



ADVANCING INTEGRATED HEALTHCARE



Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

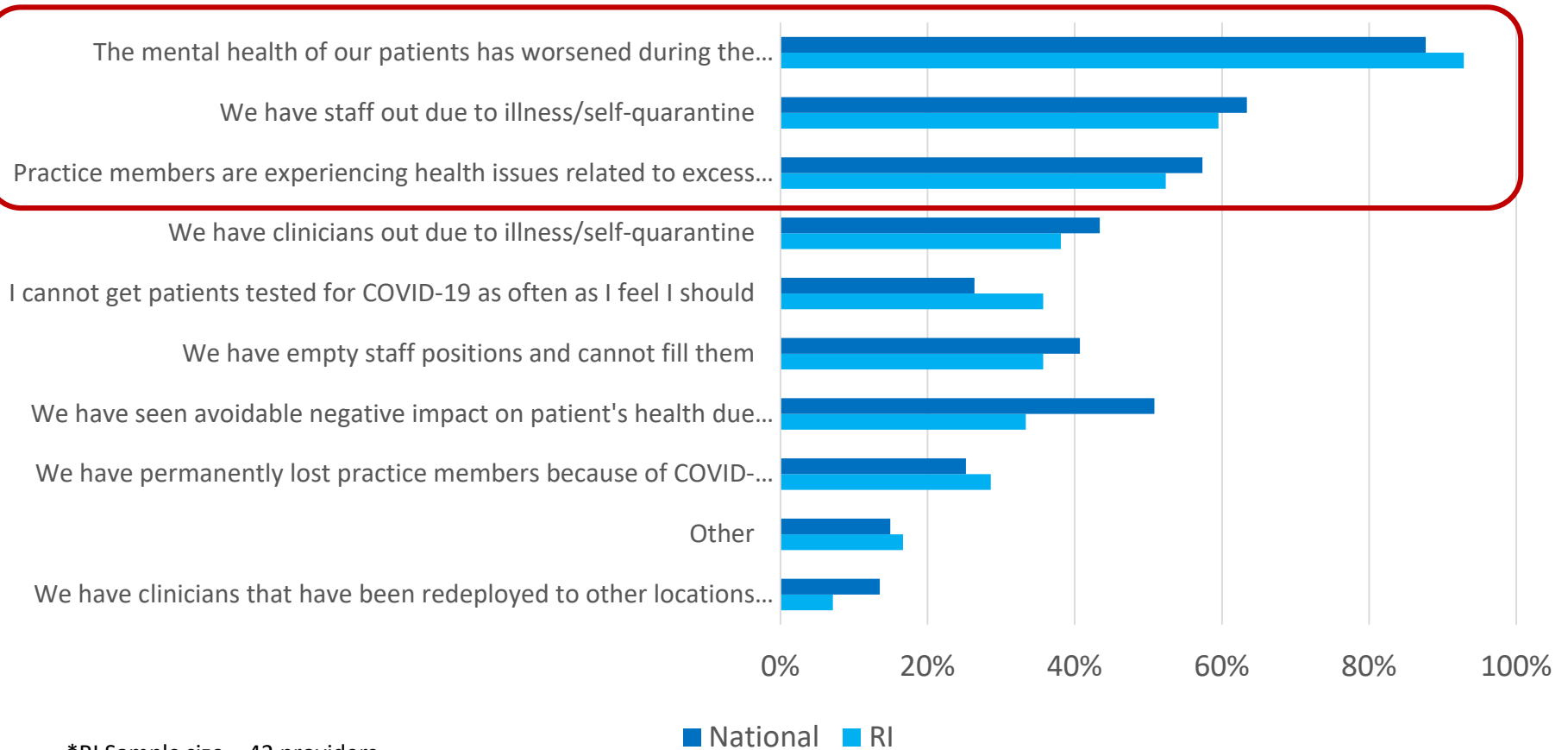
NOVEMBER, 2020

November 13 – 17th (Series 23)

Key Messages

- Over half of RI providers that responded to the survey, reported that they were experiencing high to severe strain on their practice **(69% compared to 56% Nationally)**
- Stressors: In the past 4 weeks, RI providers responded to the survey that
 - Mental health of patients has worsened during the pandemic **(93%)**
 - We have staff out due to illness/self-quarantine **(60%)**
 - Practice members are experiencing health issues related to excess stress and fatigue **(52%)**
- Telehealth is being used for visits with patients who have stable chronic conditions **(71%)** and for mental or behavioral health counseling **(69%)**
- Providers are noticing among their patients
 - Higher levels of mental health concerns **(90%)**
 - More involvement in providing mental health support **(76%)**
 - Higher levels of unemployment among patients **(67%)**
- RI Provider Comment: “Patients are refusing the flu vaccine because of increased mistrust.”

