



ADVANCING INTEGRATED HEALTHCARE

W E L C O M E T O C T C - R I ' S

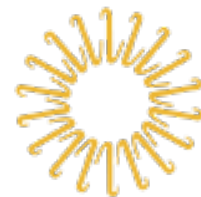
Celebration of Champions

CONGRATULATIONS TO PCMH KIDS

Congratulations to PCMH Kids Cohort 3 practices that have successfully completed the 3-year contract and on all of the work you have accomplished throughout this project.

Adolescent Health Care Center
Atlantic Pediatrics (Drs Concannon & Vitale)
Children First Pediatrics
North Providence Pediatrics
Ocean State Pediatrics
Partners in Pediatrics

Providence Community Health Center
(Capitol Hill, Central, Chafee, Olneyville,
Prairie Ave, Randall Sq)
Santiago Medical Group
Tri-County Community Action Agency



Hasbro Children's Hospital
The Pediatric Division of Rhode Island Hospital
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Delivering health with care.™



CONGRATULATIONS TO PCMH KIDS

Thank you to PCHM Kids Cohort 1 and Cohort 2 for being trailblazers. Congratulations on all of your continued accomplishments!

Cohort 1

Anchor Pediatrics

Coastal Medical (Narragansett Bay Pediatrics,
Waterman Pediatrics)

East Bay Community Action Program

East Greenwich Pediatrics

Hasbro Medicine Pediatric Primary Care Center

Hasbro Pediatric Primary Care

Pediatric Associates

Wood River Health Service

Cohort 2

Aquidneck Pediatrics

Barrington Family Medicine

Barrington Pediatric Associates

Coastal Medical (Bald Hill Pediatrics, Toll Gate
Pediatrics)

