



ADVANCING INTEGRATED HEALTHCARE

Welcome

**NURSE CARE MANAGER/COORDINATOR BEST PRACTICE SHARING MEETING
AUGUST 17, 2021**

Agenda Topics <i>Presenter(s)</i>	Duration
Welcome & Review of Agenda <i>Susanne Campbell , CTC-RI</i>	5 minutes
Unite Rhode Island: Coordinated Care Network presentation & demo <i>Emma Romey & Imani Podhradsky, Unite Us</i>	40 minutes
Why Prospect selected Unite Us <i>Garry Bliss, Prospect Health Services</i>	10 minutes
Implementation Key Learnings and Benefits, hearing from Primary Care <i>Amy Neveu and Anna Flynn, Coastal Medical</i> <i>Rosemarie Sepe, Prospect Health Services</i> <i>Amy Perry, PCHC</i>	15 minutes
Implementation Key Learnings and Benefits, hearing from Community-based Services <i>Donald Laliberte, KidsLink</i> <i>Emily Garthee, RIPIN</i> <i>Allegra Scharff, RIDOH</i>	15 minutes



Unite Rhode Island Coordinated Care Network

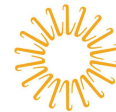
August 17th, 2021

What is Unite Rhode Island?

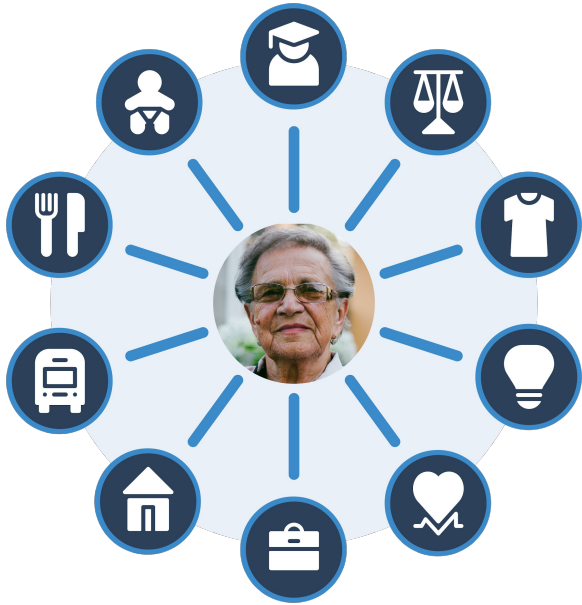
Unite Rhode Island is a coordinated care network of health and social care providers. Partners in the network are connected through a shared technology platform, Unite Us, which enables them to send and receive electronic referrals, address people's social needs, and improve health across communities. Unite Rhode Island is sponsored by **Prospect Health Services RI, Inc.**, **Rhode Island Office of Veteran Services**, **Kids' Link RI**, and **Coastal Medical**. The Unite Rhode Island implementation team includes the **United Way of Rhode Island**.

Joining the network is free of cost for community-based organizations and nonprofits and many organizations that are considered part of the safety net, like community health centers, tribal clinics, and mental health centers.

Unite Rhode Island Partners:



Why are we coming together?

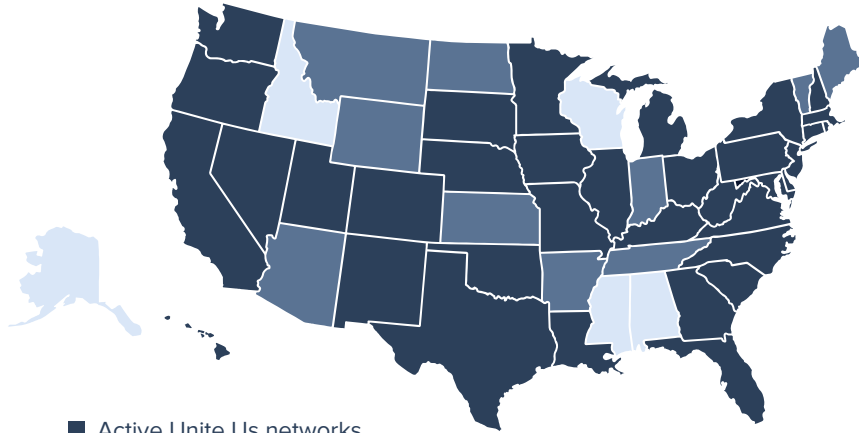


To connect people to care they need, faster and with fewer barriers

To strengthen existing partnerships and create change in our community

Our Connection to this Work

Our digital infrastructure supports individuals seeking services across the nation.



