```
Appt. created in Centricity by PSR/MSA/MA or provider.
   │
   ▼
Ask if patient has telehealth capacity?
   │ No: phone appt.
   ▼
Phone consult process: Set appt., secure phone # for provider to call.
   ▼
Select appt. type as "telemedicine phone-30."

   │ No: physical appt.
   ▼
Follow established procedures.

   │ Yes: Verify email address; update in appt. note.
   ▼
Open provider's Zoom acct. using provider username/password.
   ▼
Create a meeting w/ the same date/time as Centricity appt.
   ▼
Click "copy the invitation."
   ▼
In new window, click blue button; copy meeting invitation.
   ▼
Paste this information into appt. note.
   ▼
Does patient have a patient portal?
   │ Yes
   ▼
Open patient chart.
   ▼
Click new document.
   ▼
Select Medfusion email message.
   ▼
Paste Zoom call information into body of message.
   ▼
Click yellow "send" button.
   ▼
Click button "end update" and sign documents.

   │ No
   ▼
Open community appt. scheduling email account.
   ▼
Paste Zoom call information into body of message.
   ▼
Copy email address from appt. note; paste in email "To:" field.
   ▼
Type in "Subject:" field: "Appt. Log in information"
   ▼
Send email message.
```