

Join us for the 2019 CTC-RI Annual Conference:

Advancing Integrated Primary Care: Innovations at Work

Thursday, October 24, 2019 | 7:30 AM–3:40 PM

The Crowne Plaza Hotel

801 Greenwich Ave., Warwick, RI 02886

CME Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and CTC-RI. The Warren Alpert Medical School is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation

The Warren Alpert Medical School designates this live activity for a maximum of 6.5 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

RI Specific: This program qualifies for 4.0 hours CME Credit in Opioid Pain Management/Chronic Pain Management, one of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements.

Nursing CEUs

This activity has been submitted to the Northeast Multi-State Division for approval to award contact hours. The Northeast Multi-State Division is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. Maine, New Hampshire, New York, Rhode Island, Vermont Nurses Associations are members of the Northeast Multi-State Division of the American Nurses Association.

Social Worker CEUs

This activity has been approved by the NASW, Rhode Island for 6.5 CE's, Authorization #: RI-7541, valid until 4/30/21.

To Register:

<https://www.eventbrite.com/e/2019-ctc-ri-annual-conference-advancing-integrated-primary-care-innovations-at-work-tickets-67890461197>

Jointly Provided By



Program Description

Primary care practices and key stakeholders often face challenges in identifying how to work together to best meet patient needs, improve population health and improve clinician well-being. This annual conference is designed to assist attendees with identifying, developing utilizing strategies to advance integrated primary care and improve patient and family outcomes. Key components of the program include sessions on strengthening team based care in pediatric and adult primary care practices, collaborating with specialists and developing sustainable population health initiatives.

Target Audience

All CTC-RI practices, past and present, are welcomed to attend the morning session, or the afternoon session, or the full day program. We invite Practice Leadership, Providers, Nurse Care Managers, Care Coordinators, Behavioral Health Staff, Practice Managers, Pharmacists, Medical Assistants, Community Health Workers, and CTC stakeholders to come learn as a team!

Learning Objectives

At the end of the session, attendees will be able to identify strategies the primary care team can use to:

- ✓ Provide comprehensive primary care
- ✓ Improve population health
- ✓ Assist children, individuals and families with substance use disorders

Registration Information

The agenda is designed to accommodate attendees work schedules and interests. Attendees may choose to register for: Morning only (7:30–12:50), Afternoon only (1:40–3:40), or the Full Day program.

For More Information, Contact: CTC-RI@ctc-ri.org

We Gratefully Acknowledge the Support of:

Care Transformation Collaborative - Rhode Island (CTC-RI)
Brown University
Healthcentric Advisors
Rhode Island Health Plans: Blue Cross Blue Shield of RI, Neighborhood Health Plan of RI, Tufts Health Plan and United Health Care
Rhode Island Health Center Association
The Rhode Island Department of Health
Rhode Island Geriatric Education Center, University of Rhode Island
Executive Office of Health and Human Services
Behavioral Healthcare, Developmental Disabilities and Hospitals
The Rhode Island Shriners Imperial Room at One Rhodes Place
Rhode Island Quality Institute
Rhode Island Foundation