- Active Unite Us networks
- Unite Us networks in progress
- No active networks

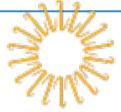


Who's Involved So Far?

Network Funders

Implementation Team

Technology

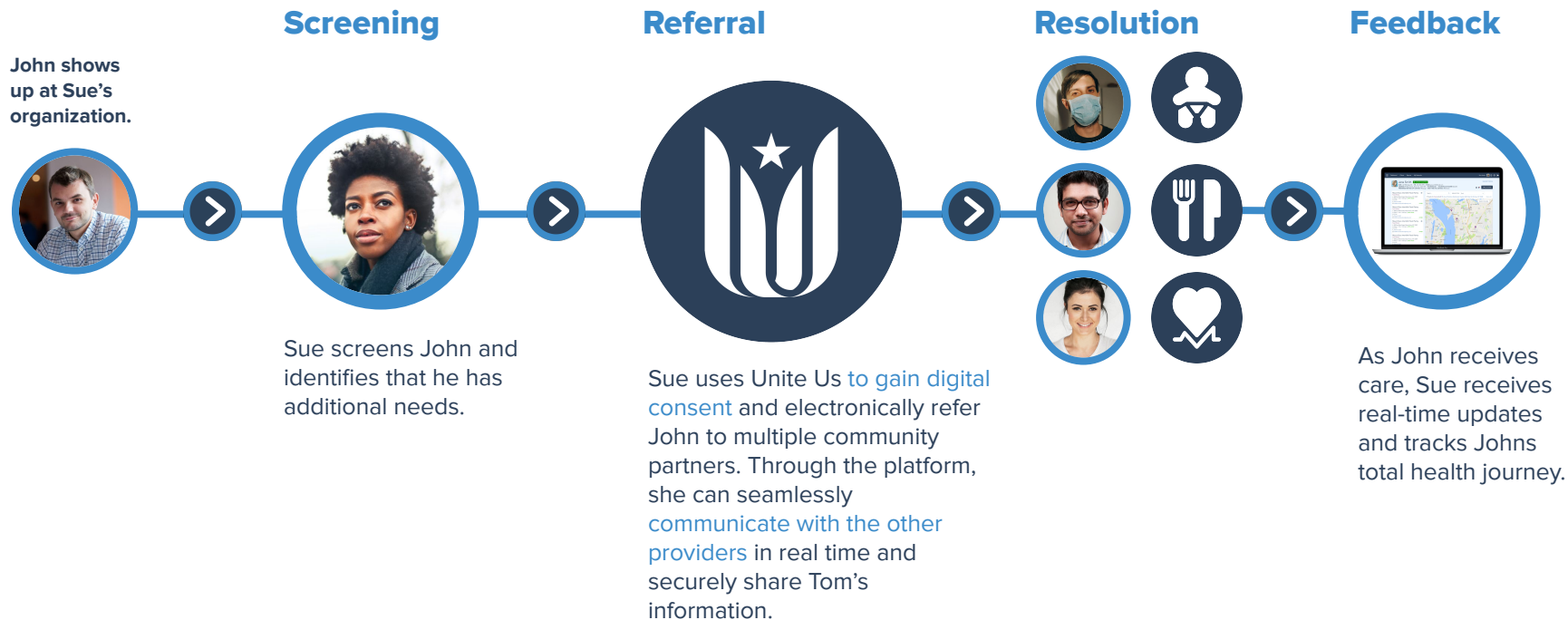


Coastal Medical
Lifespan. Delivering health with care.®

Network Partners



Connecting People to Care



Protecting Client Privacy



Technical
Infrastructure



Client-Level
Consent



Program Service
Type Viewing
Permissions

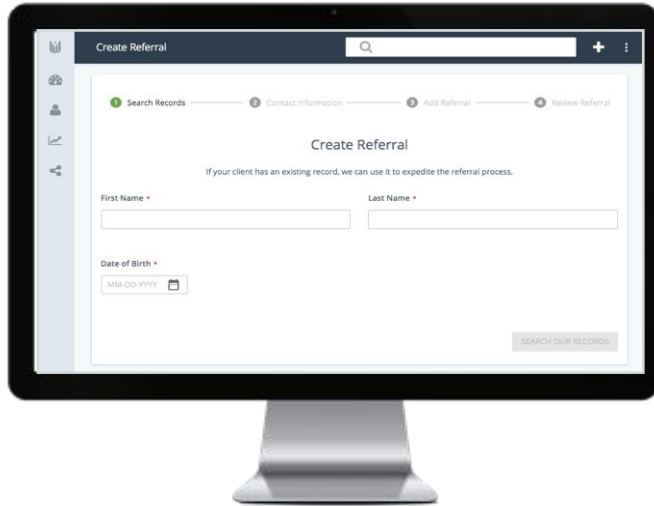


User-Specific Roles



Protections for
Sensitive
Populations

Unite Rhode Island in Action



1. Create a Referral and Capture Consent
2. Find Resources on the 'My Network' tab



How to Get Involved

How To Get Involved



Submit Your Partner Registration Form

What services does your organization provide?

What programs will you be receiving referrals for?

What is the program's eligibility?

Which staff will be sending and receiving referrals? What users permissions do they need?

Consider if you need to sign a Business Associate Agreement for HIPAA compliance



Learn how to use Unite Us

Attend a live remote training

Complete a self guided training

Connect With The Community



Community Network Advisory Board

- Meets Quarterly
- All active network partners are invited; high level network updates, discussion, feedback, brainstorming



Partner Spotlight Events

- Meets Quarterly
- All active network partners are invited; select partner organizations present on programs and services that they offer

Find out more at: rhodeisland.uniteus.com

Get in Touch

 www.UniteUs.com

