

CTC-RI Hosts Pharmacy Quality Improvement Best Practice Meeting

CTC-RI hosted its quarterly peer learning best practice sharing meeting on August 19th with 7 practices, working within systems of care and reporting out on their data-driven pharmacy quality improvement performance plans aimed to [reduce preventable hospitalizations and emergency department usage through team-based care](#). Each team is focusing on a particular [AIM](#) and had the opportunity to present on the challenges they are facing and how they plan on overcoming them.

The Pharmacy Quality Improvement Initiative is funded by UnitedHealthcare and the Rhode Island Department of Health and is offered in collaboration with the University of Rhode Island College of Pharmacy, with Kelley Doherty Sanzen, PharmD, PAHM, CDOE providing content expert pharmacy practice facilitation services for participating practices. During the infrastructure period of this initiative, staff members were asked to complete a well-being survey. Over 100 staff members completed the well-being survey and results of these findings were shared. At the end of the learning collaborative, team members will be asked to provide well-being feedback so that we can assess if improving team based care has an impact of team well-being.