

Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

DECEMBER, 2020

December 11th – 15th (Series 24) Key Messages

97% of RI providers that responded to the survey, reported that they will voluntarily take the COVID-19 vaccine; 94% will recommend the vaccine to their patients.

- Biggest concerns for patients when considering the COVID-19 vaccine?
 - Unknown side effects (78%)
 - Vaccine was developed too quickly to be safe (69%)

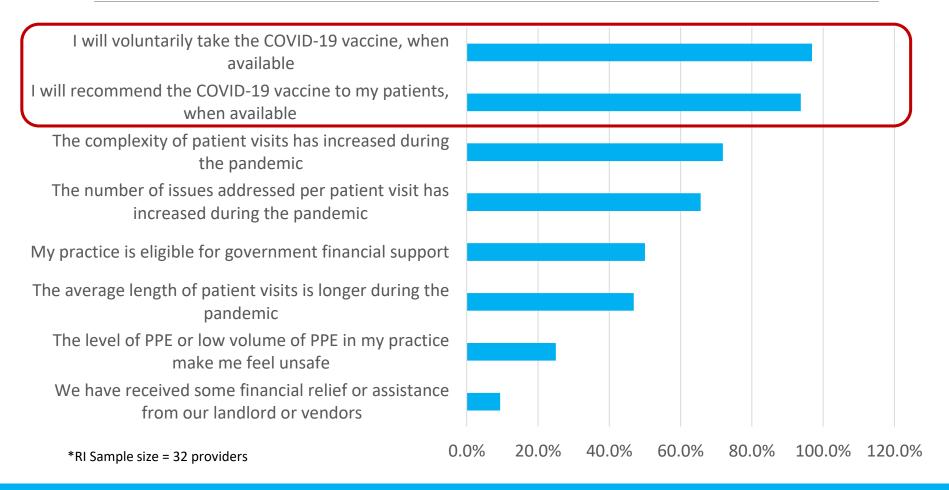
•78% of RI providers that responded to the survey, reported that COVID related changes and pressures were having an unusually high to severe strain on their practice (compared to 61% Nationally)

Stressors: In the past 4 weeks, RI providers responded to the survey that

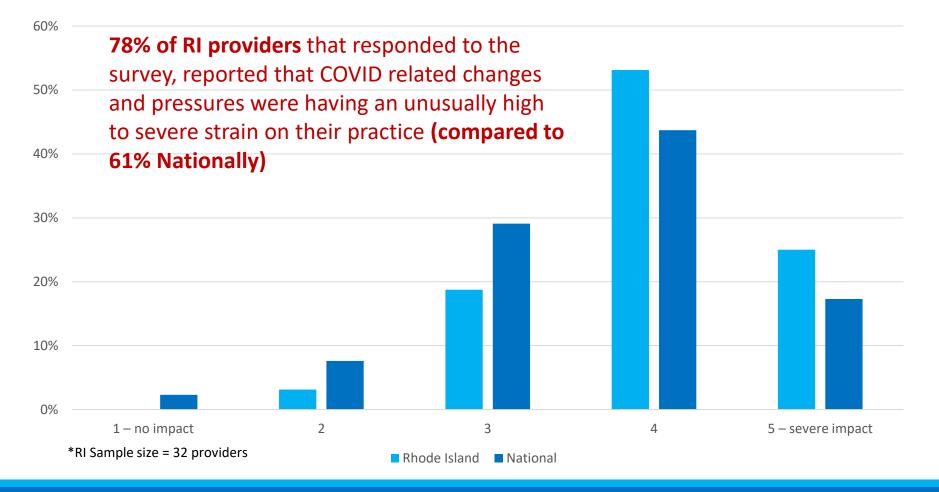
- Staff (75%) and/or Clinicians (63%) out due to illness/self-quarantine
- Reduced number of wellness and preventive visits (66%)
- Harder to schedule a patient with a therapist or psychiatrist (63%)

•75% of RI providers that responded to the survey, reported that their patients waited days for either COVID-19 testing or results.