Cranston Park Pediatrics

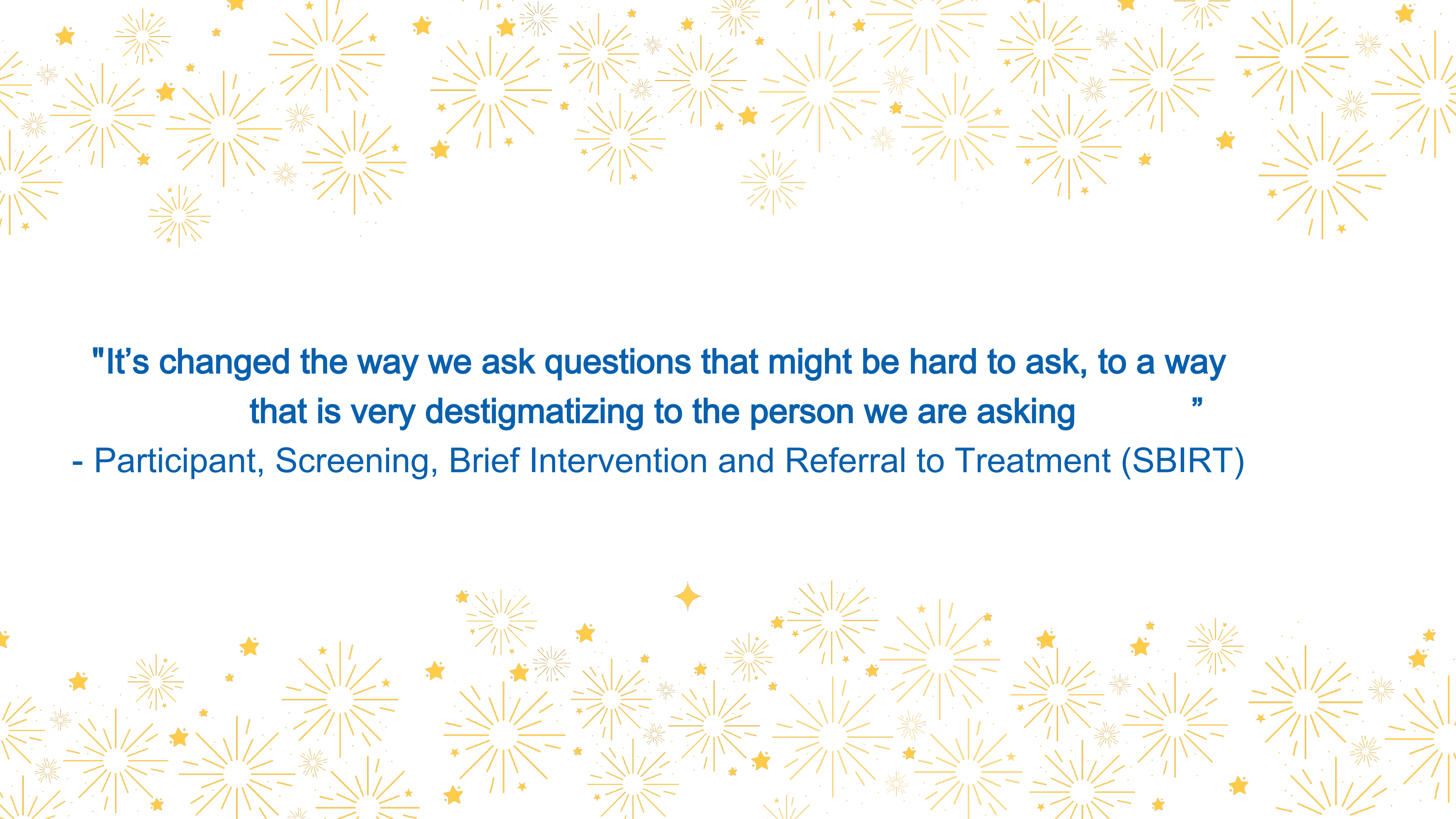
East Side Pediatrics

Kingstown Pediatrics

Northern RI Pediatrics

University Pediatrics (Children's Medical Group)





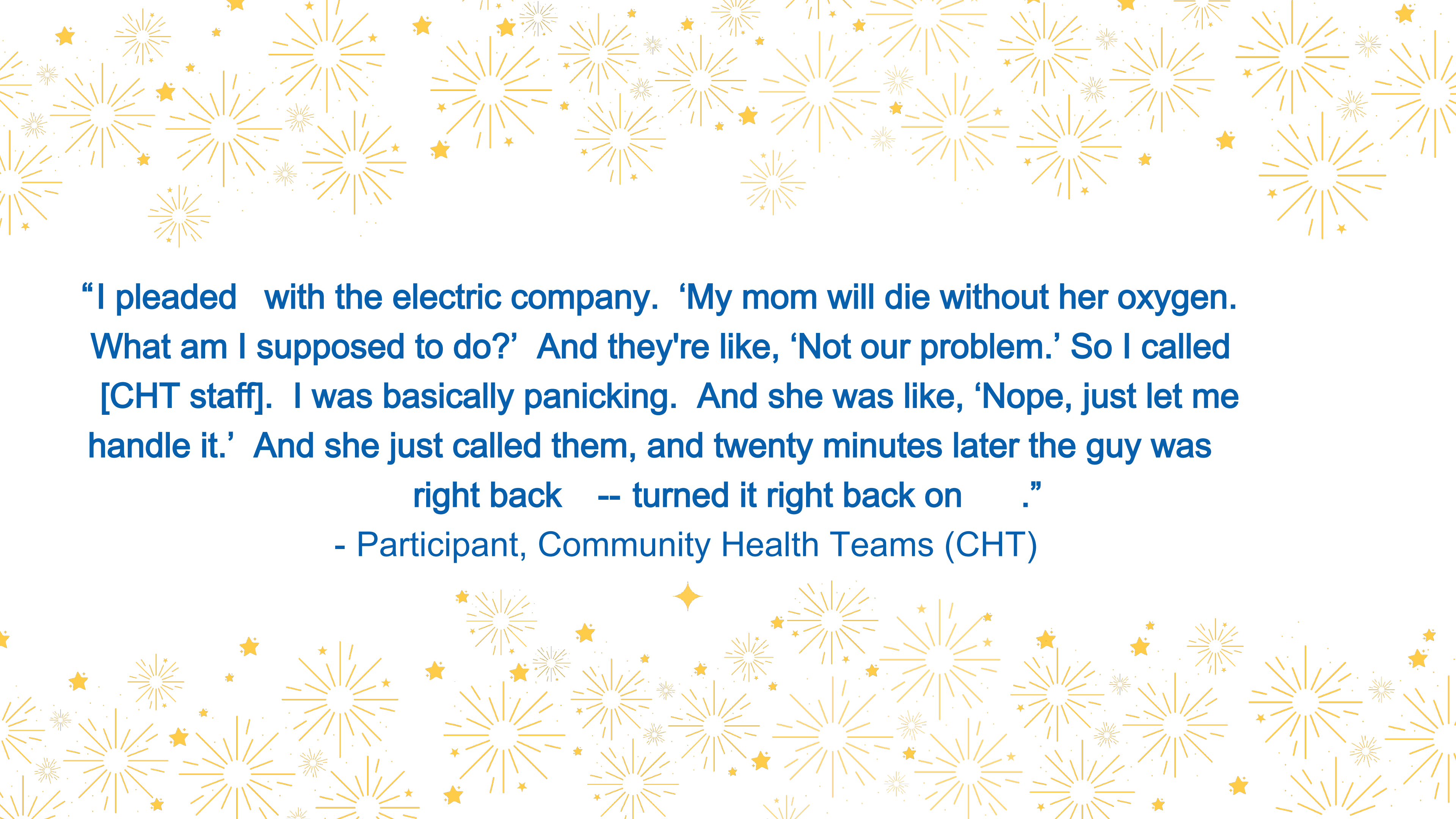
**"It's changed the way we ask questions that might be hard to ask, to a way
that is very destigmatizing to the person we are asking"**
- Participant, Screening, Brief Intervention and Referral to Treatment (SBIRT)

