



ADVANCING INTEGRATED HEALTHCARE

Community Health Teams Expansion

PCMH Kids Stakeholder Meeting October 3, 2019

Community Health Team Model – an extension of primary care

Use care management processes to address

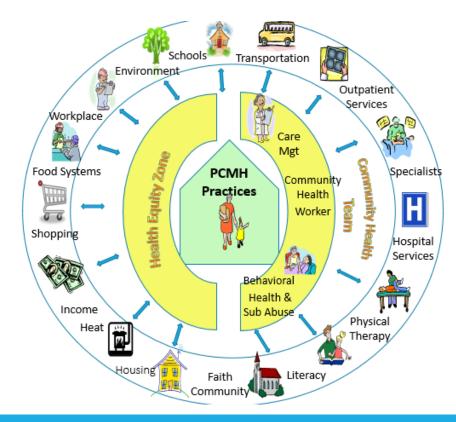
- Physical health needs
- Behavioral health/SUD needs
- Health education needs
- Social determinants of health needs

Community Health Team

Community-Based Licensed Health Professional (At least one)

SBIRT Screener (At least one) Community Health Worker (CHW) (At least two)

Community-Based Specialty Consultants or Referrals (Pharmacy, Nutrition, Legal)





Statewide Community Health Team Network - Enhanced Model

Enhance current statewide Community Health Team (CHT) network serving high risk adults by bringing an "integrated family health" approach to best serving individuals and families who are "high" or "rising" health risk due to significant social and/or behavioral health needs.

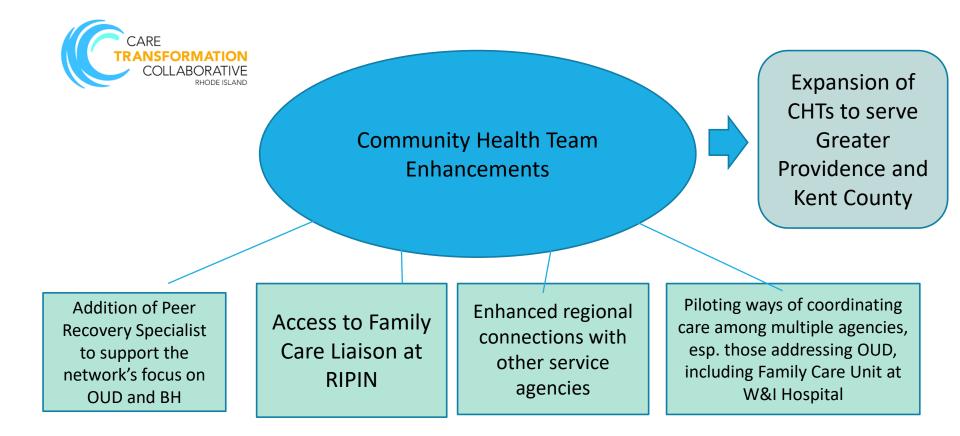
- Expand geographic reach and clients served through AEs
- Support increased connection with PCMH kids and CEDAR; add new level of coordination to ensure seamless hand offs to best serving team for specialized support (Family Home Visiting, etc. as needed)
- Serve families affected by substance use (target those who do not meet requirements for services from Family Home Visiting or other existing programs)
- ➤ Tailor existing CHT services/configuration to meet needs of added target populations



Expansion Model:Relationships and Resources

- Primary Care Practices and Accountable Entities/ Systems of Care
- PCMH-Kids
- Women and Infant's Family Care Unit
- OB-GYN Providers/Practices
- MAT Programs
- DCYF FCCPs
- RIDOH Programs Family Home Visiting programs & MOMS-PRN
- Medicaid





GOAL: Develop and implement a patient-centered, comprehensive, aligned, value based, sustainably funded program to support a multi-payer, statewide CHT network. Through an "integrated family health" approach, work with existing resources, individuals (adults/children) and families who are "high" or "rising" health risk due to significant social and/or behavioral health needs. Use braided funding from HSTP, SOR, SBIRT and CTC multipayer contributions to expand the geographic reach of the existing CHT's to cover a larger geographic area, strengthen connections with Medicaid Accountable Entities, add recovery coaches to the team to better serve the needs of individuals and families, and; develop stronger relationships with pre-natal providers, hospitals, home visiting services and pediatric referral systems. Utilize CTC-RI as a central, coordinating body in this work.

Current CHTs











Team serving Washington County; serving multiple practices in the region; expanding to Kent County 10/1/19

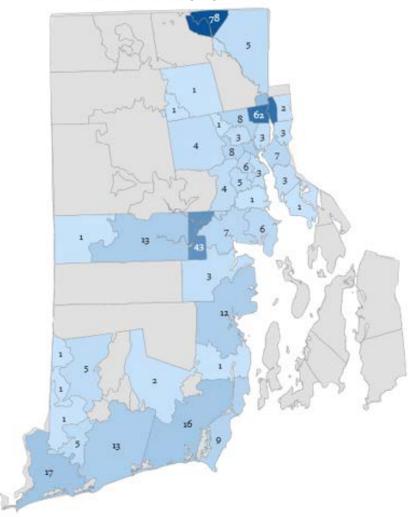
1 team serving Pawtucket/Central Falls; serving BVCHC and other practices in the region

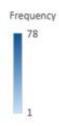
Using funding for 1 team to support 2 teams - W. Warwick and Woonsocket; primarily serving their own patients

Expanded to two teams to serve Greater Providence region; serving multiple practices

1 team serving primarily internal clients in Newport and a small number in East Providence

RI CHT Reach by Zipcode





New Role: RIPIN Family Care Liaison

One year, SOR-funded position focused on increasing access to care, capacity building and strengthening coordination among partners.