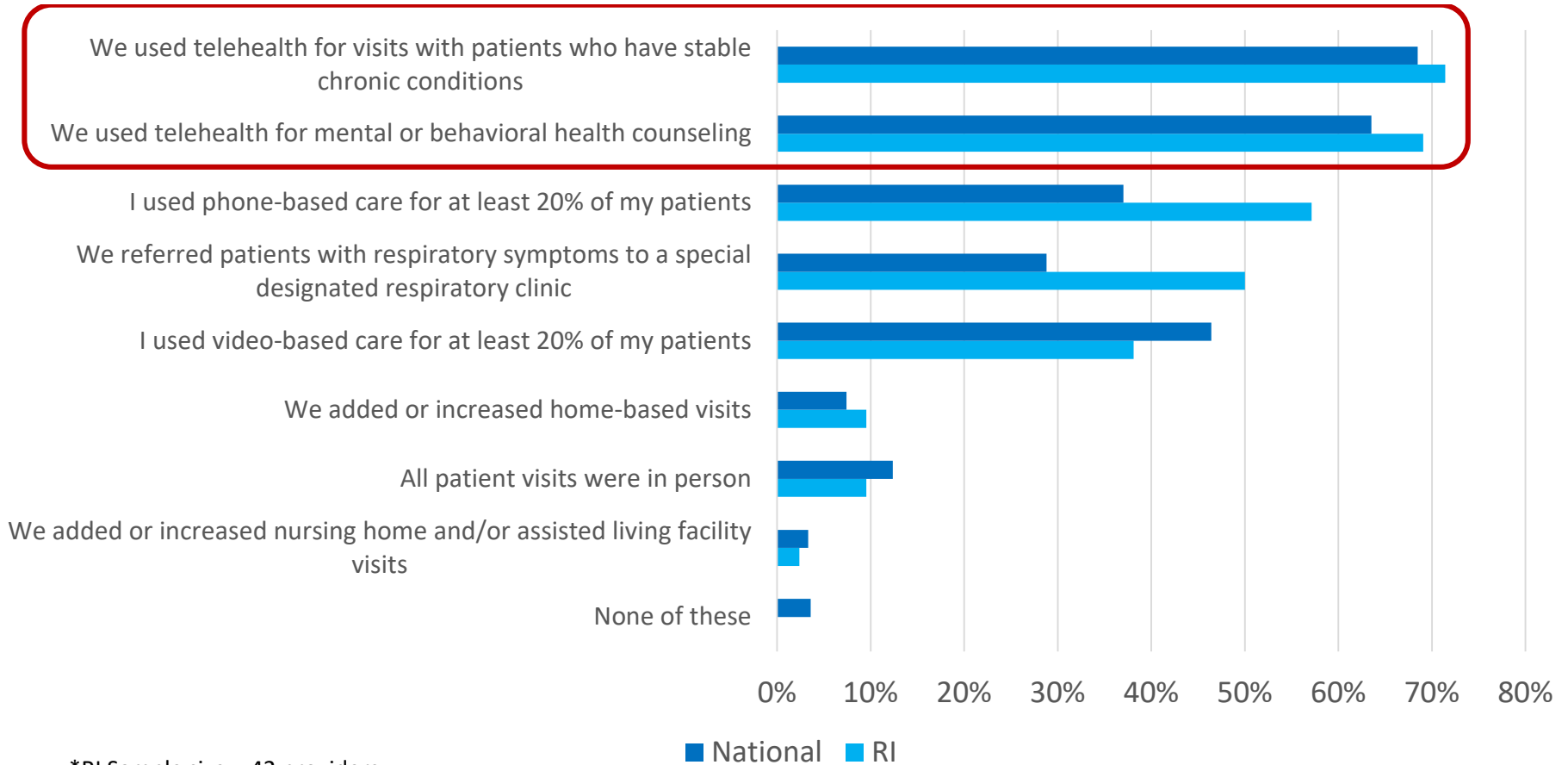
STRESSORS. Over the last 4 weeks, which of these things are true for your practice?



