

Join us for the 2018 CTC-RI Annual Conference:

Building Capacity for Comprehensive Primary Care

Thursday, November 1, 2018 | 7:30 AM–3:30 PM

The Crowne Plaza Hotel | 801 Greenwich Ave., Warwick, RI 02886

CME Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Warren Alpert Medical School of Brown University and CTC-RI. The Warren Alpert Medical School is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation

The Warren Alpert Medical School designates this live activity for a maximum of 6.5 *AMA PRA Category 1 Credits™*. Physicians should only claim credit commensurate with the extent of their participation in the activity.

RI Specific: This program qualifies for 3.0 hours CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements.

Nursing CEUs

This continuing nursing education activity was approved by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. 17.83 Contact Hours until October 10, 2020. Participants can claim up to 6.5 hours.

Social Worker CEUs

This activity has been approved by the NASW, Rhode Island for 6.5 CE's, Authorization #: RI-7151, valid until 4/30/19.

To Register:

<https://www.eventbrite.com/e/2018-ctc-ri-annual-conference-building-capacity-for-comprehensive-primary-care-tickets-48802157567>

Jointly Provided By



Program Description

Primary care practices and key stakeholders often face challenges in identifying how to best meet patient needs and improve population health. This learning collaborative is designed to assist attendees with identifying, developing and utilizing comprehensive primary care strategies to improve care and lower costs. Key components of the morning program include sessions on recognizing what patients want, building community partnerships, strengthening team based care, collaborating with specialists, and learning about options for state-wide initiatives to improve population health. The afternoon sessions will focus on obtaining and using information to improve care and population health including Neighborhood risk scores, Consumer Engagement Platform, KIDSNET and Medical Home Portal. Interactive Program on What Patients Want will be repeated to increase options for team participation.

Target Audience

All CTC-RI practices, past and present, are welcomed to attend the morning session, or the afternoon session, or the full day program. We invite Practice Leadership, Providers, Nurse Care Managers, Care Coordinators, Behavioral Health Staff, Practice Managers, Medical Assistants, Community Health Workers, and CTC stakeholders to come learn as a team!

Learning Objectives

At the end of the session, attendees will be able to identify strategies the primary care team can use to:

- ✓ Provide comprehensive primary care
- ✓ Improve population health
- ✓ Obtain & use information to improve performance to provider better care & lower costs

Registration Information

The agenda is designed to accommodate attendees work schedules and interests. The morning session has a Clinical focus on improving population health using a team based approach; the afternoon session focus is on obtaining and using information for performance improvement. Attendees may choose to register for: morning only (7:30–12:30), afternoon only, or full day.

For More Information, Contact Care Transformation Collaborative Rhode Island

Phone: 401-519-3919 | E-mail: CTC-RI@ctc-ri.org

We Gratefully Acknowledge the Support of:

Care Transformation Collaborative - Rhode Island (CTC-RI)
Healthcentric Advisors

Rhode Island Health Plans: Blue Cross & Blue Shield of Rhode Island, Neighborhood Health Plan of Rhode Island, Tufts Health Plan & United Health

Rhode Island Health Center Association

Shri Bark

Rhode Island Department of Health

University of Rhode Island - Rhode Island Geriatric Education Center

The Imperial Room

Rhode Island Group Health Association (RIGHA)