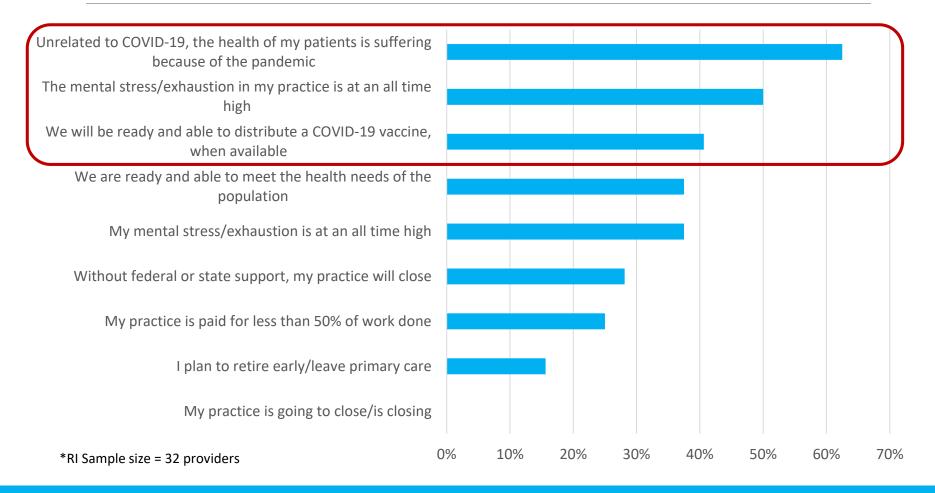
YOU SAID - ASK US THIS!



OVER THE LAST 7 DAYS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?



DURING MARCH/APRIL of this year, I would have said...



IN NOVEMBER/DECEMBER of this year, in comparison to March/April...

We will be ready and able to distribute a COVID-19 vaccine, when available We are ready and able to meet the health needs of the population I plan to retire early/leave primary care My practice is going to close/is closing Without federal or state assistance, the pandemic will cause the closure of my practice Unrelated to COVID-19, the health of my patients is suffering because of the pandemic My practice is paid for less than 50% of work done The mental stress/exhaustion in my practice is at an all time high My mental stress/exhaustion is at an all time high 0% 70% 10% 20% 30% 40% 50% 60% Worse but I'm managing Same Much worse Less so now Never an issue *RI Sample size = 32 providers

Series 24 (December 11th – 15th) Survey Results

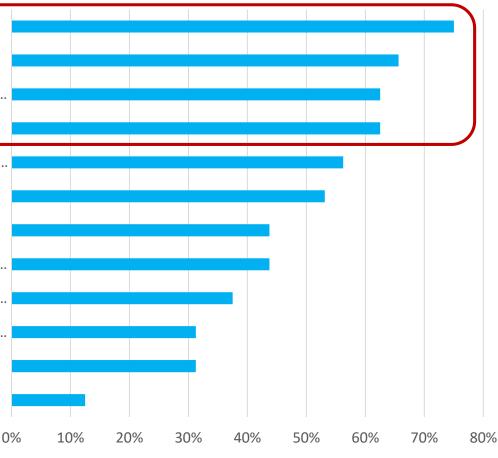
90%

100%

80%

STRESSORS. Over the last 4 weeks, which of these things are true for your practice?