Advancing Integrated Primary Care: Innovations at Work

Morning Session

7:00–7:30 AM	Registration & Breakfast
7:30–7:40	Welcome—Innovations at Work: Care Transformation Collaborative Perspective Debra Hurwitz, MBA, BSN, RN Executive Director, CTC-RI
7:40–7:50	Innovations at Work: Rhode Island Office of the Health Insurance Commissioner Perspective Marie L. Ganim, PhD, MPA Commissioner, OHIC
7:50–8:00	Innovations at Work: Working with Community: Rhode Island Department of Health Perspective Nicole E. Alexander-Scott, MD, MPH Rhode Island Department of Health
8:00–9:15	Supporting Population Health Through Team-Based Practice Re-Design and Broad Community Partnerships Somava Saha, MD, MS & Paul Woods, MD, MS, CCFP
9:15–9:30	Break
9:30–10:30	Concurrent Breakout Session I <i>Innovations in Primary Care Integrated Psychiatry</i> Nelly Burdette, PsyD & Jonathan Kole, MD, MBe Rotunda <i>Innovations in Working with Specialists: High Value Care Coordination</i> Salon I & II M. Carol Greenlee, MD, FACP, FACE <i>Pathways to Population Health</i> Salon IV & V Somava Saha, MD, MS ◆ <i>Innovations in Pediatric Care and Payment: Family-Based Recovery Care</i> Salon III Suzanne C. Brundage, MSC
10:30–11:30	Concurrent Breakout Session II <i>Pharmacy Innovations: Pharmacy and Collaborative Care Agreements</i> Salon I & II Jeffrey Bratberg, PharmD, FAPhA & Christopher Durigan, PharmD, BCPS, CDOE & Linda J. Rowe-Varone, PharmD, BCPP <i>Primary Care Practice Re-Design</i> Salon IV & V Paul Woods, MD, MS, CCFP <i>Community Innovations: Partners—Large-Scale Screening for Social Determinants of Health and Referral to Community</i> Rotunda Kristy Helscel, MPH & Luciana Petcu & Kerry E. McBride Winrow

10:30–11:30 ◆ *Innovations in Pediatric Care: Recovery-Friendly Pediatric Practice—NH Model* **Salon III**
Steven H. Chapman, MD &
Holly Gaspar, MEd, MPH

11:30–11:50 **Break**

11:50–12:50 PM **Concurrent Breakout Session III**

Practice Innovations: Annual Wellness Visits
Claire M. Haynes, BSN, RN &
Susan Whittaker, CPC, CPMA **Salon I & II**

Innovations in Leadership: Practical Interventions to Improve Clinician Well-Being
Nicolas S. Nguyen, MD **Rotunda**

Innovations in Primary Care Payment: Capitation
Michael W. Cropp, MD, MBA &
Fuad Sheriff, MD, FACP **Salon III**

Innovations in Care: Assessing and Treating Anxiety in Pediatric Population **Salon IV & V**
Hannah E. Frank, MA & Jennifer B. Freeman, PhD

12:50–1:40 **Lunch and Visit Exhibitors**

Afternoon Session

1:40–2:40 **Concurrent Breakout Session IV**

Innovations in Community: Acute Care at Home Model—Partnering with Paramedics Ruth E. Scott, RN, MHA, CCM & Ana Tuya Fulton, MD, FACP, AGSF **Salon I & II**

RI's Statewide Health Information Technology Strategic Roadmap and Implementation Plan Amy Zimmerman, MPH & Melissa Lauer, MPA **Rotunda**

◆ *Children and Recovering Mothers: A Collaborative Approach* **Salon III**
Shara O. Tarule, APRN &
Susan Albertini White, MS, FNP-BC

2:40–3:40 PM **Concurrent Breakout Session V**

◆ *Re-Defining the Recovery—What Matters Most*
Catherine Alexander, DNP, MPH RN & Michael Beauregard & Francine E. Knowles, APRN, CNS, MSN & Lisa McManaman, RN **Salon I & II**

Innovations in Using HIE to Assist with Transitions of Care **Rotunda**
Jennifer C. Cormier, MEd, RN &
Margaret M. Menna, MBA

◆ *Innovations in Care: CODAC and Pain Solutions*
Frank R. Sparadeo, PhD & Laura Levine, LMHC, LCDCS, LCDP CAGS **Salon III**

Introduction to Conscious Discipline for Families and Caregivers **Salon IV & V**
Alicia N. Ead, BS, CCHW &
Cristen D. Sassi, M.Ed., OTR/L

Advancing Integrated Primary Care: Innovations at Work

Guest Speakers

Catherine Alexander DNP, MPH, RN

Consultant Co-Investigator | Multiple Sclerosis Continuous Quality Improvement Collaborative (MS-CQI)
Department of Community & Family Medicine
Dartmouth-Hitchcock, Lebanon, NH

Nicole E. Alexander-Scott, MD, MPH

Director | Rhode Island Department of Health | Providence, RI

Michael Beauregard

Executive Director
Rhode Island Action Coalition | Providence, RI

Jeffrey Bratberg, PharmD, FAPhA

Clinical Professor
University of Rhode Island College of Pharmacy | Kingston, RI

Suzanne C. Brundage, MSc

Director, Children's Health Initiative
United Hospital Fund | New York, NY

Nelly Burdette, PsyD

Associate Vice President, Integrated Behavioral Health
Providence Community Health Centers
Senior, IBH Program Leader | CTC-RI | Providence, RI