*RI Sample size = 42 providers

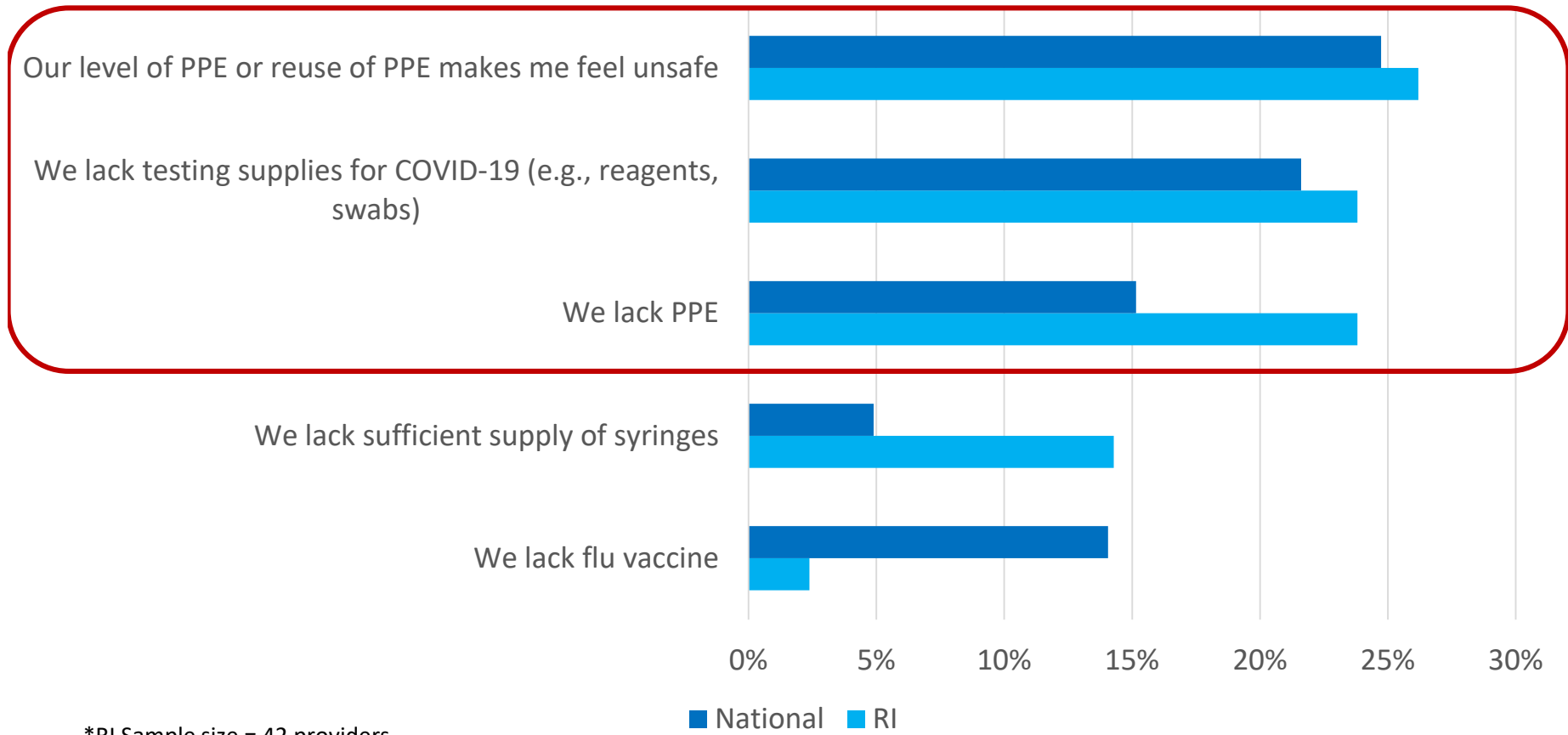
WHERE IS CARE DELIVERY HAPPENING.

Over the past 4 weeks, how would you characterize the modes of care delivered?