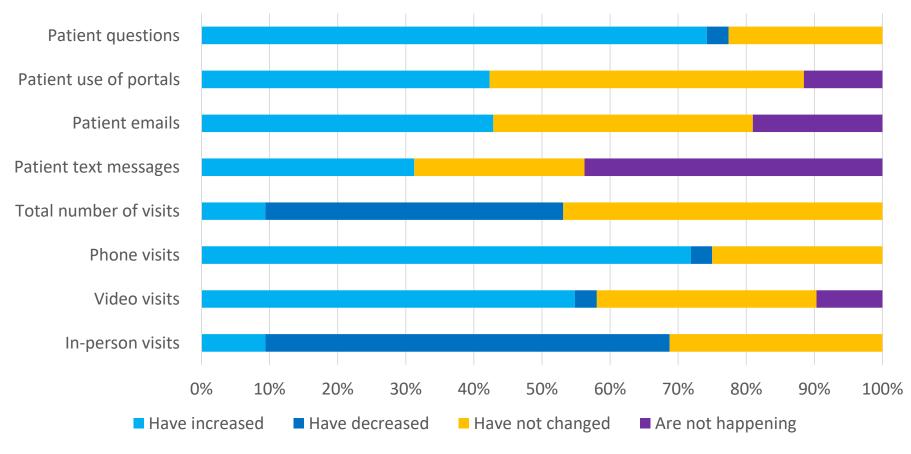
Staff are out due to illness/self-guarantine We have a reduced number of wellness and preventive visits It has been harder to schedule a patient with a therapist or... Clinicians are out due to illness/self-quarantine We have a reduced number of routine visits for patients with... We have empty staff positions and cannot fill them We now have staff dedicated to COVID-19 testing Staff have limited hours because of competing child/elder care... Clinicians have limited hours because of competing child/elder... The number of patients struggling to afford/pick up medicines... Clinicians have been redeployed to other locations Other



*RI Sample size = 32 providers

Series 24 (December 11th – 15th) Survey Results

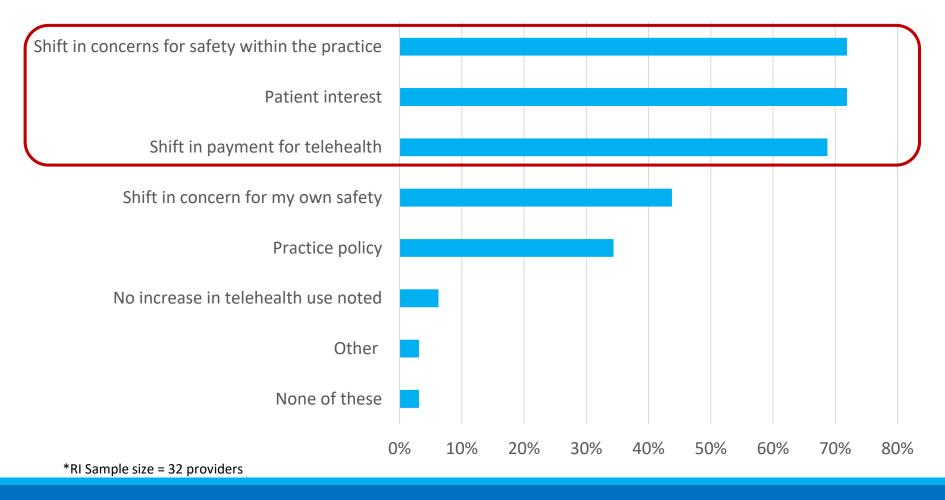
TELEHEALTH. OVER THE PAST 4 WEEKS, for you and your patients, would you say...



