Quarterly Breakfast of Champions

February 08, 2019, 7:30am-9:00am
The Rhode Island Shriners Imperial Room, 1 Rhodes Place, Cranston, RI 02905

1. **Welcome and Agenda Review with Table Discussing and Report Out**	*Pano Yeracaris, MD, MPH* Chief Clinical Strategist CTC-RI	*7:30-7:35a*
2. **Making Sense of the Madness:** Focused discussions on social determinant of health screening and primary care specialist relationships. Which activities are best done through systems of care and which need to be done at the practice level?	*Andrew Saal MD MPH* Chief Medical Officer Providence Community Health *Andrea Galgay, MBA* Director, ACO Development RIPCPC	*7:35-8:30a*
3. **Efforts to Improve Technology and Data Flow to Impact Care:** Seeking feedback on roadblocks and which actions we can take together to meet common goals.	*Kim Paull, MPH* Director RI EOHHS Data and Analytics	*8:30- 9:00a*
Evaluation/Feedback		

Making Sense of the Madness …while maintaining your sanity

Care Transformation Collaborative of R.I.

QUARTERLY BREAKFAST OF CHAMPIONS
FRIDAY, FEBRUARY 8, 2019

Andrea Galgay, MBA, Rhode Island Primary Care Physicians Corporation
Andrew Saal, MD MPH, Providence Community Health Centers
Pano Yeracaris, MD MPH, Care Transformation Collaborative - RI

The Challenge of Transformation

Transformation Strategies

Care Team Redesign

Nurse Care Management

Community Health Workers

Integrated Behavioral Health

Improved Data

EHR-derived data

Panel-level data

HIE / CurrentCare

All-Payer Claims Database

Interagency Relationships

Specialist Compacts

Continuity of Care Documents

Transitions of Care

Referrals Management

Population Management

Historical – Top 5% Total Cost

Predictive – Who Might Need Help?

Health Risk Assessments

Population Management

Getting the right resources to the right patient – before they get into trouble

But how can you predict who is more likely to have trouble?

What if someone had a simple tool that could accurately predict a patient's risk *before* they decompensated?

Health Risk Assessments

Which common conditions predict poor health o

7. What is your housing situation today?

	I have housing
	I do not have housing (staying with others
	a hotel, in a shelter, living outside o
	street, on a beach, in a car, or i
	I choose not to answer th

8. Are you worried a

	Yes
	r this

ve you or any family members you
le to get any of the following when it
? Check all that apply.

			Yes	No	Clothing
		es	Yes	No	Child Care
Yes	No	Medicine or Any Health Care (Medical, Dental, Mental Health, Vision)			
Yes	No	Phone	Yes	No	Other (please write):
		I choose not to answer this question			

The Social Determinants of Health are More Accurate than the Best Computer Algorithms

HRA as a Population Health Strategy

If you knew who was more likely to have bad outcomes, then you could steer additional resources to them to mitigate the problem

The Social Determinants of Health are potentially modifiable risk factors!

SDOH – Everybody Wants to Know

Medicaid Comprehensive AE Common Measure Slate

Measure Name	NQF #	Measure Steward	Measure Domain	Measure Source	Measure Description	Age Cohort
1. Breast Cancer Screening	2372	HEDIS®	Preventive Care	Admin	The percentage of women 50-74 years of age who had a mammogram to screen for breast cancer	Adult
2. Weight Assessment & Counseling for	0024	HEDIS®	Preventive Care	Hybrid	The percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/Gyn and who had evidence of the	Pediatric
10. Social Determinants of Health (SDOH) Screer	N/A	N/A	Social Determinants	Practice-reported	% of members screened as defined per the SDOH elements in the Medicaid AE certification standards*	Adult and Pediatric
11. Self-Assessment/Rating of Health Status	N/A	N/A	Health Status	Practice-reported	Measure to be defined and submitted to EOHHS for approval (e.g., Institute for Healthcare Improvement)	Adult and Pediatric