Steven H. Chapman, MD

Assistant Professor of Pediatrics
Geisel School of Medicine at Dartmouth
Medical Director, Boyle Community Pediatrics Program
Children's Hospital at Dartmouth | Dartmouth, NH
Medical Director, General Pediatrics Clinic
Dartmouth-Hitchcock Medical Center | Lebanon, NH
Vice President, New Hampshire Pediatric Society

Jennifer C. Cormier, MEd, RN

Senior Quality Improvement Advisor
Rhode Island Quality Institute | Providence, RI

Michael W. Cropp, MD, MBA

President and Chief Executive Office
Independent Health | Buffalo, NY

Christopher Durigan, PharmD, BCPS, CDOE

Director of Pharmacy
Thundermist Health Center | Woonsocket, RI

Alicia N. Ead, BS, CCHW

Senior Family Support Specialist
The Autism Project | Johnston, RI

Hannah E. Frank, MA

House Staff Officer in Psychiatry and Human Behavior
Warren Alpert Medical School, Brown University
Pediatric Anxiety Research Center
Bradley Hospital | Providence, RI

Jennifer B. Freeman, PhD

Professor of Psychiatry & Human Behavior (Research)
Warren Alpert Medical School, Brown University
Director of Research & Training, Pediatric Anxiety Research Center
Bradley Hospital | Providence, RI

Ana Tuya Fulton, MD, FACP, AGSF

Associate Professor of Medicine, Clinician Educator | Associate Professor of Psychiatry & Human Behavior, Clinician Educator
Warren Alpert Medical School, Brown University
Medical Director
Integra Community Care Network, LLC | Providence, RI
Executive Chief of Geriatrics and Palliative Care
Care New England | Warwick, RI

Marie L. Ganim, PhD, MPA

Clinical Assistant Professor of Health Services, Policy, & Practice
Brown University School of Public Health | Providence, RI
Commissioner, Office of the Health Insurance Commissioner
Co-Chair, Health Insurance Advisory Council (HIAC)
State of Rhode Island | Cranston, RI

Holly Gaspar, MEd, MPH

Child Life Specialist | Pediatric Cystic Fibrosis Team
Dartmouth-Hitchcock Medical Center | Lebanon, NH

M. Carol Greenlee, MD, FACP, FACE

Western Slope Endocrinology, LLC. | Grand Junction, CO

Claire M. Haynes, BSN, RN

Senior Director of Nursing
Thundermist Health Center | Providence, RI

Kristy Helscel, MPH

Project Specialist
Partners HealthCare | Boston, MA

Debra Hurwitz, MBA, BSN, RN

Teaching Associate in Family Medicine
Warren Alpert Medical School, Brown University
Executive Director, CTC-RI | Providence, RI

Francine E. Knowles, APRN, CNS, MSN

Nursing Care Evaluator, Department of Mental Health, Retardation and Hospitals, | Division of Substance Abuse
State of Rhode Island | Cranston, RI

Jonathan Kole, MD, MBe

Clinical Assistant Professor of Psychiatry and Human Behavior
Warren Alpert Medical School, Brown University | Providence, RI
Primary Care Psychiatrist
Providence Community Health Centers | Providence, RI

Melissa Lauer, MPA

Health Information Technology Specialist
RI Executive Office of Health and Human Services | Cranston, RI

Laura Levine, LMHC, LCDCS, LCDP, CAGS

Program Director, CODAC | East Providence, RI
Coordinator of Psychiatric Services | CODAC

Lisa McManaman, RN

East Bay Innovative Medicine | East Providence, RI

Margaret M. Menna, MBA

Senior Training & Education Specialist
Rhode Island Quality Institute | Providence, RI

Advancing Integrated Primary Care: Innovations at Work

Nicolas S. Nguyen, MD

Clinical Instructor, Medicine | Harvard Medical School
Senior Medical Director
Physician Recruitment, Development and Experience
Beth Israel Deaconess HealthCare | Boston, MA

