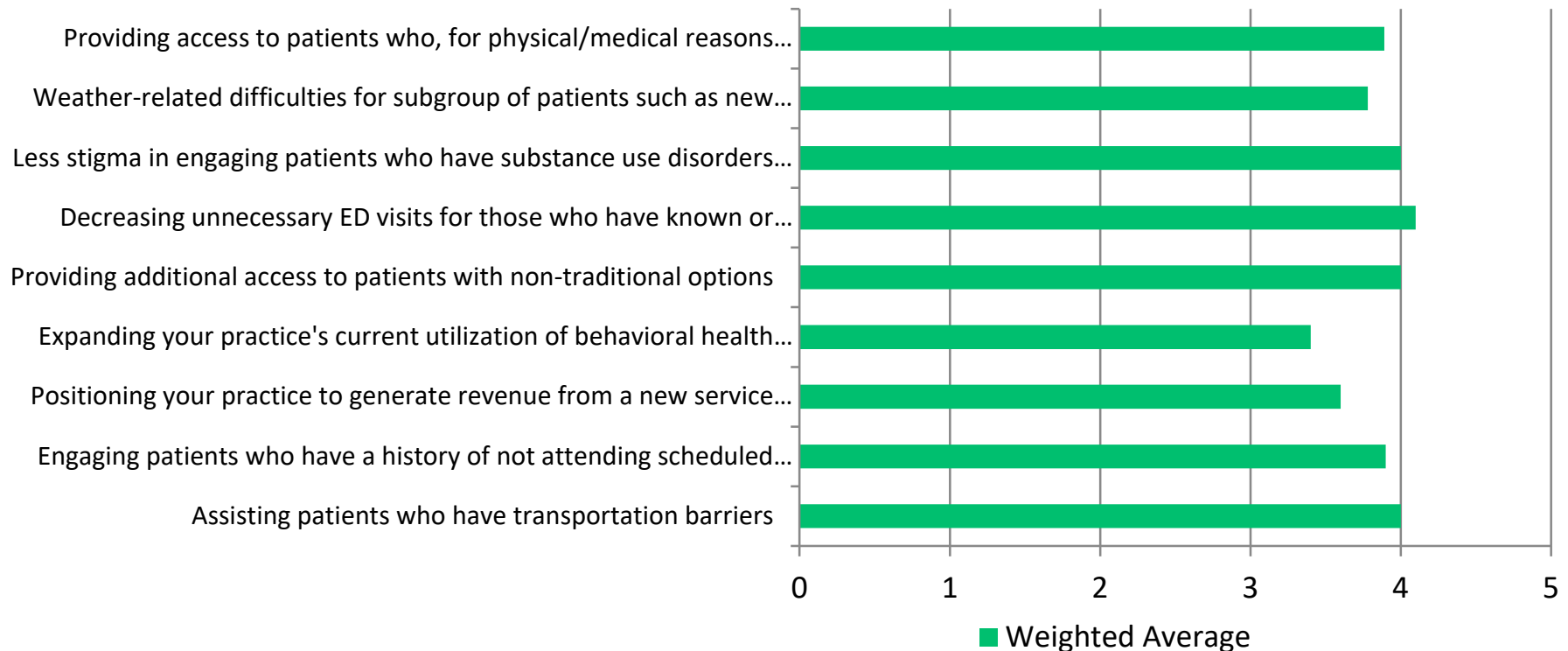
What are the barriers in your practice to engaging in telebehavioral health? (on a scale of 1-5 with 5 being the most significant and 1 being the least)