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Implementation Key Learnings and Benefits hearing from primary care practices

- *Rosemarie Sepe, Prospect Health Services*
- *Anna Flynn, Coastal Medical*
- *Amy Perry, PCHC*

How did it help a patient?

How did it help the staff?

When do use Unite Us?

What's the workflow?

Timeline to rollout?

Lessons learned?

Story about addressing SDOH needs and making a difference



Implementation Key Learnings and Benefits hearing from Community-based organizations

- *Donald Laliberte, KidsLink*
- *Emily Garthee, RIPIN*
- *Allegra Scharff, RIDOH*

How did it help a patient?

How did it help the staff?

Do you have recommendations for how Unite Us could be used with (Kids Link, RIPIN, HEZ)?

Timeline to rollout?

Lessons learned?

Story about addressing SDOH needs and making a difference



Friendly Reminders...

Due Date	Deliverable
Aug 17 th	CAHPS Final deadline: For practices to activate any new Transfer Center accounts. (For new data contacts.)
Aug 31 st	<ul style="list-style-type: none">• CAHPS Final deadline: for practices to complete logo/signature forms and send any new logos/signatures to DataStat• CAHPS Final deadline: For practices to submit patient data files (Any data file issues must be resolved by this date)
Sept 10 th	Breakfast of Champions, 7:30-9:00AM https://ctc-ri.zoom.us/j/712460640?pwd=cWpIYUNTc2RxK0oyemNMUGRUZzFhdz09 Meeting ID: 712 460 640#; Passcode: 646876# One tap mobile: 6468769923,,712460640#,,,,,0#,,646876#



ADVANCING INTEGRATED HEALTHCARE

Thank you
Stay Healthy and Safe

NEXT MEETING: SEPTEMBER 21, 2021