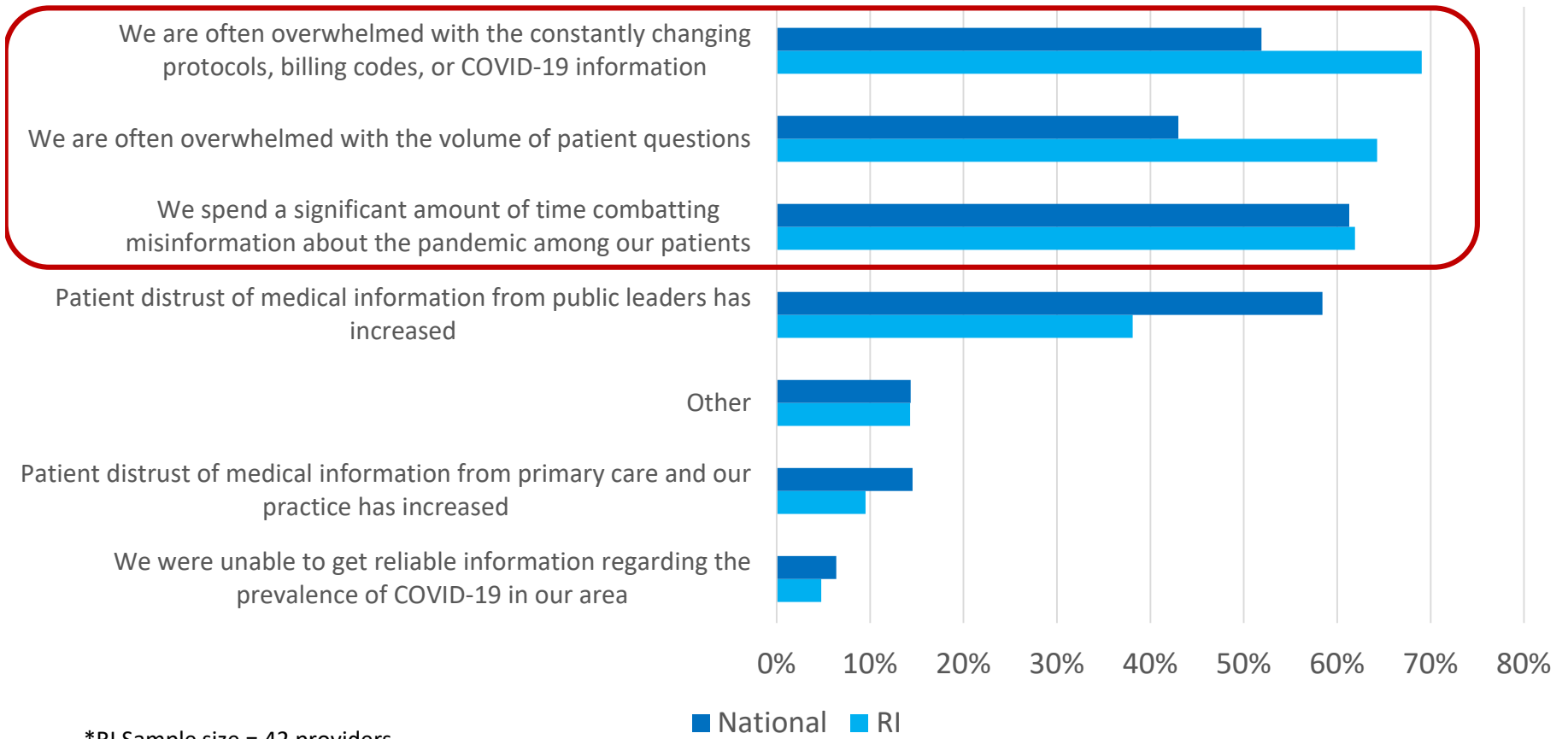
*RI Sample size = 42 providers

SUPPLY CHAIN. Over the past 4 weeks, which of the following are true?