Tele-Behavioral Health Survey

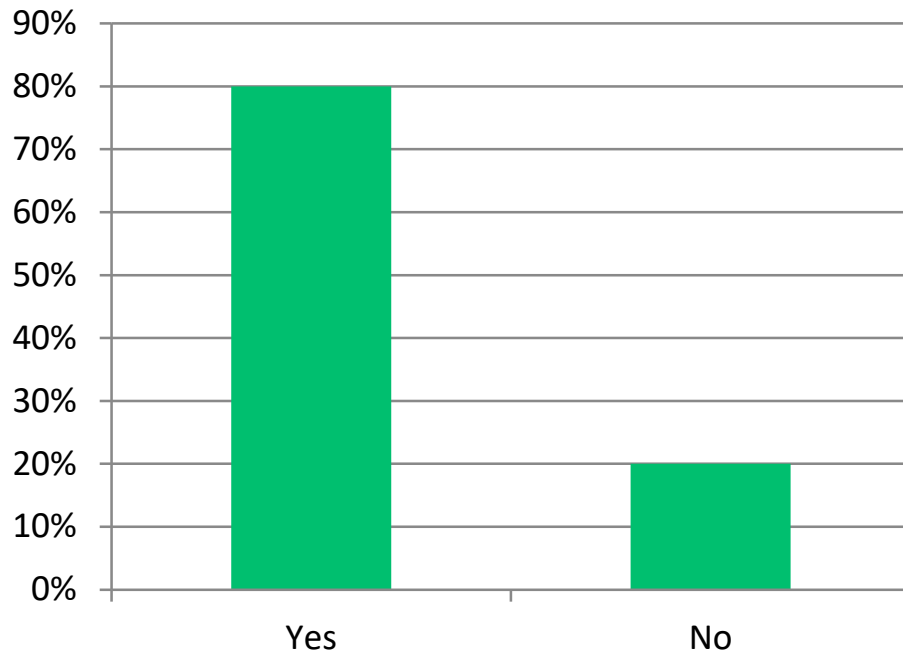
Advantages

What are the advantages that you think engaging in telebehavioral health would bring (or continue to bring) to your practice? (on a scale of 1-5 with 5 being the most significant and 1 being the least)

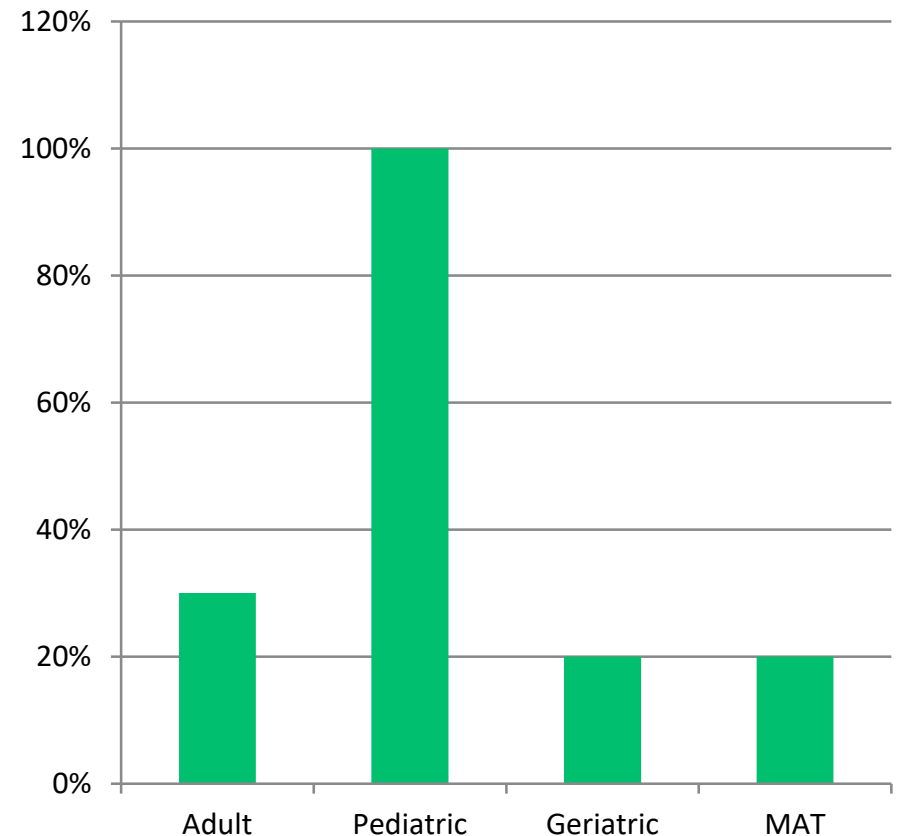


Tele-Behavioral Health Survey Interest

If CTC were to offer a telebehavioral health pilot in which an RFP allowed sites to apply for incentive funding and technical assistance around telebehavioral health, would you be interested in participating?