EOHHS Medicaid AE Core Quality Slate

COLLABORATION WITH SPECIALISTS AND REFERRAL MANAGEMENT

Reasons for Collaboration

Enhanced management of patient population

Standardization of care

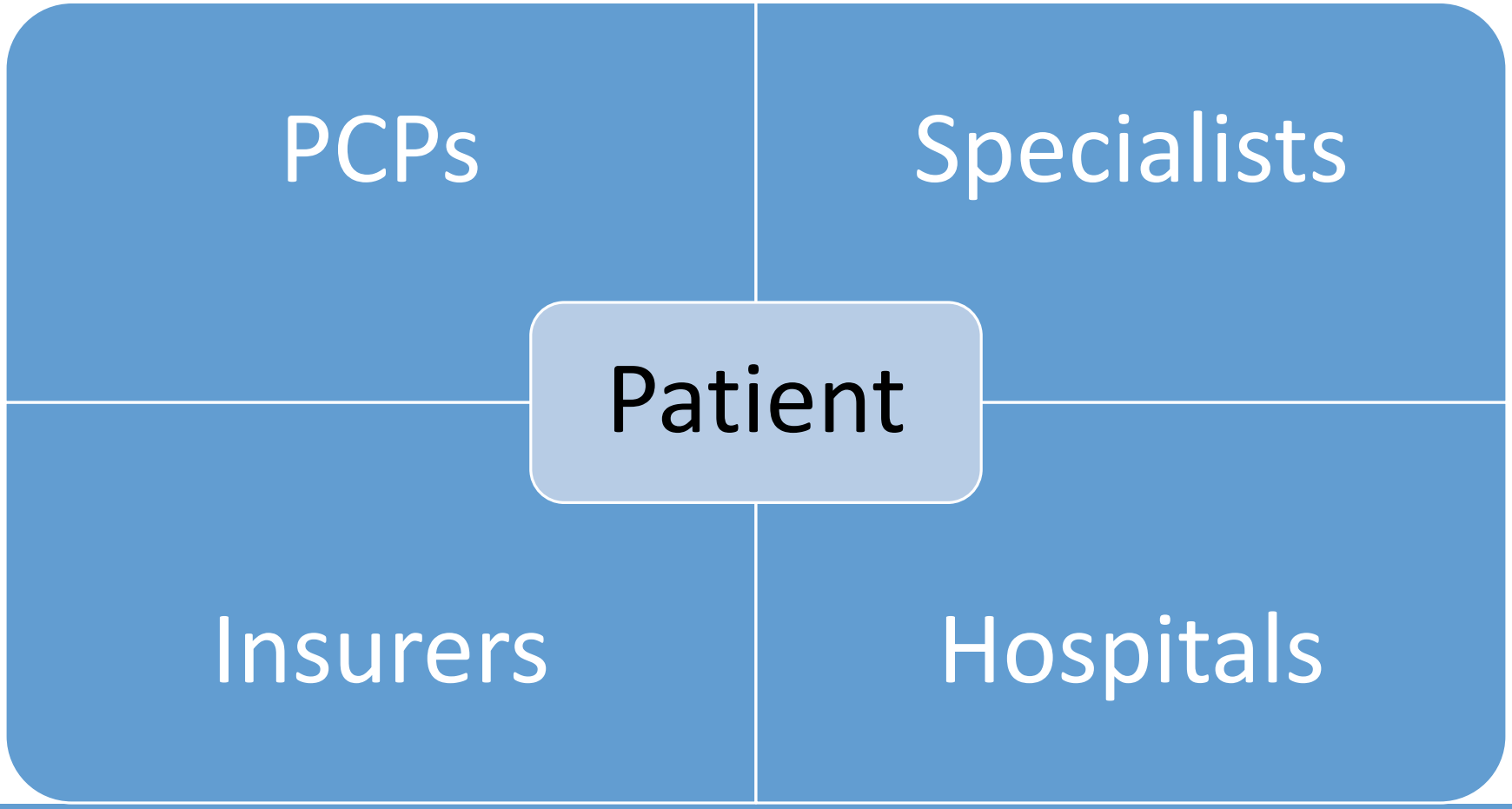
Aligned incentives

ACO/Group ‘preferred’ networks

MACRA

Product design

Stakeholders



Common Issues

Access and Communication – Specialist AND PCP

One time consult versus ‘annuity’

Managing patient expectations

Fear of offending peers

Red tape

Social Determinants of Health

1) How is your practice screening and capturing that information?

2) What problems have you had with the screening process? What types of problems are patients facing?

3) How are you responding to patient needs that have been identified?

Referrals Management

1) What drives your referral network / patterns?

2) Who decides which specialist gets the referral? (e.g. front desk based on next available appt, other)?

3) Are there clear expectations with specialists about the clinical question being asked and how to coordinate care (expected number of visits, etc.)?