COMMUNITY HEALTH TEAMS & SCREENING, BRIEF INTERVENTION AND REFERRAL TO TREATMENT (SBIRT)

With funding support from BHDDH, EOHHS, and SIM, we recognize the following organizations for their contributions to the Screening, Brief Intervention and Referral to Treatment (SBIRT) grant that spread the use of this best practice to identify and prevent substance use disorders in RI. Over the course of this 5-year grant, 27,000+ people were screened for unhealthy substance use behaviors and provided with education and referrals, if needed.

Additionally, many of these partners also supported Community Health Teams (CHTs) to serve as an extension of primary care to support individuals with complex medical, social and/or behavioral health needs. Community Health Workers and Behavioral Health Clinicians provided important connections to improve patient outcomes and quality of life.



The background of the slide is decorated with a repeating pattern of yellow starburst shapes and small five-pointed stars. The starbursts are of varying sizes and are scattered across the entire page, creating a festive and celebratory atmosphere.

“I pleaded with the electric company. ‘My mom will die without her oxygen. What am I supposed to do?’ And they’re like, ‘Not our problem.’ So I called [CHT staff]. I was basically panicking. And she was like, ‘Nope, just let me handle it.’ And she just called them, and twenty minutes later the guy was right back -- turned it right back on .”

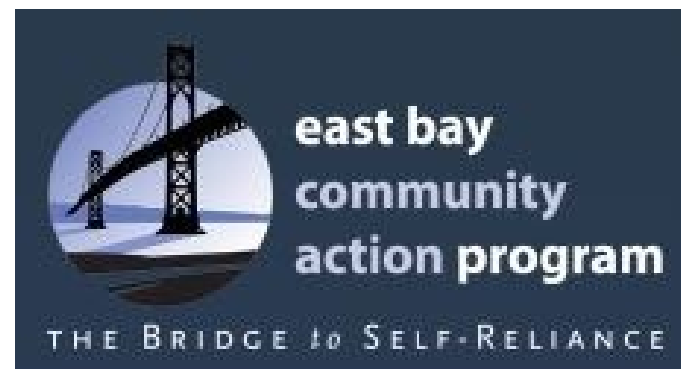
- Participant, Community Health Teams (CHT)