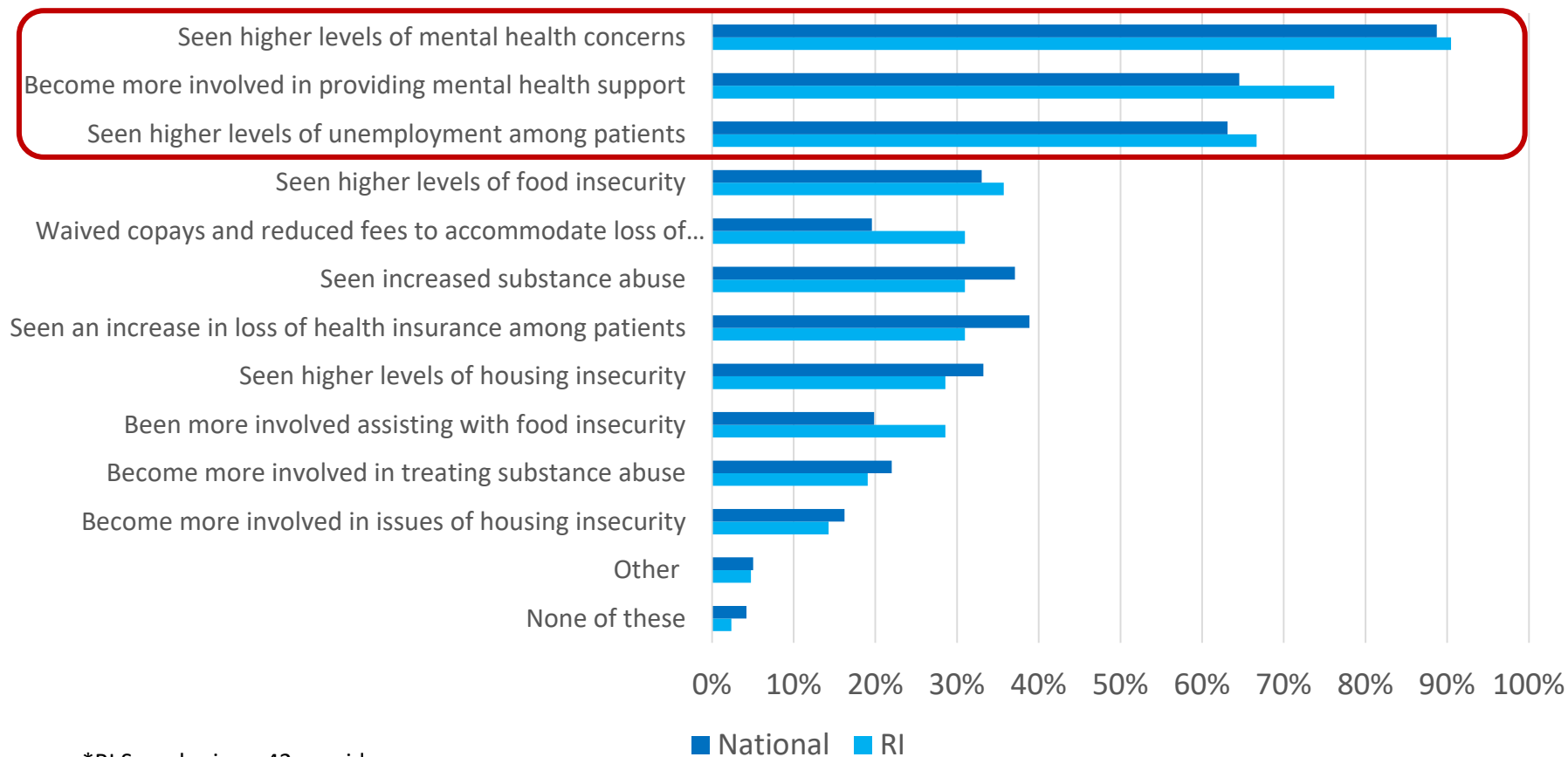
*RI Sample size = 42 providers

INFO-DEMIC. Over the past 4 weeks, which of the following are true?



