

Dexcom

Ordering Process for Healthcare Professionals

ONLINE USERS

This is the fastest way for healthcare professionals (HCP) to order Dexcom Pro products from GEMCO Medical. Once registration is completed, you can order product immediately.

- 1. Go to https://www.dexcompro.com/register/
- 2. Complete the online registration form. Please note that you will need complete billing and shipping addresses, accounts payable contact information and NPI number of the ordering physician.
- 3. After you click REGISTER, you will be able to order product immediately. For first orders, shipments will be held until your account is validated. If you select Bill Me Later, it will take longer to validate the account.
- 4. Order product online, which is the fastest and easiest way to order. If you order by 3pm, Eastern, your order will ship same day (with the exception of the first order).
 - a. If you are not logged in, go to <u>https://www.dexcompro.com/my-account/</u> and use the username and password you created during account registration.
 - b. Once logged in, click Products in the top right of the navigation menu to view all products. You can click the product name to view more information or click ADD TO CART to add the product to your shopping cart (you can adjust quantities in your shopping cart).
 - c. To complete your purchase, click PROCEED TO CHECKOUT from your shopping cart and complete the required information.
 - d. Select your payment method Bill Me Later or Credit Card and click PLACE ORDER. You will receive an email confirming your order and another email with tracking information once your order ships.

*Bill Me Later is referred to as invoicing, terms or paying with a purchase order. This option creates an account with Net 30 terms for payment on orders made by purchase order.

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