Building Capacity for Comprehensive Primary Care

Morning Session

7:00–7:30 AM	Registration
7:30–7:40	Welcome: Building Capacity for Better Care, Lower Costs: Care Transformation Collaborative Perspective Debra Hurwitz, MBA, BSN, RN Executive Director, CTC-RI
7:40–7:50	Building Capacity: Better Care Lower Cost: Rhode Island Office of the Health Insurance Commissioner Perspective Marie L. Ganim, PhD, MPA Commissioner, OHIC
7:50–8:00	Better Care Lower Cost: State Innovation Model Perspective Marti Rosenberg, MA Project Director, SIM Test Grant
8:00–9:15	What Patients Want Randi Redmond Oster, MBA
9:15–9:30	Break
9:30–10:25	Concurrent Breakout Session I <i>Building Integrated Behavioral Health Capacity: Partnering with Psychiatry - Salon I & II</i> Mary Jean Mork, MSW <i>Better Care: Providing What Patients Want I - Rotunda [Ⓞ]</i> Randi Redmond Oster, MBA <i>Not Your Mama's Care Team: Innovative Approaches to Patient Centered Care - Salon IV & V</i> Eilidh Pederson, MPH <i>The First 1,000 Days: How New York State Medicaid is Investing in Early Childhood Development - Salon III</i> Kate Breslin, MPH, MCRP Suzanne C. Brundage, MSc Concurrent Breakout Session II <i>Building Team Capacity: Utilizing Provider/RN Co-Visits, Pharmacy Technicians, & Patient Navigators - Salon I & II</i> Wendy A. Chicoine, MSN, RN & Tara Higgins, PharmD, CDOE & Sarah Thompson, PharmD, CDOE <i>Better Care: Providing What Patients Want II - Rotunda [Ⓞ]</i> Randi Redmond Oster, MBA <i>A Community Approach to Women's Health - Salon III</i> Jodi B. Stack, MSN, BBA, RN <i>Recognizing and Managing Patients with Trauma in the Primary Care Setting - Salon IV & V</i> Adam Pallant, MD, PhD & Elliot M. Ruggles, LCSW, PhD
10:25–11:20	

11:20–11:35 **Break**

11:35–12:30 PM	Concurrent Breakout Session III <i>Financial Incentives and the Delivery of Low- and High-Value Care - Salon I & II</i> Orestis Panagiotou, MD, PhD <i>Building Capacity for Goals of Care Conversations in Serious Illness - Rotunda [Ⓞ]</i> Jennifer M. Ritzau, MD & Maria Aileen Soriano-Pisaturo, MD <i>Better Care and Lower Costs: Partnering in the Community to Meet Health Related Social Needs - Salon IV & V</i> Jeannine Casselman, JD, MA Michael Fine, MD Scott Hewitt, MA <i>Partnering with Schools: Suicide Prevention Program: Working with Schools and Primary Care - Salon III</i> Jeffrey Hill, MS & Jennifer W. Jencks, PhD
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12:30–1:30 **Lunch and Visit Exhibitors**

Afternoon Session

1:30–2:30	Concurrent Breakout Session IV <i>Using Information to Improve Care: Neighborhood Risk Scores and Payment - Salon I & II [Ⓞ]</i> Arlene S. Ash, PhD & Elaine Fontaine, BS <i>Better Care: Providing What Patients Want I - Rotunda [Ⓞ]</i> Randi Redmond Oster, MBA <i>Using the Rhode Island Medical Home Portal for High Risk Children and Families - Salon IV & V [Ⓞ]</i> Kathleen N. Kuiper, BS
2:30–3:30	Concurrent Breakout Session V <i>Using a Health Information Exchange for Advance Care Planning and Assessing Patient Social Determinants of Health - Salon I & II [Ⓞ]</i> Scott W. Young, MS, BS <i>Better Care: Providing What Patients Want II - Rotunda [Ⓞ]</i> Randi Redmond Oster, MBA <i>Insights Into Your Patient Population From KIDSNET - Salon IV & V</i> Ellen Amore, MS

3:30 PM **Adjourn**

[Ⓞ] This session qualifies CME Credit in Risk Management or End of Life/Palliative Care, two of the required areas of section 6.0; 6.2.1 RI CME re-licensure requirements

[Ⓞ] Attendees registering for this session need to sign up for Sessions I and II.