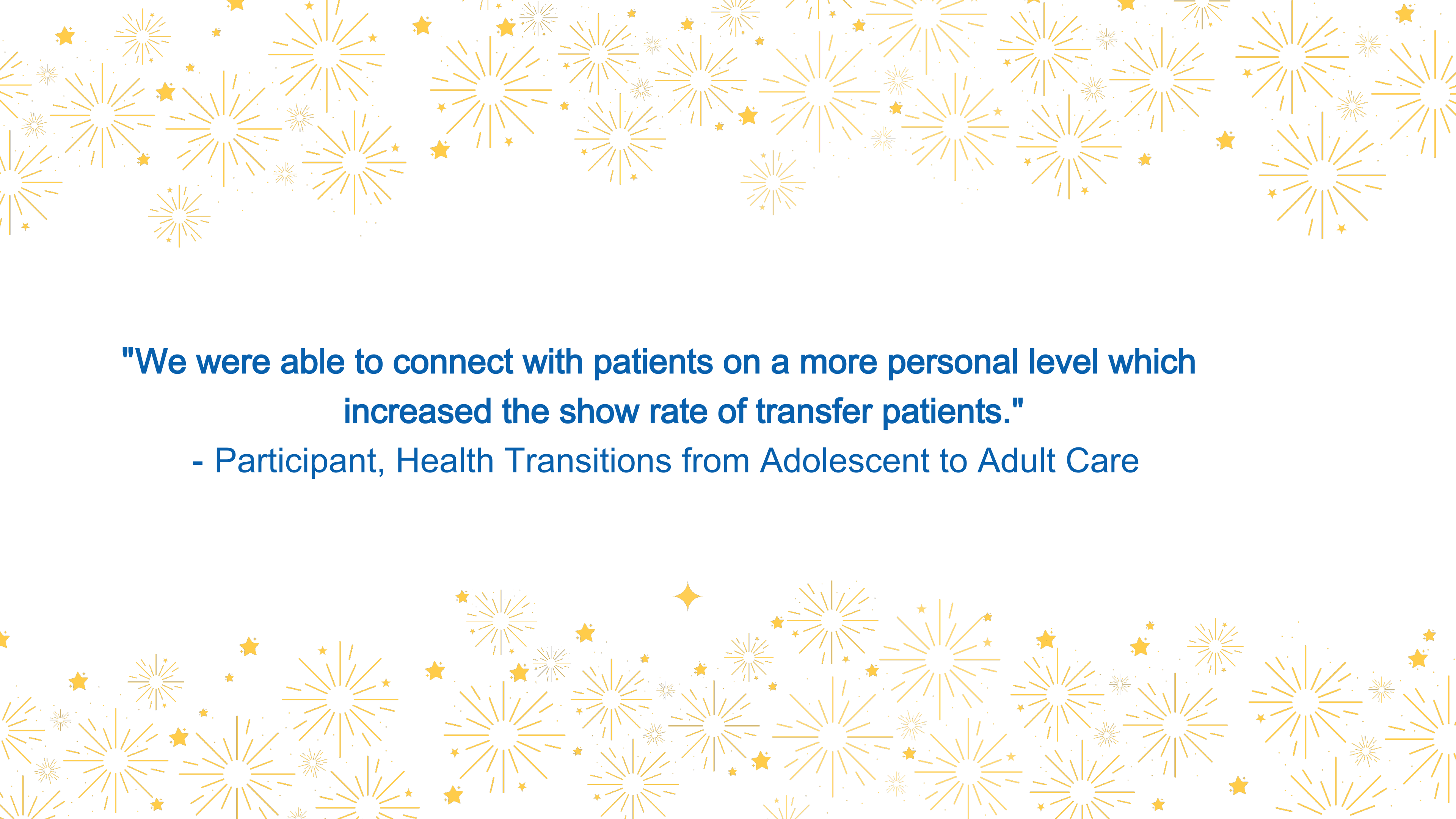
COMMUNITY HEALTH TEAMS & SCREENING, BRIEF INTERVENTION AND REFERRAL TO TREATMENT (SBIRT)