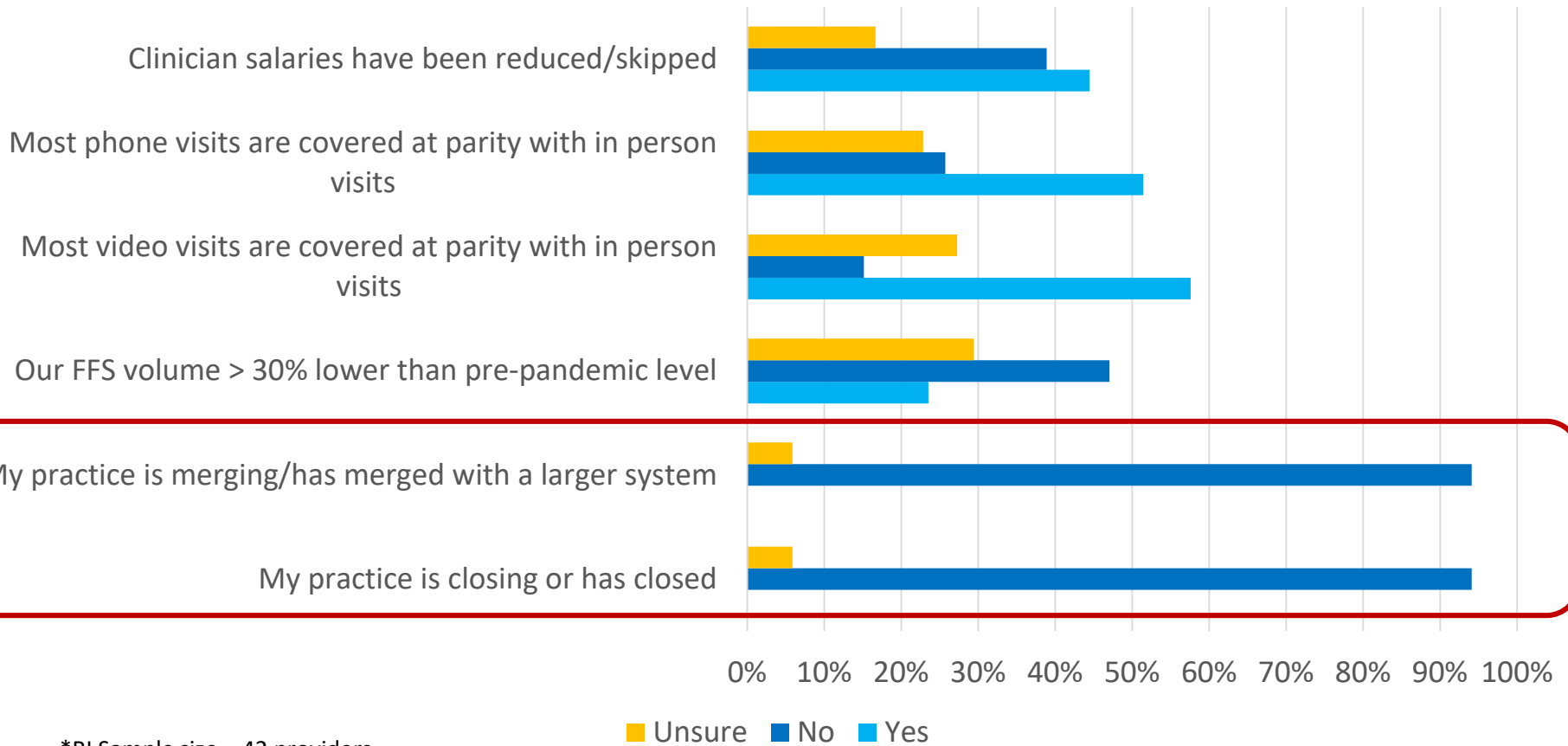
*RI Sample size = 42 providers

SOCIAL DRIVERS OF HEALTH. Over the past 4 weeks, what have you noticed among your patients and have you been able to respond? We've...