Building Capacity for Comprehensive Primary Care

Guest Speakers

Ellen Amore, MS

KIDSNET Manager
Rhode Island Department of Health | Providence, RI

Arelene S. Ash, PhD

Professor, Department of Quantitative Health Sciences
University of Massachusetts Medical School | Worcester, MA

Kate Breslin, MPH, MCRP

President and CEO
Schuyler Center for Analysis & Advocacy | Albany, NY

Suzanne C. Brundage, MSc

Director, Children's Health Initiative
United Hospital Fund | New York, NY

Jeannine Casselman, JD, MA

Program Manager
Medical Legal Partnership Boston (MLPB) | Boston, MA

Wendy A. Chicoine, MSN, RN

Adjunct Professor | Rhode Island College School of Nursing
Director of Clinical Education and Practice Advisor
Providence Community Health Centers | Providence, RI

Michael Fine, MD

Senior Population Health & Clinical Services Officer
Blackstone Valley Community Health Care, Inc. | Pawtucket, RI
Chief Health Strategist | City of Central Falls | Central Falls, RI

Elaine Fontaine, BS

Chief Operating Officer
Rhode Island Quality Institute (RIQI) | Providence, RI

Marie L. Ganim, PhD, MPA

Clinical Assistant Professor of Health Services, Policy, & Practice
Brown University School of Public Health | Providence, RI
Commissioner, Office of the Health Insurance Commissioner
Co-Chair, Health Insurance Advisory Council (HIAC)
State of Rhode Island | Cranston, RI

Scott Hewitt, MA

Teaching Associate in Family Medicine
Warren Alpert Medical School, Brown University | Providence, RI
Community Health Team Manager
Blackstone Valley Community Health Center | Pawtucket, RI

Tara Higgins, PharmD, CDOE

Director of Clinical Pharmacy and Patient Care Services
Rhode Island Primary Care Physicians Corporation | Cranston, RI

Jeffrey Hill, MS

Violence and Injury Prevention Program Manager
Rhode Island Department of Health | Providence, RI

Debra Hurwitz, MBA, BSN, RN

Teaching Associate in Family Medicine
Warren Alpert Medical School, Brown University
Executive Director
Care Transformation Collaborative Rhode Island (CTC-RI)
Providence, RI

Jennifer W. Jencks, PhD

Director of Access | Bradley Hospital | East Providence, RI
Assistant Director of Lifespan's Pediatric Behavioral Health
Emergency Services | Lifespan | Providence, RI

Kathleen N. Kuiper, BS

Community Health Worker | RIPIN Resource Coordinator
Rhode Island Department of Health | Providence, RI

Mary Jean Mork, MSW

Vice President of Integration
Maine Behavioral Healthcare, an affiliate of MaineHealth
Portland, ME

Randi Redmond Oster, MBA

President | Help Me Health | NYC, NY

Adam Pallant, MD, PhD

Clinical Director, Brown University Health Services
Associate Professor of Pediatrics, Clinician Educator
Warren Alpert Medical School, Brown University | Providence, RI

Orestis Panagiotou, MD, PhD

Assistant Professor of Health Services, Policy & Practice (Research)
Brown University School of Public Health | Providence, RI

Eilidh Pederson, MPH

Vice President
Medical Group Management & Population Health
Brattleboro Memorial Hospital | Brattleboro, VT

Jennifer M. Ritzau, MD

Assistant Professor of Medicine, Clinician Educator
Warren Alpert Medical School, Brown University
Medical Director/Director of Palliative Care
Hope Hospice & Palliative Care Rhode Island | Providence, RI

Marti Rosenberg, MA

Project Director
State Innovation Model Test Grant | Providence, RI

Elliot M. Ruggles, LCSW, PhD

Sexual Harassment & Assault Resources & Education
(SHARE) Advocate
Brown University Health Services | Providence, RI

Maria Aileen Soriano-Pisaturo, MD

Director of Palliative Care | Care New England | Warwick, RI

Jodi B. Stack, MSN, BBA, RN

Chief Nursing Officer & Vice President, Patient Care Services
Brattleboro Memorial Hospital | Brattleboro, VT

Sarah Thompson, PharmD, CDOE

Director of Clinical Services
Coastal Medical Corporation | Providence, RI

Scott W. Young, MS, BS

Senior Director, Strategy and Growth
Rhode Island Quality Institute (RIQI) | Providence, RI

Building Capacity for Comprehensive Primary Care

Planning Committee

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