

Resources for Survivors of Violence During COVID-19

People who are surviving violence in their relationships or families may be experiencing increased isolation and danger caused by social distancing measures during the COVID-19 pandemic. The following resources remain open and accessible to anyone who needs them, offering clinical, support and advocacy services.

You are not alone. Support is available to you. Don't let COVID-19 be a barrier to seeking help.

ORGANIZATION/RESOURCE	POPULATION SERVED	PHONE	WEBSITE
BHDDH Quality Assurance Hotline	Adults with disabilities	401-462-2629	www.bhddh.ri.gov
BH Link	Adults in mental health or substance use crisis	401-414-5465	www.bhlink.org/
Blackstone Valley Advocacy Center	Survivors of domestic violence	401-723-3057	www.bvadvocacycenter.org
Center for Southeast Asians	Southeast Asian immigrants and refugees	401-871-5633	www.cseari.org/
Crime Victim Compensation Program	Provides financial support for survivors of violent crimes	401-462-7655	http://treasury.ri.gov/programs/crime-victim-compensation-program/
Crossroads Rhode Island	People and families experiencing homelessness	401-861-2760	www.crossroadsri.org/
Day One	Child and adult survivors of sexual assault	401-421-4100	www.dayoneri.org
Domestic Violence Resource Center of South County	Survivors of domestic and dating violence	401-782-3990	www.dvrcsc.org
Elizabeth Buffum Chace Center	Individuals and families affected by domestic violence and sexual assault	401-738-9700	www.ebccenter.org
Family Service of Rhode Island	Children, youth, adults and families impacted by violence, crime and social determinants of health	401-331-1350 Info 401-519-2280 Services	www.familyserviceri.org
Kids Link	Children and youth in emotional crisis	855-543-5465	www.bhlink.org/
Office of Healthy Aging	Adults 60 years of age and older	401-462-0555	www.oha.ri.gov
Office of the RI Attorney General	Survivors and their families	401-274-4400	www.riag.ri.gov
Parent Support Network of RI	Families/children at risk or who have behavioral/mental health needs	401-467-6855	www.psnri.org
Progreso Latino	Survivors of assault (bilingual/bicultural help)	401-365-4010	www.progresolatino.org
Sojourner House	Survivors of assault and their children	401-861-6191	www.sojournerri.org
Tri-County Community Action Agency	Elder, deaf, deafblind, and hard of hearing	401-441-6325 VP 401-519-1916 Voice	www.tricountyri.org
Women's Resource Center	Survivors of domestic violence	401-846-5263	www.wrcnbc.org
YWCA	Children, families and veterans	401-769-7450	www.ywcari.org/

If you need immediate help:

- Call 911. If unable to call, text 911 with your address.
- Call RI Victims of Crime Helpline, available 24/7, at 800-494-8100.
- Go to the hospital emergency department as soon as possible if you've survived a sexual assault. If you need help with this process, contact Day One at 401-421-4100.
- Access the 24/7 Chat Helpline available through www.ricadv.org.

To report child or elder abuse:

- Report child abuse to 1-800-RI-CHILD.
- Report abuse of a person age 60 years or older to the Office of Healthy Aging at 401-462-0555.

For COVID-19 information and the latest guidance, call 401-222-8022 or visit www.health.ri.gov/covid

Social distancing does not have to lead to social isolation. We all can take care of each other in this crisis and reach out to loved ones, friends, neighbors and colleagues to see if they have the care and support they need and if they feel safe at home. No one should ever feel alone.

What if I need to be connected to services and programs?

If you need help with food, childcare, housing, or other supports, 2-1-1 can help. Call 2-1-1 for free, confidential help or visit www.uwri.org/2-1-1. Multilingual assistance available. If you are under quarantine or isolation – or an older adult or caregiver – in need of assistance, contact Rhode Island’s healthy aging helpdesk, Point. Call 401-462-4444 or visit www.oha.ri.gov/point. The RI Coalition Against Domestic Violence can connect survivors with various resources via the 24/7 Chat Helpline available through www.ricadv.org.

Visit www.Rldelivers.com for a list of food and essential supply curbside and delivery options during the COVID-19 pandemic. RI Delivers also includes information about free food-assistance programs and mutual aid groups.

What if I need court advocacy services?

Rhode Island courts are still open for all domestic violence matters, including restraining orders, criminal arraignments and emergency child custody interventions. Survivors of abuse can connect with domestic violence court advocates to address protection and safety needs by reaching out to the local advocate’s office.

Garrahy Judicial Complex(Providence): 401-458-3372 Noel Judicial Complex (Kent County): 401-822-6680
Murray¹ Judicial Complex (Newport): 401-474-1628, 401-595-1680 McGrath¹ Judicial Complex (Wakefield): 401-782-3995

Rhode Island Legal Services is also available to help: 401-274-2652 or 800-662-5034.

ACI Victim Advocate Resources:

Parole Board contact: Dominique Torres Ramos, 401-462-0914; DOC contact: Kim Maciel, 401-462-0381.

What if I need housing support?

Shelter and housing services are available. Contact one of the following organizations for help in securing a safe place to live.

Blackstone Valley Advocacy Center	401-723-3057	Lucy’s Hearth	401-277-4316
Crime Victim Compensation Program	401-462-7655	OHA Elder Emergency Respite	401-462-0555
Crossroads Domestic Violence Program	401-861-2760	RI Havens	401-462-4444
Domestic Violence Resource Center of South County	401-782-3990	Sojourner House	401-765-3232
Elizabeth Buffum Chace Center	401-738-1700	Women’s Resource Center	401-846-5263

What if I need to apply for unemployment?

If you are a contract worker, small business owner, worker for hire, self-employed, or otherwise usually ineligible for regular unemployment insurance (UI) benefits, resources are now available. Apply at <https://covidemergencyuibenefits.dlt.ri.gov/>. If you are eligible for regular unemployment insurance benefits and are out of work for any reason, including COVID-19, apply for UI at www.dlt.ri.gov/ui/fileclaim2.htm.² If you are unable to work due to illness or quarantine, but your place of business remains open, you may be eligible for Temporary Disability Insurance (TDI). Apply at www.dlt.ri.gov/tdi/TDIfile.htm.³ If you have questions about benefits for which you are eligible, contact DLT by e-mail at dlt.covid19@dlt.ri.gov.

¹Note that Murray Judicial Complex and McGrath Judicial Complex offices remain closed; advocates can be accessed via phone Monday-Friday, 8:30-4:30.

²If your place of business closes, or you are directed by your employer to remain home, you may be eligible for UI. If you have to stay out of work to care for your children due to quarantine, illness, or school/daycare closings, you may be eligible for UI.

³Benefits may be available for you to care for a family member that has been impacted through Temporary Caregiver Insurance (TCI). You can apply at the same link above for TDI.

You are not alone.

Get help 24/7
Call 2-1-1