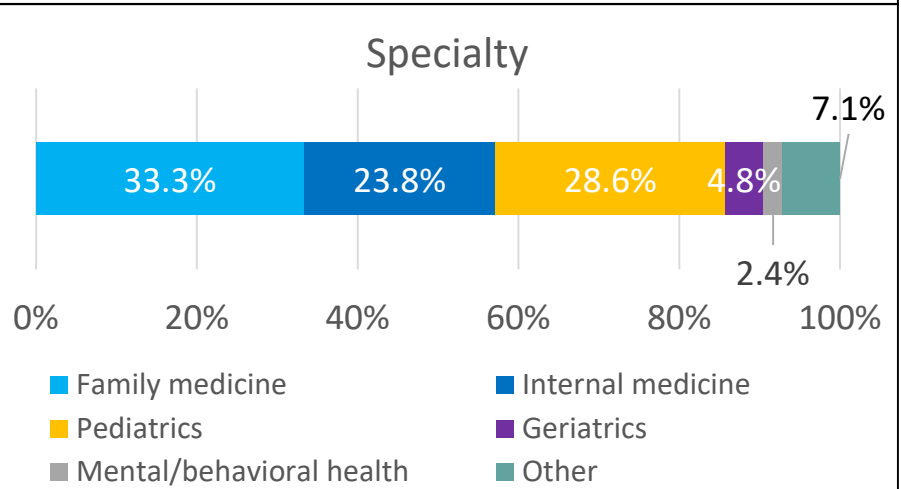
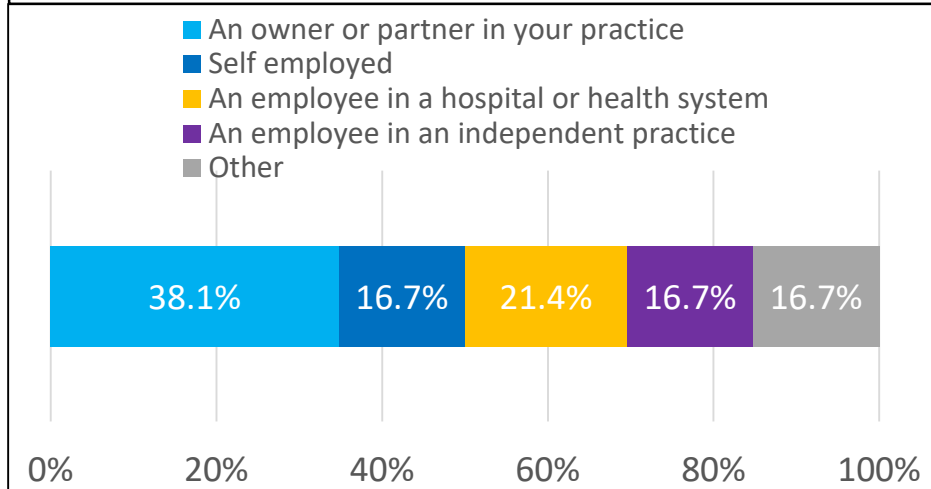
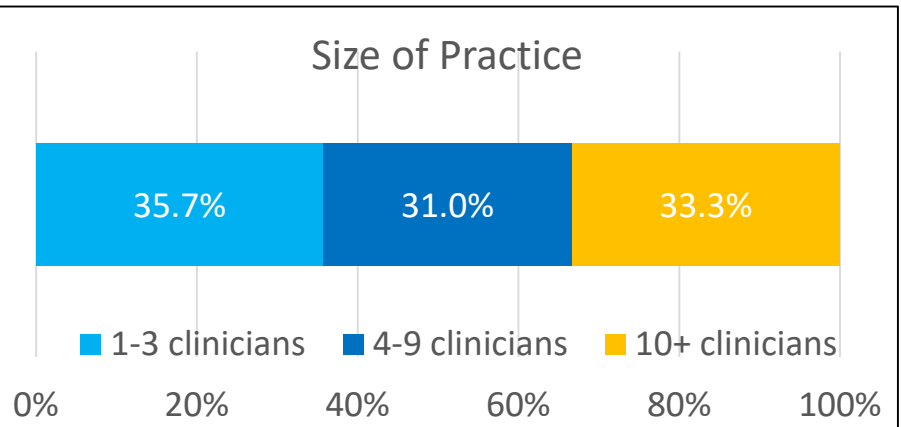
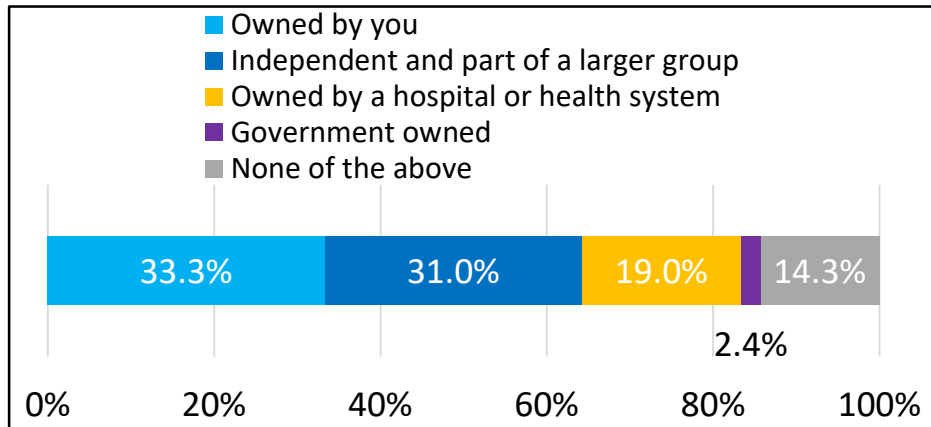
*RI Sample size = 42 providers

HOW IS PRACTICE STABILITY?