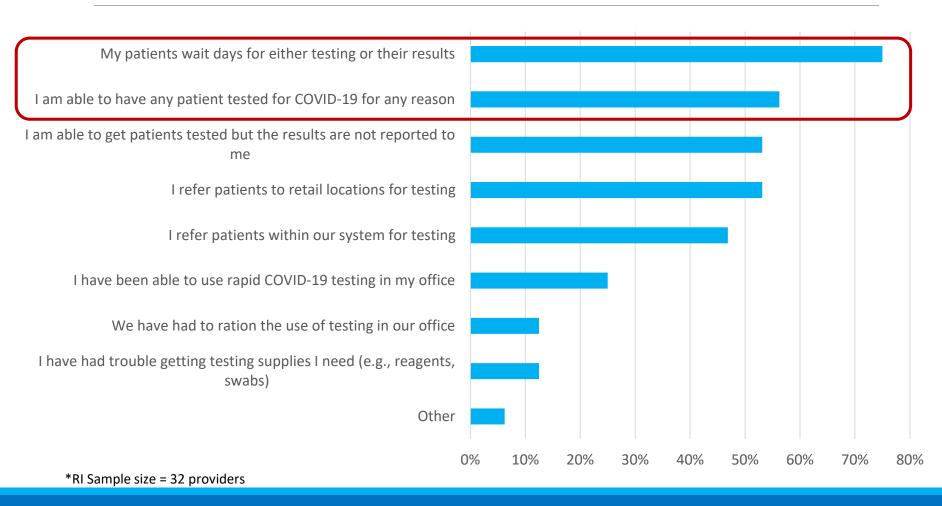
^{*}RI Sample size = 32 providers

Series 24 (December 11th – 15th) Survey Results

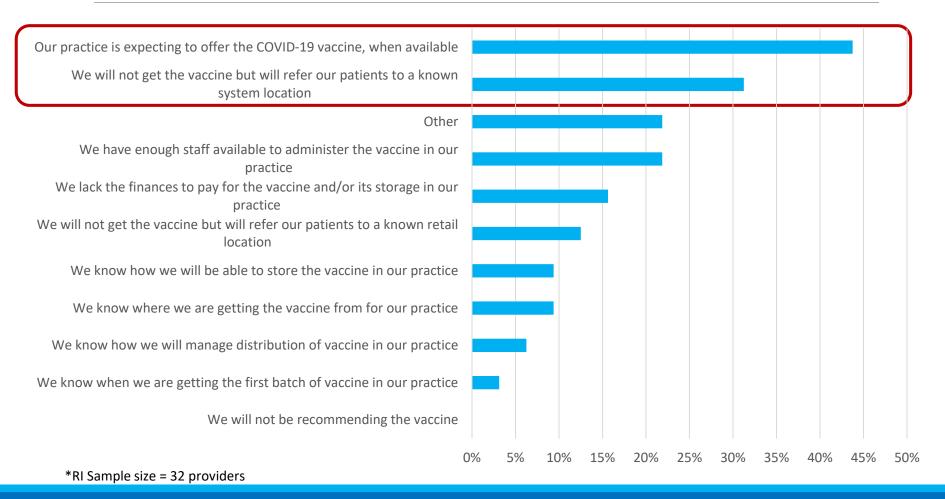
MOTIVATIONS FOR TELEHEALTH USE. If you have seen an increase in telehealth use, what would you identify as your main motivations...



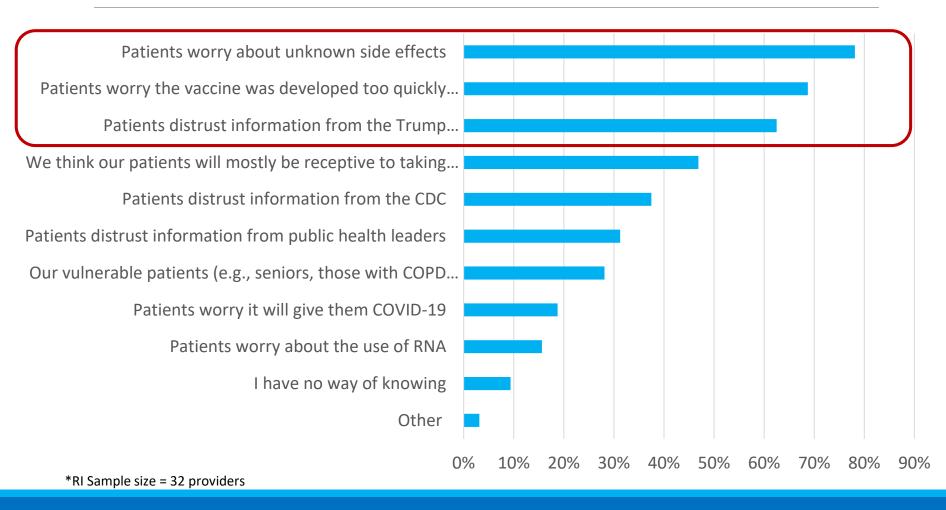
COVID-19 TESTING. OVER THE PAST 4 WEEKS, which of the following are true?