Blackstone Valley Community Health Care**	RI Parent Information Network *
Comprehensive Community Action Program *	South County Health **
East Bay Community Action Program **	The Providence Center*
Family Service of RI**	Thundermist Health Center**

*SBIRT only

** SBIRT and CHT





"We were able to connect with patients on a more personal level which increased the show rate of transfer patients."

- Participant, Health Transitions from Adolescent to Adult Care

HEALTHCARE TRANSITIONS FROM ADOLESCENT TO ADULT CARE

Center for Primary Care
Chad P. Nevola , MD, Inc.
Coastal Medical (E. Greenwich Primary Care,
E. Providence Internal Medicine, Waterman
Pediatrics, Narragansett Bay Pediatrics)

Hasbro Pediatric Primary Care
Pilgrim Park Physicians: Dr. Joseph Grande
Providence Community Health Centers, Inc.



“We have learned the importance of being flexible and focusing on relationships. We strive to meet families where they are at; this proved to be especially helpful during the challenges the pandemic presented. Meeting families and listening to their stories has taught us the significance of using a trauma-informed lens, an approach that is at the heart of Family Home Visiting. This collaborative has also highlighted that in order to provide the best support to families, it is critical to establish a point person and discuss preferred methods of communication.

**- Shana DeFelice, Director of Family Services, BVCAP,
Healthy Tom or rows**



HEALTHY TOMORROWS

Blackstone Valley Community Action Program
Hasbro Pediatric Primary Care
Meeting Street
Providence Community Health Centers



"...Participating in the Pediatric IBH project created an opportunity for our multi-disciplinary team to closely collaborate, identify gaps in services and work together to create a streamlined approach to screening and delivery of services. Our monthly meetings with CTC-RI were crucial in the process of continual improvement of our Pediatric IBH program."

- Jennifer Caffrey, MSW, LICSW, IBH Director &
Daniella Pierre, MPH, HCM, Health Center Chief
Quality Officer, Tri-County, Pedi IBH



Jennifer Caffrey, MSW, LICSW



Daniella Pierre, MPH, HCM

★ PEDIATRIC IBH

Anchor Pediatrics

Coastal Medical (Bald Hill Pediatrics, Waterman Pediatrics)

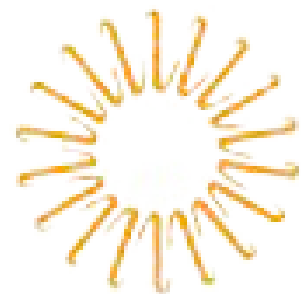
Comprehensive Community Action Plan (CCAP)

Hasbro Medicine Pediatric Primary Care Center

Hasbro Pediatric Primary Care

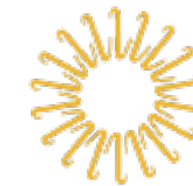
Northern RI Pediatrics

Tri-County Community Action Agency



Coastal Medical

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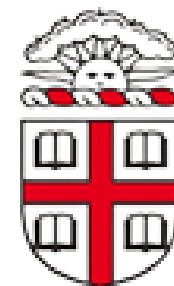
**Tri-County
Community Action Agency**