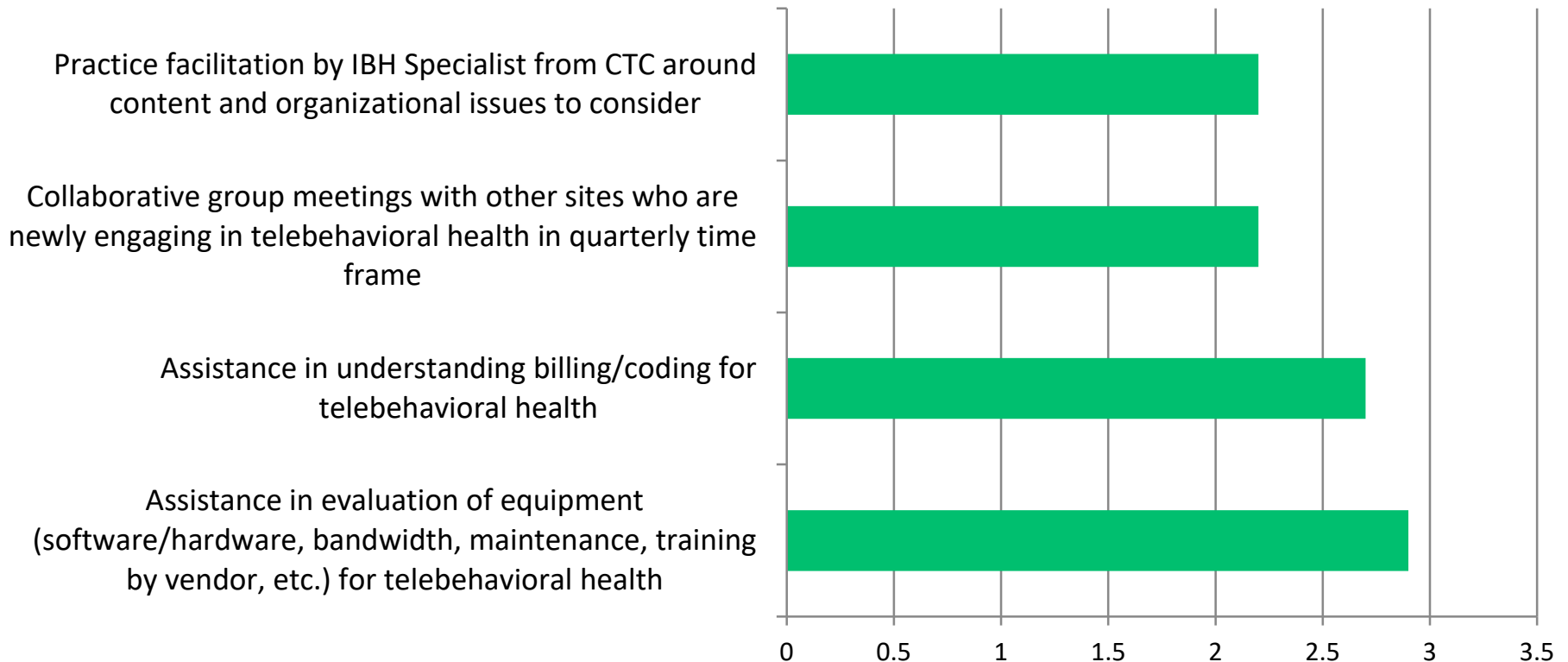


Populations of Interest



Tele-Behavioral Health Survey Interest

What aspects of technical assistance would you be most interested in? Please rank below:





OFFICE OF THE
HEALTH INSURANCE COMMISSIONER

STATE OF RHODE ISLAND

OHIC Affordability Standards
& *Presentation*



BROWN

Brown University

IBH Findings

OMAR GALÁRRAGA, PHD
BISHNU BAHADUR THAPA



IBH Practice Facilitator Online Training

- Wrapping up 1st round of online training
- Accepting applications for Fall Session
- Components of the program
 - 4 online modules for self-study with reading, homework assignments and post-tests to complete
 - Reference binder
 - Monthly calls
 - Approved by the National Association of Social Workers (Approval # 886822270-5673) for 6.5 continuing education contact hours
- (Optional) Advanced: Onsite/Virtual Shadowing component
- Go to www.ctc-ri.org/integrated-behavioral-health/ibh-practice-facilitator-training for more information.

Interested course participants should submit their [application](#) and CV or resume to CTCIBH@ctc-ri.org by **August 31, 2020**.



Friendly Reminder

- July IBH Meeting – Pediatric focused
- Date changed to: July 16, 2020, 7:30-9:00AM
- Pediatric IBH practices will be reporting out on their progress and sharing best practices.
- Content Expert Presentation:
**Functional Somatic Symptoms in Children and Adolescents:
An Integrative Approach, Part 2**
Wendy Plante, PhD, and Adam Pallant, MD, PhD