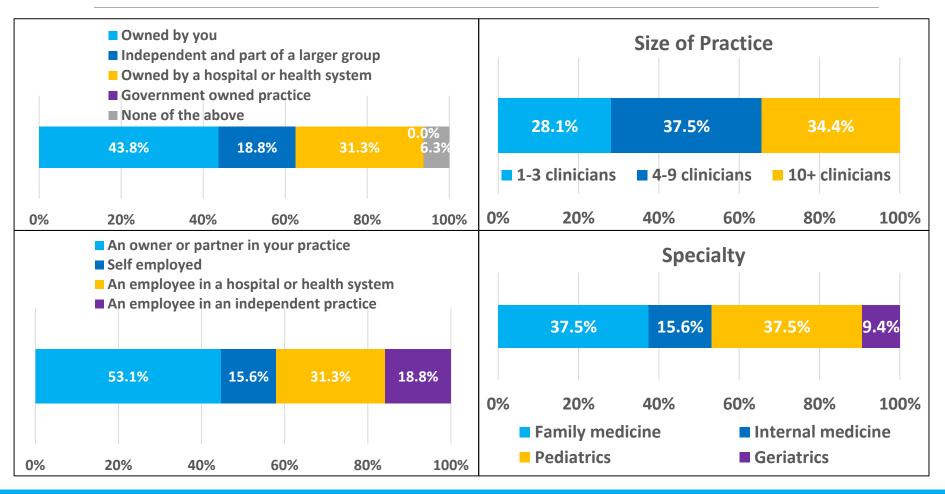
COVID-19 VACCINE USE AND DISSEMINATION



VACCINE HESITANCY. What do you think are the biggest concerns for your patients when considering the COVID-19 vaccine?

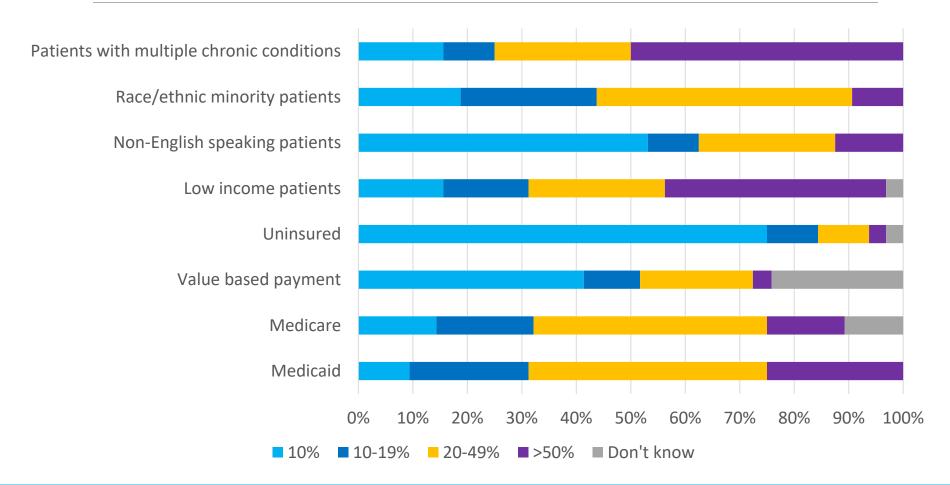


Practice / Provider Demographics



*RI Sample size = 32 providers

Practices' Patient Demographics



*RI Sample size = 32 providers

National survey conducted by the **Primary Care Collaborative** and the **Larry Green Center** - started March 13th.

Rhode Island started survey participation in Series 6 (April 17th).

Prior Summary of RI Survey Results