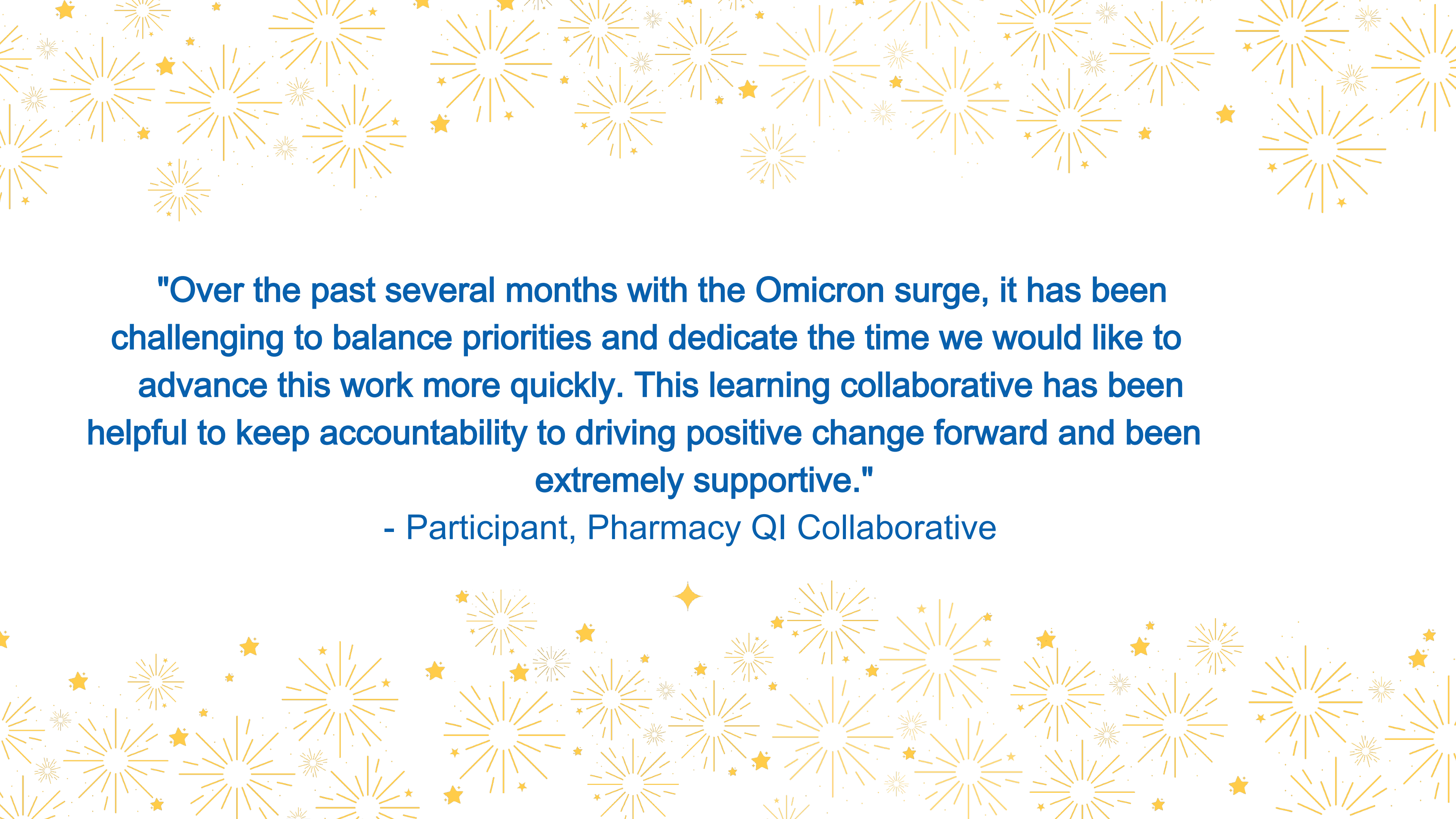
“CTC-RI has been very helpful supporting us through getting our IBH practice going. Their ongoing support has been indispensable.”
- Dr. Judith Blazar Westrick , Anchor Pediatrics, IBH Collaborative

IBH COLLABORATIVE: NCQA BH DISTINCTION & VIRTUAL IBH

Anchor Medical Associates (Lincoln Adult Medicine, Lincoln Pediatric Medicine, Providence Adult Medicine, Warwick Adult Medicine)
Associates in Primary Care Medicine
Brown Medicine - Internal Medicine
Care New England Medical Group Family Care Center
Providence Community Health Centers (Capitol, Central Olneyville, Prairie Ave)



BROWN MEDICINE
BROWN PHYSICIANS, INC.