Luciana Petcu

Project Specialist | Partners HealthCare | Boston, MA

Linda J. Rowe-Varone, PharmD, BCPP

Pharmacy Manager | Genoa | Providence, RI

Somava Saha, MD, MS

Vice President, Institute for Healthcare Improvement (IHI)
Harvard T.H. Chan School of Public Health | Boston, MA

Cristen D. Sassi, M.Ed., OTR/L

Occupational Therapist, Lead Consultant and Trainer
The Autism Project | Johnston, RI

Ruth E. Scott, RN, MHA, CCM

Senior Director, Population Health Management
Care New England—Integra Community Care Network, LLC
Providence, RI

Fuad Sheriff, MD, FACP

Amherst Medical Associates | Amherst, NY

Frank R. Sparadeo, PhD

Instructor, Department of Rehabilitation Counseling
Salve Regina University | Newport, RI
Clinical Director, Pain Solutions | CODAC | Providence, RI

Shara O. Tarule, MSN, FNP-BC, APRN

Chittenden Clinic OTP | South Burlington VT

Susan Albertini White, MS, FNP-BC

Adjunct Instructor
University Of Vermont College of Nursing
Nurse Practitioner, NeoMed Follow-up Clinic
Vermont Children's Hospital | Burlington, VT

Susan Whittaker, CPC, CPMA

Senior Quality Program Coordinator
HealthCentric Advisors | Brunswick, ME

Kerry E. McBride Winrow

Conference Manager and Project Specialist
John D. Stoeckle Center for Primary Care Innovation
Massachusetts General Hospital | Boston, MA

Paul Woods, MD, MS, CCFP

President & CEO
London Health Sciences Centre | London, Ontario, Canada

Amy Zimmerman, MPH

RI State HIT Coordinator
RI Executive Office of health and Human Services | Cranston, RI

Planning Committee

Joanne Bilotta, BS

Principal, Joanne Bilotta Strategic Solutions | Providence, RI
Board Member, Rhode Island Business Group on Health
President, Exigent Key

Candice B. Brown, BS

Program Coordinator, CTC-RI | Providence, RI

Linda Cabral, MM

Project Manager, CTC-RI | Providence, RI

Susanne Campbell, RN, MS, PCMH, CCE (Co-Course Director)

Senior Project Director, CTC-RI | Providence, RI

Karen D'Antonio, BS, RN, CDOE

Senior Program Coordinator
Healthcentric Advisors | Providence, RI

Mary E. Evans, BA

Chief Operating Officer
Rhode Island Health Center Association | Providence, RI

Christine Ferrone, MS

Program Manager, Rhode Island Geriatric Education Center
University of Rhode Island | Kingston, RI

Suzanne R. Herzberg, PhD, OTR/L

Clinical Assistant Professor of Family Medicine
Warren Alpert Medical School of Brown University
Director of Transformation
Brown Primary Care Transformation Initiative | Providence, RI

Kim Kozlosky, RN, BSN

Clinical Support Manager
Rhode Island Health Center Association | Providence, RI

Margaret M. Menna, MBA

Senior Training & Education Specialist
Rhode Island Quality Institute | Providence, RI

Colleen A. Polselli, BA, BS

Special Needs and Disability Program Manager
Rhode Island Department of Health | Providence, RI

Tinisha Richards, BS

ACO Account & Contract Manager
UnitedHealthcare | Warwick, RI

Maria Sullivan, BS

Director, Office of Continuing Medical Education
Warren Alpert Medical School, Brown University | Providence, RI

Nancy Sutton, MS, RD

Chief, Center for Chronic Care and Disease Management
Rhode Island Department of Health | Providence, RI

Siana Wood, RN, BSN

Grievance and Appeals Clinical Behavioral Specialist
Neighborhood Health Plan of Rhode Island | Providence, RI

Pano Yeracaris, MD, MPH (Co-Course Director)

Adjunct Assistant Professor of Family Medicine
Warren Alpert Medical School of Brown University
Chief Clinical Strategist, CTC-RI | Providence, RI