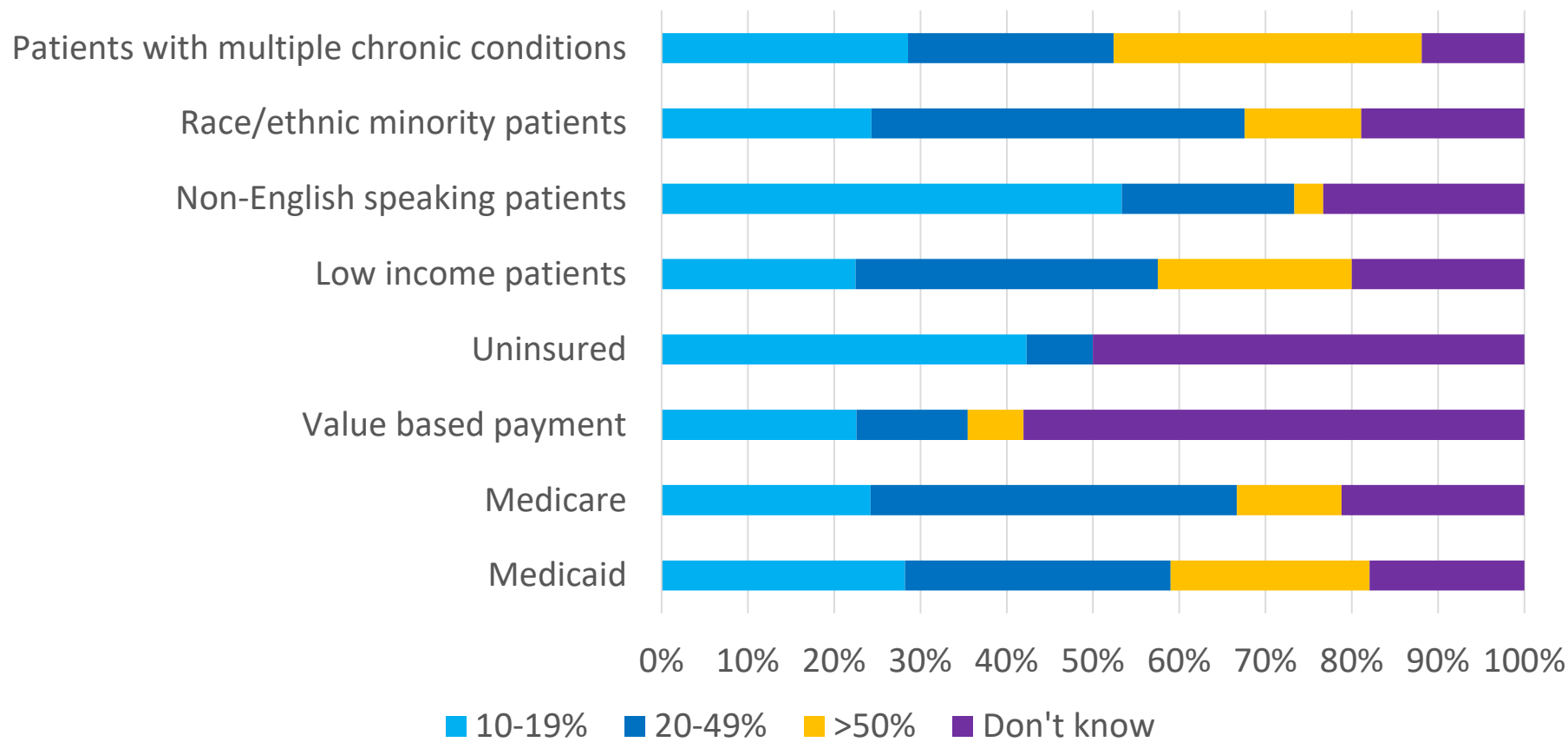


*RI Sample size = 42 providers

Practice / Provider Demographics



Practices' Patient Demographics



*National survey conducted by the **Primary Care Collaborative** and the **Larry Green Center** - started March 13th.*

Rhode Island started survey participation in Series 6 (April 17th).

[Prior Summary of RI Survey Results](#)