Main roles:

- Partner with CHTs to support families, especially those impacted by OUD.
- 2. Serve as a resource to subset of PCMH kids practices
- Participate as part of a multi-disciplinary team pilot approach to family care
- 4. Collect data qualitative and quantitative to inform future planning

Expanding CTC-RIPIN Partnership

Family Care Liaison (1 year pilot)

Able to work with all families regardless of Medicaid eligibility

Reinforce PCP role as Medical Home

Work with NCMs to reduce duplication of services/supports

Expand capacity of CHTs to work with families experiencing SUD

Serve as an adjunct to the CHT to provide information, resources and connections related to the child(ren) to both families and professionals

Provide opportunity for warm transfer to Cedar Family Center support as individuals are discharged from CHT



Leveraging Cedar

<u>Cedar Family Centers</u> provide intensive care coordination for families with children, ages birth – 21, who have special healthcare needs.

- Locating clinical services (medical and behavioral)
- > Referrals to community and social supports
- Health education and prevention
- Screenings for physical and mental health
- > Assistance with changes between levels of service
- ➤ Supporting families



Eligibility for Cedar Support

Who is Eligible for Intensive Care Coordination?

- Families of children birth to age 21 with two or more chronic conditions or have one chronic condition and are at risk of developing a second
- Children having a severe mental illness or severe emotional disturbance
- Children must be Medicaid-eligible

RIPIN Cedar Referral Process

Referral Received: FAX, phone, email, inperson

 Receipt of referral acknowledged to referral source

Within 10 business days from referral

Outreach to family for eligibility triage, intake, initial assessment, assignment to Cedar Care Coordinator

 For families not eligible for Cedar, possible referrals are made to other RIPIN and/or community programs

Within 45 days from referral

In Person visit with family to complete assessment and create Family Care Plan Referral Source informed of status of family Cedar involvement; PCP informed of child's involvement with Cedar and provided a copy of the Family Care Plan

Cedar Triage Tool

Child's First Name:		MI:		Last Name:			
DOB: Click or tap here to enter text.			Current Age:			Gender:	
Address:						1	
City:		State	:		Zip:		
Mother's Name:			Father's Name:				
Phone Number:			Phone I	Phone Number:			
Email Address:			Email A	ddress:			
Interpreter Needed? ☐ Yes ☐ No			Interpre Langua	Interpreter needed? ☐ Yes ☐ No			
Language: Primary Health Insurance:			Langua	Member	r ID#:		
Secondary Health Insurance:				Member ID #:			
*Is parent/guardian aware of and in full agreement w referral?			ith this	Enrolled in Current Care? ☐ Child ☐ Mother ☐ Father			
Date of referral:		ce:	Phone:				
Primary Care Physician:		1				Phone:	
Social Security #:				Medical ID# (Found on Medical Identification card): Click or tap here to enter text.			
Chronic Conditions requ	uirina Inten	sive Care Coo	rdination	: (Please	rheck al	I that apply)	
☐ ADD/ADHD	□ Brain Ir			n Syndron		☐ Seizure Disorder	
☐ Anxiety	□ Cerebra	☐ Cerebral Palsy		□ Epilepsy		☐ Sickle Cell Anemia	
□ Asthma	□ Depression		☐ Hearing Problems		ms	☐ Speech Problems	
☐ Autism, Asperger's, ASD	□ Develop	☐ Developmental Delay		☐ Intellectual Disability		☐ Tourette Syndrome	
☐ Behavioral Problems	□ Diabete	s	☐ Learning Disability		ility	☐ Vision Problems	
☐ Bone, joint, or muscle	problems	☐ Other (pleas	e specify)	:			

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Cedar Online Referral Form

Child/Family Risk Factors:	Current Need	Current Services	Past Services	Current Barriers
Current hospitalization/inpatient admission				
2+ ED visits related to chronic condition				
Inability to follow through (appts/med regimen)				
School issues (low performance, absenteeism, behavior)				
Difficulties with daily living				
Unable to socially interact				
Trauma				
Parent/Caregiver MH concern or cognitive delay				
Domestic Violence				
Substance Use ☐ Parent ☐ Caregiver ☐ Child				
Food uncertainty				
Housing Issues				

Other (Please provide any additional information that you would like us to know)

Click or tap here to enter text.			

Fax Document to 1-401-270-7049

Save document, and attach in an email to: RIPINCedarFamilyCenter@ripin.org

Print out the form and mail to us at:

Rhode Island Parent Information Network ATTN: Cedar Family Center

1210 Pontiac Avenue Cranston, RI 02920

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Questions?

