

# Pharmacy Technicians

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# Background Information

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Education level: High school diploma

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Median national salary: \$31,750 (\$15.26/hour)

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Typical setting: retail pharmacy or hospital setting

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Level 1: performs basic duties

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Level 2: more experience and performs more advanced duties

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Pharmacy Technician Certification Board (PTCB)

# Pharmacy Technician Training Programs



Retail pharmacies



Hospital pharmacies



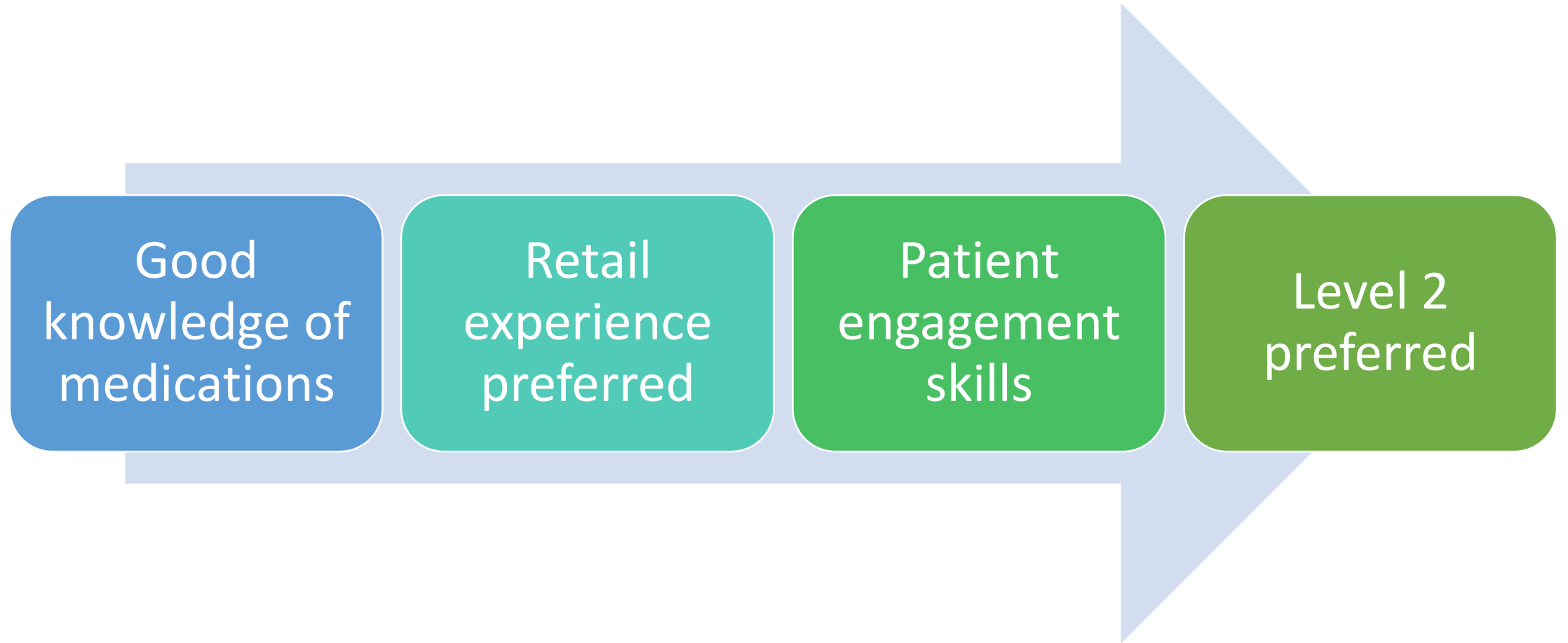
Vocational technical programs



On-line training programs – National Pharmacy Technician Association



# Pharmacy Technicians & PCMH Care Team



# Roles for Pharmacy Technicians in PCMH

Telephonic medication adherence outreach

Follow-up telephonic outreach for pharmacists/physicians

Prior authorizations

Manage refill requests with protocols

Medication assistance programs

Formulary reference documents