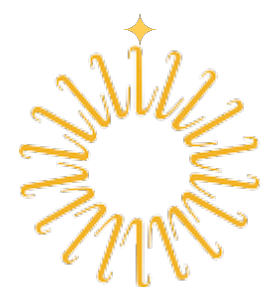
"Over the past several months with the Omicron surge, it has been challenging to balance priorities and dedicate the time we would like to advance this work more quickly. This learning collaborative has been helpful to keep accountability to driving positive change forward and been extremely supportive."

- Participant, Pharmacy QI Collaborative

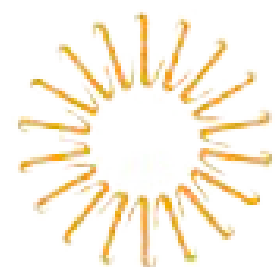
★ PHARMACY QI COLLABORATIVE

★ Anchor Medical -Providence
Coastal Medical
Encompass Family Medicine
Medical Associates of RI

Providence Community Health Center
Rhode Island Primary Care Physicians Corporation
Thundermist Health Center
Woman's Medicine Collaborative



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PCHC
PROVIDENCE COMMUNITY
HEALTH CENTERS

★ RI MOMS PRN

Blackstone Valley Community Health Care
Care New England Medical Group Primary
Care & Specialty Services
Care New England Women's Care

Rhode Island Home Birth & Hope Family Health
Tri-County Community Action Agency
VICTA
Women & Infants Hospital (Center OB and
Consultative Med, Maternal Fetal Medicine)



"Offering telehealth has the advantage of fewer missed appointments, lesser weather -related cancellations, and added convenience for families traveling a distance for follow -up appointments (this is Rhode Island, after all ...)"

**- Dr. Richard Ohnmacht ,
Telehealth Collaborative**



TELEHEALTH LEARNING COLLABORATIVE

A - Z Primary Care

Anchor Medical Associates (Lincoln Pediatric, Providence Adult, Warwick Adult)

Barrington Family Medicine

Barrington Pediatric Associates, Inc.

Charter Care Medical Associates

Coastal Medical, Inc

Dr. Richard Ohnmacht

Encompass Family Medicine

Hasbro Children's Hospital Pediatric Primary Care

Hasbro Medicine Pediatrics Primary Care Clinic

Kingstown Pediatrics

Medical Associates of RI

P.R.I.M.A., Inc.

Santiago Medical Group



Coastal Medical
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Lifespan
Delivering health with care.™

Charter CARE
HEALTH PARTNERS

Hasbro Children's Hospital
The Pediatric Division of Rhode Island Hospital
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Barrington Pediatric Associates, Inc.


334 D County Road
Barrington, RI 02806
Phone: 401.247.2288
Fax: 401.247.2960

Kingstown Pediatrics, Inc.



MEDICAL ASSOCIATES
OF RHODE ISLAND





"We have created a more efficient environment and workflow, which has had a positive ripple effect among the staff and clinicians involved in the project. It has also helped us realize the great work that we are doing, and it's been helpful to take a step back to see all the progress."

- Participant, Pharmacy QI Collaborative

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SPECIAL THANKS



Many thanks to our committee Co-Chairs, for all of their hard work, dedication and time.

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John Todaro , PhD, Providence Behavioral Health



SPECIAL THANKS

Many thanks to all those who have made the work of our collaboratives and CTC-RI possible.

Blue Cross Blue Shield of RI

Behavioral Healthcare, Developmental Disabilities & Hospitals

Executive Office of Health and Human Services

Neighborhood Health Plan of RI

Office of the Health Insurance Commissioner

Rhode Island Foundation

RI Department of Health

Tufts Health Plan

UnitedHealthcare Inc



RHODE ISLAND FOUNDATION





Extraordinary thanks to the staff that work in the primary care practices and have worked together to provide a high level of primary care and compassion to your patients.

Thank you for joining us to honor all of your hard work!

